



Exam : 190-821

Title : Implementing and Administering IBM  
Workplace Collaboration Services 2.5

Ver : 11.27.08

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**QUESTION 1:**

Jon, the IBM Workplace Messaging administrator, has navigated to Manage User Mail Accounts inside the WebSphere Administrative Console. Which one of the following items will he see on this screen?

- A. The number of messages in each mail account
- B. Directory host configuration and user account names
- C. The policy assigned to accounts
- D. Directory host configuration only

Answer: B

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**QUESTION 2:**

The IBM Workplace Messaging administrator has determined that outbound message size should be unlimited. What is the proper value to place in the "Maximum size of an outbound message" field to allow unlimited message size?

- A. Unlimited
- B. Gigabyte
- C. Zero
- D. Blank

Answer: C

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**QUESTION 3:**

When a user's Distinguished Name matches more than one policy-defined Distinguished Name, IBM Workplace Collaboration Services assigns which one of the following policies to the user?

- A. The policy that contains the least number of attributes.
- B. The user is not assigned a policy due to the conflict of multiple policies.
- C. All policies are combined and assigned to the user.
- D. The policy that contains the highest number of attributes.

Answer: D

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**QUESTION 4:**

Which of the following represent the two valid production deployments for IBM Workplace Collaboration services?

- A. One machine with IBM Workplace Messaging that accesses other machines for

LDAP, DBMS, and HTTP, or an IBM Lotus Domino Application Server

B. One machine with IBM Workplace Collaboration Services, LDAP, DBMS, and HTTP, or an IBM Lotus Domino Enterprise Edition

C. One machine with IBM Workplace Collaboration Services, LDAP, DBMS, and HTTP, or an IBM WebSphere Application Server

Network Deployment

D. One machine with IBM Workplace Collaboration Services that accesses other machines for LDAP, DBMS, and HTTP, or an IBM WebSphere Application Server Network Deployment

Answer: D

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#### **QUESTION 5:**

To improve performance for Message Handler Services running on multiple machines, which one of the following options should be specified?

A. Mail service queue directory

B. Virtual queues

C. POP3 service queue directory

D. SMTP Inbound/Outbound Local Delivery service queues

Answer: B

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#### **QUESTION 6:**

In IBM Workplace Messaging, suspending a mail account involves which one of the following actions?

A. Moving the user to a user policy in which mail access is disabled

B. Manually restricting access for the person in the mail file

C. Deleting the person from the LDAP directory

D. Adding the person's name to the WebSphere Member Manager lookaside database

Answer: A

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#### **QUESTION 7:**

Which one of the following options lists the types of filters for SMTP inbound connections?

A. Authenticated, encrypted, anonymous, suspect, and blocked

B. Authenticated, trusted, anonymous, suspect, and blacklisted

C. Authenticated, trusted, non-authenticated, suspected, blocked

D. Authenticated, trusted, anonymous, suspect, or blocked

Answer: D

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**QUESTION 8:**

Aili, the IBM Workplace Messaging administrator allows use of the IBM Workplace Messaging rich client. Some users say that mail they deleted has returned into their mail accounts. What may have caused this?

- A. The users deleted mail from one client, then used the other client several months later
- B. The users replicated mail with a Domino mail server
- C. The users always used the rich client and never used the browser client
- D. The users alternated between using the rich client and the browser client within the same month

Answer: A

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**QUESTION 9:**

Antonio, the IBM Workplace administrator, is configuring a user policy for mail export options. Which one of the following options is included as mail export options?

- A. Export schedule to use and Options for credential creation
- B. Allow export of mail files and Encryption option default
- C. Location of export files and Send notifications to
- D. Export schedule to use and Signing option default

Answer: C

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**QUESTION 10:**

Which one of the following policy methods offers greater flexibility in assigning users to policies in IBM Workplace?

- A. WebSphere Member Manager
- B. Person policy
- C. DN scope matching
- D. MailUser policy

Answer: A

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**QUESTION 11:**

The IBM Workplace Messaging administrator is having problems with users sending unnecessary mail to large groups. How can this be restricted?

- A. Limit a user's search when looking up e-mail addresses to person names only.
- B. Remove all groups from the directory.
- C. Hide all groups in the directory from users.
- D. Restrict users from sending mail to anyone not found in their personal address books.

Answer: A

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**QUESTION 12:**

Part of enabling security between WebSphere Portal and an LDAP directory involves modifying properties in which one of the following files?

- A. <wp\_root>\ldap\wpconfig.properties
- B. <wp\_root>\config\ldaphost.properties
- C. <wp\_root>\config\wpconfig.properties
- D. <wp\_root>\ldap\ldaphost.properties

Answer: C

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**QUESTION 13:**

Which of the following represent the two valid production deployments for IBM Workplace Collaboration services?

- A. One machine with IBM Workplace Collaboration Services, LDAP, DBMS, and HTTP, or an IBM Lotus Domino Enterprise Edition
- B. One machine with IBM Workplace Collaboration Services, LDAP, DBMS, and HTTP, or an IBM WebSphere Application Server Network Deployment
- C. One machine with IBM Workplace Collaboration Services that accesses other machines for LDAP, DBMS, and HTTP, or an IBM WebSphere Application Server Network Deployment
- D. One machine with IBM Workplace Messaging that accesses other machines for LDAP, DBMS, and HTTP, or an IBM Lotus Domino Application Server

Answer: C

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**QUESTION 14:**

To set the postmaster and dead letter addresses for IBM Workplace Messaging, where must the administrator navigate to in the WebSphere Administrative Console?

- A. Lotus Workplace>Mail Cell-Wide Settings>General Properties
- B. Lotus Workplace>Cell Settings>Mail Properties
- C. Lotus Workplace Messaging>Cell Services>Administrative email

D. Lotus Workplace Messaging>Mail Services>Properties

Answer: A

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**QUESTION 15:**

A cell may have how many Message Handler Services?

- A. One
- B. Five
- C. Ten
- D. Unlimited

Answer: D

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**QUESTION 16:**

Brian, the IBM Workplace Messaging administrator, issues the following command on Microsoft Windows 2000: lmadmin -user Admin -password AdminPassword -port 8882  
What is the result of this command?

- A. Prepares the wsadmin scripting tool to accept IBM Workplace Messaging commands
- B. Prepares the wsadmin scripting tool to shut down IBM Workplace
- C. Exports results from a command to a text file
- D. Exports results from a command to a screen

Answer: A

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**QUESTION 17:**

The Lmadmin command line console is available to which one of the following users?

- A. Any user accounts with the appropriate administrator roles assigned to them
- B. Any user who installs the Lmadmin tool on their computer
- C. Any user specified in the lmadmin.xml file on the IBM Workplace Messaging server
- D. Any user account that can authenticate with the LDAP directory

Answer: A

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**QUESTION 18:**

The "maximum number of received headers" setting controls which one of the following options?

- A. This setting specifies the maximum number of received headers allowed before the message is considered looping and sent to

the dead letter queue.

- B. This setting specifies the maximum number of inbound sessions allowed to the server.
- C. This setting specifies how much information should be displayed in the received header when viewing the message.
- D. This setting specifies the maximum number of recipients allowed on an inbound mail message.

Answer: A

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**QUESTION 19:**

Adrian, the IBM Workplace administrator, has successfully installed Workplace and configured the lwpprops.properties file. Which scripts must be run as the next step?

- A. LWPconfig and LWPconfigdb
- B. LWMconfig and LWMdbconfig
- C. LWPconfig and LWPdbconfig
- D. LWMconfig and LWMconfigdb

Answer: C

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**QUESTION 20:**

Brian, the IBM Workplace Messaging administrator, issues the following command on Microsoft Windows 2000: `lmadmin -user Admin -password AdminPassword -port 8882`  
What is the result of this command?

- A. Exports results from a command to a screen
- B. Prepares the wsadmin scripting tool to shut down IBM Workplace
- C. Exports results from a command to a text file
- D. Prepares the wsadmin scripting tool to accept IBM Workplace Messaging commands

Answer: D

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**QUESTION 21:**

Which one of the following options defines the message queue directory?

- A. The data store that contains control information about messages, accounts, folders, and contacts
- B. A temporary file store used by the message queue to store messages before they are delivered
- C. The task to change the status of messages to Sent, Retry, or Failed
- D. A virtual queue to improve performance when many messages are entering the SMTP Inbound Service and contending for resources

Answer: B

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**QUESTION 22:**

Which one of the following functions does the archive utility perform in IBM Workplace Messaging?

- A. It saves expired and user-deleted messages to disk.
- B. It deletes all mail over quota size.
- C. It selects all messages over a certain designated size and expires them to disk.
- D. It pushes all mail the user selects to the user's local machine.

Answer: A

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**QUESTION 23:**

IBM Workplace Messaging users are requesting delivery confirmations. What information is provided in delivery confirmations?

- A. The information states the recipient address and size of the message when delivered.
- B. The information states whether the delivery was successful through a secure or non-secure connection.
- C. The information states whether the delivery was delayed, successful, or failed.
- D. The information states the path taken through all Internet hosts to the destination address.

Answer: C

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**QUESTION 24:**

The mail services of IBM Workplace Messaging allocates how much disk space, by default, to each mail account?

- A. 100 MB
- B. 25 MB
- C. 60 MB
- D. 50 MB

Answer: C

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**QUESTION 25:**

Where do the following directories have to be created before installation of IBM Workplace Collaboration Services in a Network Deployment environment: lms\_courses qfilestore logs



- A. On each network deployment node
- B. On the Network Deployment Manager server
- C. On IBM Workplace Collaborative Learning servers only
- D. On IBM Workplace Messaging servers only

Answer: B

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**QUESTION 26:**

Which one of the following Lmadmin commands would be used to restore a user's mail file?

- A. Import
- B. Backup
- C. Export
- D. Restore

Answer: A

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**QUESTION 27:**

To set the postmaster and dead letter addresses for IBM Workplace Messaging, where must the administrator navigate to in the WebSphere Administrative Console?

- A. Lotus Workplace Messaging>Mail Services>Properties
- B. Lotus Workplace Messaging>Cell Services>Administrative email
- C. Lotus Workplace>Cell Settings>Mail Properties
- D. Lotus Workplace>Mail Cell-Wide Settings>General Properties

Answer: D

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**QUESTION 28:**

Certkiller, the IBM Workplace Messaging administrator, has configured archiving in user policies. However, archiving still does not operate. What other task must she perform first for archiving to function properly?

- A. She must first enable archiving at the cell level.
- B. She must first configure the task scheduler.
- C. She must first enable node replication.
- D. She must first run the Lmadmin archive command line.

Answer: A

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**QUESTION 29:**

Robert, the IBM Workplace administrator, wishes to allow mail users to search numerous LDAP directories. Where are additional searchable directories defined outside the IBM WebSphere Member Manager?

- A. A local wpldapconfig.properties file on the WebSphere Application Server
- B. The IBM Workplace Administrative Console
- C. The WebSphere Administrative Console
- D. A local ldapdirectories.properties file on the WebSphere Application Server

Answer: C

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**QUESTION 30:**

IBM Workplace requires which underlying components?

- A. WebSphere Portal and Oracle
- B. Lotus Domino Enterprise Server and WebSphere Application Server
- C. WebSphere Portal and WebSphere Application Server
- D. WebSphere Portal and IBM HTTP server

Answer: C

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**QUESTION 31:**

Alan, the IBM Workplace administrator, has chosen to install Oracle as the DBMS server. What must the database instance be named in Oracle for IBM Workplace?

- A. DBMSLW
- B. IBMWRK
- C. ORCWKP
- D. WPS50

Answer: D

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**QUESTION 32:**

Karen, the IBM Workplace Messaging administrator, notices that attempts to deliver mail between failures is taking longer than desired. Which one of the following settings should Karen adjust to reduce the amount of time between attempts?

- A. Retry interval
- B. Retry timeout
- C. Delivery interval
- D. Delivery timeout

Answer: A

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**QUESTION 33:**

Which one of the following tasks scans all active user accounts and keeps track of all accounts that exceed the warning limit that is defined in user policies?

- A. Task manager
- B. Quota manager
- C. Quota tool
- D. Lmadmin tool

Answer: B

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**QUESTION 34:**

Which one of the following policy methods offers greater flexibility in assigning users to policies in IBM Workplace?

- A. Person policy
- B. MailUser policy
- C. DN scope matching
- D. WebSphere Member Manager

Answer: D

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**QUESTION 35:**

By default, IBM Workplace Collaboration Services assigns users to policies by matching the user's Distinguished Name to what?

- A. A Name scope you specify in a policy
- B. A User scope you specify in a policy
- C. A UN scope you specify in a policy
- D. A Distinguished Name scope you specify in a policy

Answer: D

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**QUESTION 36:**

The IBM Workplace Messaging administrator wishes for mail accounts to be deleted automatically when person records in the directory are removed. Enabling which one of the following settings will accomplish this?

- A. Delete orphaned accounts automatically

- B. Update directory person records
- C. Search and delivery restrictions
- D. Remove orphaned accounts automatically

Answer: A

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**QUESTION 37:**

The Lmadmin command line console is available to which one of the following users?

- A. Any user who installs the Lmadmin tool on their computer
- B. Any user accounts with the appropriate administrator roles assigned to them
- C. Any user specified in the lmadmin.xml file on the IBM Workplace Messaging server
- D. Any user account that can authenticate with the LDAP directory

Answer: B

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**QUESTION 38:**

Jon, the IBM Workplace Messaging administrator, has navigated to Manage User Mail Accounts inside the WebSphere Administrative Console. Which one of the following items will he see on this screen?

- A. The number of messages in each mail account
- B. Directory host configuration only
- C. Directory host configuration and user account names
- D. The policy assigned to accounts

Answer: C

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**QUESTION 39:**

The queue directory is accessed by all SMTP Services in the IBM Workplace Messaging cell for which one of the following purposes?

- A. The queue directory is used by the message queue to store messages before they are delivered.
- B. The queue directory is used by the WebSphere Member Manager to find recipients in the local domain.
- C. The queue directory is used by the virtual queue to store messages that cannot be delivered to remote hosts.
- D. The queue directory is used by the mail services task to validate anonymous and suspect connections.

Answer: A

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**QUESTION 40:**

In a Network Deployment, you run the IBM Workplace installation program on every server in the deployment except for which one of the following?

- A. The WebSphere Portal Server and WebSphere Application Server
- B. The LDAP server and the remote HTTP server
- C. The remote HTTP server and WebSphere Portal Server
- D. The database server and LDAP server

Answer: B

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**QUESTION 41:**

Adrian, the IBM Workplace administrator, has successfully installed Workplace and configured the lwpprops.properties file. Which scripts must be run as the next step?

- A. LWPconfig and LWPdbconfig
- B. LWPconfig and LWPconfigdb
- C. LWMconfig and LWMconfigdb
- D. LWMconfig and LWMdbconfig

Answer: A

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**QUESTION 42:**

Which one of the following Lmadmin commands would be used to restore a user's mail file?

- A. Export
- B. Import
- C. Backup
- D. Restore

Answer: B

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**QUESTION 43:**

To reduce the risk of URL-based commands performing potentially dangerous actions in the system, IBM Workplace Messaging adds randomness to the URLs by generating a nonce. What is this form of mail services security called?

- A. Active URL Protection
- B. Dangerous Content Filter
- C. Active Content Filter
- D. Dangerous URL Protection

Answer: D

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**QUESTION 44:**

IBM Workplace Messaging supports which of the following HTTP servers?

- A. The Sun ONE Web Server
- B. The Apache HTTP Server
- C. The Lotus Domino Enterprise Server
- D. All of the above

Answer: D

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**QUESTION 45:**

The IBM Workplace Messaging administrator wishes for mail accounts to be deleted automatically when person records in the directory are removed. Enabling which one of the following settings will accomplish this?

- A. Delete orphaned accounts automatically
- B. Remove orphaned accounts automatically
- C. Search and delivery restrictions
- D. Update directory person records

Answer: A

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**QUESTION 46:**

IBM Workplace Messaging allows the administrator to specify a local domain smart host. What function does this provide?

- A. This setting specifies the host name or the IP address of the mail server to which a message is routed when a recipient cannot be found.
- B. This setting allows messages to be routed to a default mailbox when the recipient is unknown in the local domain.
- C. This setting denies messages for unknown recipients sent to the local domain.
- D. This setting specifies an alternate local domain address for outbound mail messages.

Answer: A

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**QUESTION 47:**

Which one of the following options defines the message queue directory?

- A. The task to change the status of messages to Sent, Retry, or Failed
- B. The data store that contains control information about messages, accounts, folders, and contacts
- C. A virtual queue to improve performance when many messages are entering the SMTP Inbound Service and contending for resources
- D. A temporary file store used by the message queue to store messages before they are delivered

Answer: D

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**QUESTION 48:**

Smart host mail routing provides which one of the following results?

- A. All messages destined for the Internet are sent to the most available server.
- B. All messages addressed to unknown recipients in the local Internet domain are sent to this configured host.
- C. All received messages are prioritized based on policies.
- D. All received messages are spooled and sent in batches to users for bandwidth savings.

Answer: B

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**QUESTION 49:**

Where do the following directories have to be created before installation of IBM Workplace Collaboration Services in a Network Deployment environment: lms\_courses  
qfilestore logs

- A. On IBM Workplace Messaging servers only
- B. On the Network Deployment Manager server
- C. On each network deployment node
- D. On IBM Workplace Collaborative Learning servers only

Answer: B

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**QUESTION 50:**

Mark, the IBM Workplace administrator, wishes to force users to use SSL for POP3 mail. Which one of the following changes must he make?

- A. Select the "Enable SSL with POP3" check box and clear the "Enable POP3" check box.
- B. Select the "Enable POP3" check box and clear the "Enable SSL with POP3" check box.
- C. Select the "Use SSL with POP3" check box and clear the "Use POP3" check box.

D. Select the "Use POP3" check box and clear the "Use SSL with POP3" check box.

Answer: C

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**QUESTION 51:**

IBM Workplace archives which of the following types of data?

- A. User-read mail and user-deleted calendar data
- B. User-deleted and expired mail
- C. All data that users have moved to the To Archive folder in their mail accounts
- D. User-deleted mail and user-deleted address book data

Answer: B

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**QUESTION 52:**

The administrator of an IBM Workplace Messaging environment is dealing with an issue that occurs when the Mail Service is running but it continually rejects mail submitted for delivery. This causes a problem for users connecting by means of SMTP. This problem is usually caused by which one of the following issues?

- A. The default configuration for local domains does not match any recipient in the LDAP directory.
- B. The default configuration for the remote domain does not match any recipient in the remote LDAP directory.
- C. The default configuration of the SMTP inbound connection filters is not correct.
- D. The default configuration of the SMTP outbound connection filters is not correct.

Answer: C

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**QUESTION 53:**

Barbara, the IBM Workplace Messaging administrator, wishes to remove orphaned accounts manually. Which one of the following Lmadm commands would apply?

- A. DeleteOrphans
- B. RemoveOrphans
- C. RemoveAccount
- D. DeleteAccounts

Answer: D

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**QUESTION 54:**

Which one of the following options is not configurable for authenticated connection filter



properties?

- A. Maximum outbound message size
- B. Maximum inbound message size
- C. Allow authenticated connections to relay
- D. Maximum recipients

Answer: A

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**QUESTION 55:**

Mail cell routing information is registered where in IBM Workplace Messaging?

- A. Lotus Workplace>Messaging>Directory Settings for Messaging
- B. Lotus Workplace>Directories>Messaging Settings>Mail cell routing
- C. Lotus Workplace>Messaging>Mail cells>Mail cell routing
- D. Lotus Workplace>Directories>Directory Settings for Messaging

Answer: D

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**QUESTION 56:**

Which one of the following definitions describes a WebSphere Application Server Network Deployment for IBM Workplace Messaging?

- A. A software configuration in which Lotus Domino Application Servers are managed as a single domain, called a cell
- B. A hardware configuration in which WebSphere Application Servers are managed as a single domain, called a cell
- C. A software configuration in which WebSphere Application Servers are managed as a single domain, called a cell
- D. A hardware configuration in which Lotus Domino Application Servers are managed as a single domain, called a cell

Answer: C

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**QUESTION 57:**

Which one of the following services polls a specified list of virtual queues to deliver mail inside the cell, to another mail cell, or to a relay server for users external to the cell?

- A. SMTP Inbound Filter Local Control Service
- B. SMTP Inbound/Local Delivery Service
- C. SMTP Outbound Filter Local Control Service
- D. SMTP Outbound/Local Delivery Service

Answer: D

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**QUESTION 58:**

Karl, the IBM Workplace Messaging administrator, has noticed that the server is accepting numerous commands on anonymous connections, slowing the receipt of SMTP inbound mail. Which one of the following settings may he modify to reduce these commands from being received by the server?

- A. Maximum meaningless commands before termination
- B. Maximum recipients
- C. Maximum inbound message size
- D. Allow the sending of delivery confirmations

Answer: A

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**QUESTION 59:**

In the Windows environment, which one of the following commands will start the Lmadmin tool?

- A. ./lmadmin.sh -user <userid> -password <password> -port <portnumber>
- B. lmadmin -user <username> -password <password> -port <portnumber>
- C. lmadmin -server <servername> -password <password> -port <portnumber>
- D. ./lmadmin.sh -server <serverid> -password <password> -port <portnumber>

Answer: B

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**QUESTION 60:**

Certkiller, the IBM Workplace Messaging administrator, has configured archiving in user policies. However, archiving still does not operate. What other task must she perform first for archiving to function properly?

- A. She must first run the Lmadmin archive command line.
- B. She must first enable node replication.
- C. She must first configure the task scheduler.
- D. She must first enable archiving at the cell level.

Answer: D

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**QUESTION 61:**

IBM Workplace Messaging stores message archive files with which one of the following file extensions?

- A. rar
- B. zip
- C. exe
- D. lwm

Answer: B

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**QUESTION 62:**

Once enabled, the Quota Manager performs which one of the following actions to enforce user disk space quota for IBM Workplace Messaging?

- A. All of the above
- B. Scans all active user accounts and keeps track of all accounts that exceed the warning limit
- C. Sends an e-mail notification to all user accounts that exceed the warning level
- D. Marks only messages for deletion; calendar and address book data are unaffected

Answer: A

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**QUESTION 63:**

In IBM Workplace Messaging, which one of the following commands is used to restore a user's mail file for only a certain range of days?

- A. lm archive -internalid SusanAdams51 -date 2004-06-16 -to 2004-07-14
- B. lm restore -user SusanAdams51 -date 2004-06-16 -to 2004-07-14
- C. lm restore -user SusanAdams51 -from 2004-06-16 -to 2004-07-14
- D. lm archive -internalid SusanAdams51 -from 2004-06-16 -to 2004-07-14

Answer: C

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**QUESTION 64:**

Libby, the IBM Workplace Messaging administrator, is troubleshooting mail and needs to acquire information on an individual message. Which one of the following lm mail commands should she issue to gather information for a particular message, where message ID1 is the unique identifier for a single message?

- A. /MessageSummary <message ID1>
- B. /getMessageSummary <message ID1>
- C. /MessageRouting <message ID1>
- D. /getMessageRouting <message ID1>

Answer: B

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**QUESTION 65:**

When configuring the SMTP Inbound Service, which one of the following settings takes precedence?

- A. Cell level settings
- B. Virtual queue level settings
- C. Server level settings
- D. Administrator level settings

Answer: C

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**QUESTION 66:**

In the WebSphere Administrative Console, an administrator must select which one of the following options to view and manage user accounts?

- A. Lotus Workplace> Users>Manage User Mail Accounts
- B. Lotus Workplace>Mail Management>Manage User Mail Accounts
- C. Lotus Workplace>Directory Management>Mail Users
- D. Lotus Workplace>Users>Mail Services>Manage Accounts

Answer: A

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**QUESTION 67:**

For messages that originate from outside the mail cell, delivery confirmations are sent by default to which one of the following connections?

- A. Authenticated, trusted, and anonymous connections
- B. Authenticated, suspect, and anonymous connections
- C. Trusted, and suspect connections
- D. Authenticated, and trusted connections

Answer: D

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**QUESTION 68:**

Mail cell routing information is registered where in IBM Workplace Messaging?

- A. Lotus Workplace>Messaging>Mail cells>Mail cell routing
- B. Lotus Workplace>Directories>Directory Settings for Messaging
- C. Lotus Workplace>Messaging>Directory Settings for Messaging
- D. Lotus Workplace>Directories>Messaging Settings>Mail cell routing

Answer: B

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**QUESTION 69:**

To prevent users from sending mail to large groups, you can limit a user's search when looking up e-mail addresses to person names only. Where is this functionality enabled?

- A. Lotus Workplace>Directories>Search and Delivery Features
- B. Lotus Workplace>Mail Restrictions>Messaging Parameters
- C. Lotus Workplace>Mail Restrictions>Messaging Settings
- D. Lotus Workplace>Directories>Directory Settings for Messaging

Answer: D

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**QUESTION 70:**

Smart host mail routing provides which one of the following results?

- A. All messages addressed to unknown recipients in the local Internet domain are sent to this configured host.
- B. All received messages are spooled and sent in batches to users for bandwidth savings.
- C. All received messages are prioritized based on policies.
- D. All messages destined for the Internet are sent to the most available server.

Answer: A

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**QUESTION 71:**

Barrett, the IBM Workplace Messaging administrator, wishes to back up a user mail file. Which one of the following Lmadmin commands should he issue?

- A. Export
- B. Import
- C. Restore
- D. Backup

Answer: A

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**QUESTION 72:**

To improve performance for Message Handler Services running on multiple machines, which one of the following options should be specified?

- A. SMTP Inbound/Outbound Local Delivery service queues
- B. Mail service queue directory

- C. Virtual queues
- D. POP3 service queue directory

Answer: C

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**QUESTION 73:**

Troy, the IBM Workplace Messaging administrator, wishes to assign multiple e-mail aliases to users. Which one of the following attributes may be populated to support the aliases?

- A. InetMail
- B. ibm-otherEmail
- C. AliasMail
- D. otherEmail

Answer: B

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**QUESTION 74:**

You cannot install IBM Workplace on a WebSphere node that is already part of a Network Deployment. What steps must be performed instead?

- A. Install and configure a new IBM Workplace environment; then synchronize the two through DBMS.
- B. Install and configure IBM Workplace on multiple stand-alone servers, and then separate (or "aggregate") each of these servers into different Network Deployment environments.
- C. Install and configure IBM Workplace on multiple stand-alone servers, and then add (or ederate? each of these servers to the Network Deployment environment.
- D. Install and configure a new IBM Workplace environment; then synchronize the two through LDAP.

Answer: C

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**QUESTION 75:**

Aili, the IBM Workplace Messaging administrator allows use of the IBM Workplace Messaging rich client. Some users say that mail they deleted has returned into their mail accounts. What may have caused this?

- A. The users deleted mail from one client, then used the other client several months later
- B. The users alternated between using the rich client and the browser client within the same month
- C. The users always used the rich client and never used the browser client

D. The users replicated mail with a Domino mail server

Answer: A

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**QUESTION 76:**

Barrett, the IBM Workplace Messaging administrator, notices that authenticated users are sending messages to large numbers of users at one time. He is able to restrict the number of recipients with which one of the following lm mail commands?

- A. /setMaxRecipients <integer>
- B. /setAuthenticatedMaxRecipients <integer>
- C. /configureMaxRecipients <integer>
- D. /configureAuthenticatedMaxRecipients <integer>

Answer: B

---

**QUESTION 77:**

To prevent users from sending mail to large groups, you can limit a user's search when looking up e-mail addresses to person names only. Where is this functionality enabled?

- A. Lotus Workplace>Directories>Search and Delivery Features
- B. Lotus Workplace>Directories>Directory Settings for Messaging
- C. Lotus Workplace>Mail Restrictions>Messaging Parameters
- D. Lotus Workplace>Mail Restrictions>Messaging Settings

Answer: B

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**QUESTION 78:**

Denny, the IBM Workplace Messaging administrator, is troubleshooting mail that cannot be routed. Which one of the following locations and logs should he check first for errors?

- A. <iwp\_root>/errorlogs/<applicationServerName>SystemConfig.log
- B. <iwp\_root>/errorlogs/<applicationServerName>SystemErr.log
- C. <iwp\_root>/logs/<applicationServerName>SystemConfig.log
- D. <iwp\_root>/logs/<applicationServerName>SystemErr.log

Answer: D

---

**QUESTION 79:**

IBM Workplace Active Content Filter (ACF) removes which one of the following items?

- A. Content defined by the administrator to be prohibited by company policies

- B. Spam messages from user mail files
- C. Malicious active content (JavaScript, Java) from messages as they are displayed in a browser client that interprets DHTML
- D. URL-based commands that perform potentially dangerous actions in the system, such as deleting folders in a mail file

Answer: C

---

**QUESTION 80:**

In a Network Deployment, you run the IBM Workplace installation program on every server in the deployment except for which one of the following?

- A. The WebSphere Portal Server and WebSphere Application Server
- B. The LDAP server and the remote HTTP server
- C. The remote HTTP server and WebSphere Portal Server
- D. The database server and LDAP server

Answer: B

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**QUESTION 81:**

When configuring the SMTP Inbound Service, which one of the following settings takes precedence?

- A. Server level settings
- B. Administrator level settings
- C. Cell level settings
- D. Virtual queue level settings

Answer: A

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**QUESTION 82:**

In IBM Workplace Messaging, which one of the following attributes can users use to search for names of people and groups as they do tasks such as addressing mail?

- A. Directory Search attributes
- B. People Finder attributes
- C. People Search attributes
- D. Directory Finder attributes

Answer: A

---

**QUESTION 83:**



Which one of the following options verifies a user credentials for POP3?

- A. A server-based file titled pop3user.properties
- B. The WPS50 database store
- C. The WebSphere Member Manager
- D. A server-based file titled pop3user.xml

Answer: C

---

**QUESTION 84:**

Which one of the following characteristics is NOT required when entering commands in the Lmadmin tool?

- A. Use one space to separate options, tags, and values from each other
- B. Commands can accept string values
- C. Commands and options are case-sensitive
- D. Values are case-sensitive

Answer: C

---

**QUESTION 85:**

Alan, the IBM Workplace administrator, has chosen to install Oracle as the DBMS server. What must the database instance be named in Oracle for IBM Workplace?

- A. ORCWKP
- B. IBMWRK
- C. WPS50
- D. DBMSLW

Answer: C

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**QUESTION 86:**

The queue directory is accessed by all SMTP Services in the IBM Workplace Messaging cell for which one of the following purposes?

- A. The queue directory is used by the WebSphere Member Manager to find recipients in the local domain.
- B. The queue directory is used by the message queue to store messages before they are delivered.
- C. The queue directory is used by the mail services task to validate anonymous and suspect connections.
- D. The queue directory is used by the virtual queue to store messages that cannot be delivered to remote hosts.

Answer: B

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**QUESTION 87:**

Which one of the following options verifies a user credentials for POP3?

- A. The WPS50 database store
- B. A server-based file titled pop3user.properties
- C. The WebSphere Member Manager
- D. A server-based file titled pop3user.xml

Answer: C

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**QUESTION 88:**

The "maximum number of received headers" setting controls which one of the following options?

- A. This setting specifies the maximum number of inbound sessions allowed to the server.
- B. This setting specifies the maximum number of recipients allowed on an inbound mail message.
- C. This setting specifies how much information should be displayed in the received header when viewing the message.
- D. This setting specifies the maximum number of received headers allowed before the message is considered looping and sent to the dead letter queue.

Answer: D