



Exam : 050-694

Title : Novell ZENworks 7 Desktop
Management Administration

Ver : 11-11-2008

QUESTION 1:

DRAG DROP

Match each ZENworks back-end service with the correct description.

Descriptions

place here	Allows you to configure a workstation based on policies or a user login
place here	Gathers hardware and software information for all managed workstations on the network
place here	Allows you to take a file-by-file copy of the workstation OS, applications, and data files to be saved and restored to another workstation
place here	Provides management of a workstation's lifecycle, from object creation to removal

Back-end Services

Automatic Workstation Import	Workstation Management
Workstation Imaging	Workstation Inventory

Answer:

Descriptions

Workstation Management	Allows you to configure a workstation based on policies or a user login
Workstation Imaging	Gathers hardware and software information for all managed workstations on the network
Automatic Workstation Import	Allows you to take a file-by-file copy of the workstation OS, applications, and data files to be saved and restored to another workstation
Workstation Inventory	Provides management of a workstation's lifecycle, from object creation to removal

QUESTION 2:

With reference to ZENworks Desktop Management imaging, which term refers to an archived collection of files to be added to an existing Windows installation on target workstation without overwriting the existing hard drive contents?

- A. Application transform
- B. Image-safe data area
- C. Add-on image
- D. Workstation image
- E. File-only image

Answer: C

QUESTION 3:

In relation to ZENworks Desktop Management and remote management, _____ packet technology is used to remotely wake up a turned off network workstation.

- A. IPX
- B. UPS
- C. Magic
- D. TCP/IP
- E. Live fire

Answer: C

QUESTION 4:

Which ZENworks Preboot Services component is queried by the Preboot Services client to see if there is imaging work that needs to be completed on the workstation?

- A. TFTP Server
- B. PDHCP Server
- C. DHCP Server
- D. MTFTP Server
- E. DiNIC Transaction Server

Answer: E

QUESTION 5:

HOTSPOT

You need to configure your ZENworks Desktop Management Agent policy such that volatile user information that has been previously cached on a workstation to remain on the workstation for a specified period. Click the option in the policy configuration page that will do this.

ZENworks Desktop Management Agent Policy | Policy Schedule | NDS Rights ▼ | Other | Ri

Settings

Please Note: All settings apply to associated workstations, not just modified settings

Global Settings

☐ Apply Middle Tier Address

DNS name or IP address of the ZENworks Middle Tier Server

Workstation Manager Specific Settings

eDirectory Refresh Rate (Minutes) 1380

Login Settings

☐ Display ZENworks authentication dialog (Note: Client32 login displayed if installed)

☐ Allow users to change ZENworks Middle Tier server address on authentication dialog

Resident workstation welcome bitmap (NT/2000/XP only)

Welcome caption (NT/2000/XP only)

Login window bitmap (NT/2000/XP only)

Dynamic Local User Policy Settings (NT/2000/XP only)

☐ Enable Volatile User cache

Cache Volatile User time period (Days) 5

Answer:

ZENworks Desktop Management Agent Policy | Policy Schedule | NDS Rights ▼ | Other | Ri

Settings

Please Note: All settings apply to associated workstations, not just modified settings

Global Settings

☐ Apply Middle Tier Address

DNS name or IP address of the ZENworks Middle Tier Server

Workstation Manager Specific Settings

eDirectory Refresh Rate (Minutes) 1380

Login Settings

☐ Display ZENworks authentication dialog (Note: Client32 login displayed if installed)

☐ Allow users to change ZENworks Middle Tier server address on authentication dialog

Resident workstation welcome bitmap (NT/2000/XP only)

Welcome caption (NT/2000/XP only)

Login window bitmap (NT/2000/XP only)

Dynamic Local User Policy Settings (NT/2000/XP only)

☐ Enable Volatile User cache

Cache Volatile User time period (Days) 5

QUESTION 6:

In relation to ZENworks 6.5 Desktop Management workstation imaging, which operating system is loaded from the boot image prior to performing the required imaging activity on the workstation?

- A. Linux
- B. UNIX
- C. DOS
- D. Windows

Answer: A

QUESTION 7:

Where is the remote management agent password set?

- A. Remote management agent icon on the host workstation
- B. Application icon on the managed workstation
- C. Remote management agent icon on the managed workstation
- D. Remote operator wizard in ConsoleOne

Answer: C

QUESTION 8:

Which statements are true about ZENworks 6.5 Desktop Management site lists? (Choose 2.)



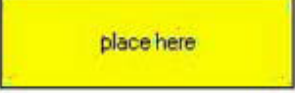
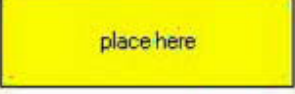



- A. Users can access applications locally even if they authenticate across the WAN.
- B. The Novell Client must be installed to use them.
- C. They can be implemented, regardless of whether users authenticate using the Novell Client or a ZENworks middle-tier server.
- D. They must be configured differently depending on which client is being used.

Answer: A,C


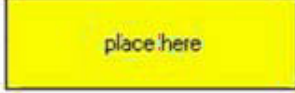


QUESTION 9:

DRAG DROP

The graphic shows application management tools and their descriptions. Drag and drop the corresponding application to its description. (1 description is not used.)

	This is a web browser view that displays icons for distributed applications.	
	This is a standalone window that displays icons for distributed applications.	
	This is a java applet that allows distributed application icons to be displayed on the Start menu, the system tray, and the Quick Launch toolbar.	
	This includes a standalone window, such as Novell application launcher, and pieces that integrate with the Windows desktop.	
		

Answer:

	This is a web browser view that displays icons for distributed applications.
	This is a standalone window that displays icons for distributed applications.
	This is a java applet that allows distributed application icons to be displayed on the Start menu, the system tray, and the Quick Launch toolbar.
	This includes a standalone window, such as Novell application launcher, and pieces that integrate with the Windows desktop.

QUESTION 10:

When creating a NAL disconnected application CD, what file must be at the root of the CD? (Choose 2.)

- A. Autorun.exe
- B. RunNAL.exe
- C. Nal-d.exe
- D. RunNAL.ini
- E. Nal.exe
- F. Autorun.ini
- G. Nal-d.ini

Answer: A,F

QUESTION 11:

Which eDirectory design guidelines for NetWare should you follow when implementing ZENworks Desktop Management? (Choose 2.)

- A. Tier design guidelines
- B. Server design guidelines
- C. Policy design guidelines
- D. Tree design guidelines
- E. Replica design guidelines

Answer: D,E

QUESTION 12:

Which object class can be associated with a user policy package? (Choose 4.)

- A. Organization
- B. User
- C. Template
- D. Workstation
- E. Alias
- F. Profile
- G. Server
- H. Group
- I. ZENworks Database
- J. Workstation Group
- K. Organizational Unit

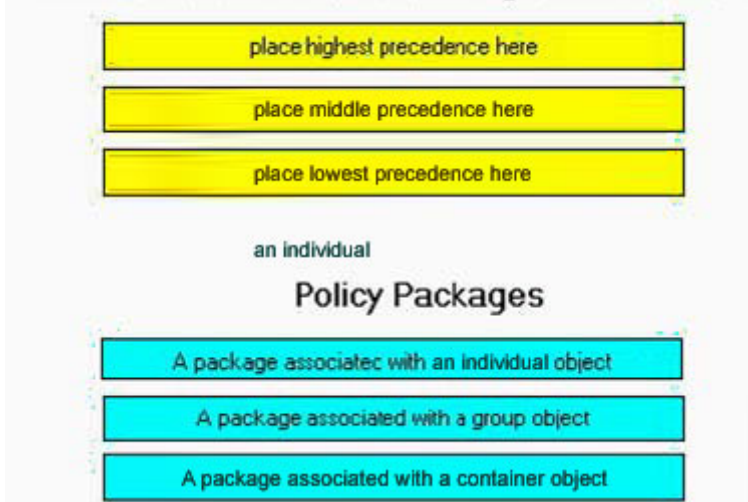
Answer: A,B,H,K

QUESTION 13:

DRAG DROP

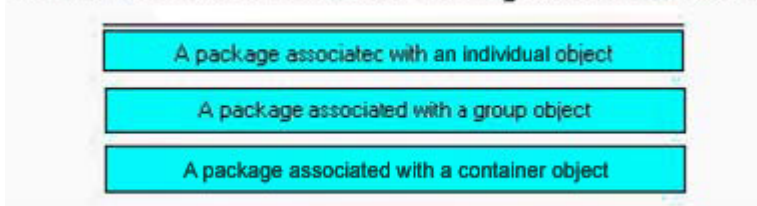
Rank the default precedence of each policy package in order, from highest to lowest.

Default Precedence Ordered Highest to Lowest



Answer:

Default Precedence Ordered Highest to Lowest



QUESTION 14:

After a workstation has been imported into your eDirectory tree, its object must be regularly updated through the workstation registration process. Which events cause the ZENworks workstation registration program to register the workstation in the tree? (Choose 3.)

- A. When the workstation is booted.
- B. When a user authenticates to the eDirectory tree from the workstation.
- C. When a Windows Service Pack is installed.
- D. When a user logs out from the eDirectory tree from the workstation.
- E. When Workstation Manager starts on the workstation.
- F. When the workstation is powered off.

Answer: B,D,E

QUESTION 15:

Which eDirectory object do you use to generate Inventory reports in ConsoleOne?

- A. Workstation policy package
- B. User policy package
- C. Inventory server
- D. Inventory database
- E. Server
- F. Workstation
- G. User

Answer: D

QUESTION 16:

HOTSPOT

Click on the Launcher Configuration tab you would use if you wanted to configure NAL to shut down if a user closes her browser window instead of exiting Application Browser on her workstation.



Answer:



QUESTION 17:

Which policy package is used to configure the Dictionary Update policy?

- A. Workstation package
- B. Service Location package
- C. Container package
- D. User package
- E. Server package

Answer: E

QUESTION 18:

You wish to run a ZENworks inventory report to scan a PC immediately. Which utility will allow you to do this?

- A. AdminStudio
- B. Manager
- C. SnAppShot
- D. ConsoleOne
- E. Web Console

Answer: E

QUESTION 19:

Besides Asset Inventory, ZENworks Asset Manager also includes which components? (Choose 2.)

- A. License tracking
- B. Server utilization trends
- C. Desktop Virus history
- D. Desktop usage trends
- E. Patch Management

Answer: A,D

QUESTION 20:

Which key needs to be created to configure tracking of un-managed applications?

- A. HKEY_CURRENT_USER\Software\NetWare\NAL\1.0\Process Management
- B. HKEY_LOCAL_MACHINE\Software\NetWare\NAL\1.0\Process Management
- C. HKEY_LOCAL_MACHINE\Software\Novell\ZENworks\Process Management
- D. HKEY_CURRENT_CONFIG\Software\NetWare\NAL\1.0\Process Management
- E. HKEY_CURRENT_CONFIG\Software\Novell\ZENworks\Process Management
- F. HKEY_CURRENT_USER\Software\Novell\ZENworks\Process Management

Answer: A

QUESTION 21:

You have an application that is required to run on a terminal server. What must you do to ensure that users run the application from this server only?

- A. Configure fault tolerance.
- B. Configure local access.
- C. Configure load balancing.
- D. Configure alternate remote access.

Answer: D

QUESTION 22:

Which files can you use to customize the functionality and appearance of the Application Browser view? (Choose 3.)

- A. Appbrowser.html
- B. Nal_style.css
- C. Hf_style.css
- D. Myapps.html
- E. Refresh.html
- F. App_style.css
- G. Nalview.html
- H. NalApps.html

Answer: C,D,E

QUESTION 23:

You need to deliver applications to your users and workstations that reside in remote locations outside your organization's firewall. What is required to accomplish this using ZENworks Desktop Management?

- A. Load Appman.nlm with the -PASSTHROUGH switch.
- B. Implement the ZENworks Middle-Tier server.
- C. Load Nal.nlm with the -N switch.
- D. Enable dynamic NAT passthrough on the server where ZENworks is installed.

Answer: B

QUESTION 24:

Where does Novell recommend that InstallShield AdminStudio be installed in your network?

- A. On your administrative workstation.
- B. On any Windows 2000 or 2003 Domain server in your network
- C. On any NetWare 6.5 server in your tree.
- D. On a clean Windows 2000 or 2003 lab server.
- E. On the workstation of a typical user in your network.
- F. On a clean NetWare 6.5 server installed in its own tree with no other applications installed.

- G. On a clean workstation that has no applications installed.
- H. On the same workstation where MSI packages will be captured and created.

Answer: A

QUESTION 25:

Which tasks can the ZENworks Desktop Management Remote Management service accomplish? (Choose 3.)

- A. Remotely modify the managed workstation's CMOS settings.
- B. Remotely boot a powered-off managed workstation.
- C. Remotely run executables on the managed workstation.
- D. Remotely blank out the managed workstation's screen.
- E. Remotely access the SCSI ROM BIOS on workstations with SCSI adapters.

Answer: B,C,D

QUESTION 26:

HOTSPOT

Click on the parameter in the Myapps.html file you would edit if you want to hide the left folder view frame of the Application Browser view.



```
<!--param name="singleTree\" value="DA-TREE"-->
<!--param name="PortalView\" value="false"-->
<!--param name="BannerURL\" value="http://dal.da.com/banner.html"-->
<!--param name="BannerHeight\" value="80"-->
<!--param name="showTree\" value="true"-->
<!--param name="showTasks\" value="false"-->
<!--param name="AppDisplayType\" value="0"-->
<!--param name="ShowAppFrameNavigation\" value="true"-->
<!--param name="ShowIEToolbarButton\" value="true"-->
```

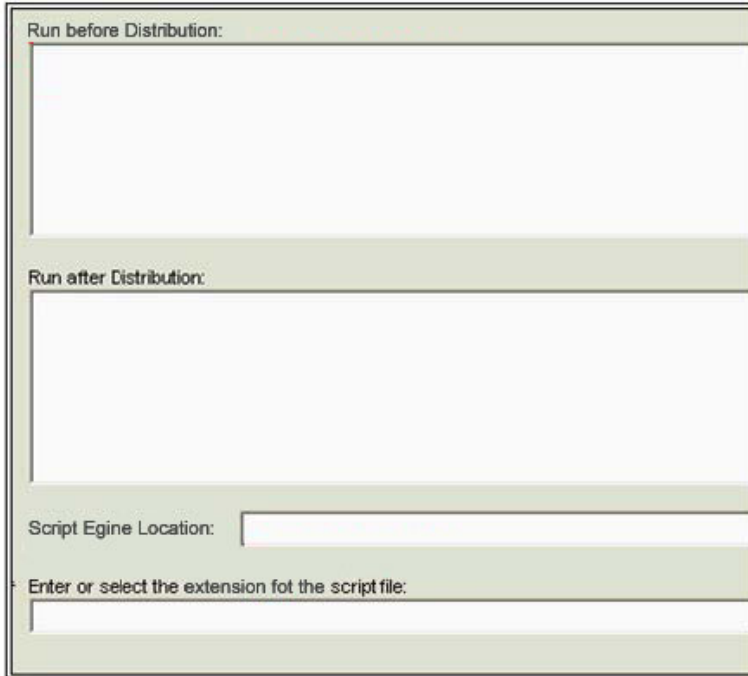
Answer:



```
<!--param name="singleTree\" value="DA-TREE"-->
<!--param name="PortalView\" value="false"-->
<!--param name="BannerURL\" value="http://dal.da.com/banner.html"-->
<!--param name="BannerHeight\" value="80"-->
<!--param name="showTree\" value="true"-->
<!--param name="showTasks\" value="false"-->
<!--param name="AppDisplayType\" value="0"-->
<!--param name="ShowAppFrameNavigation\" value="true"-->
<!--param name="ShowIEToolbarButton\" value="true"-->
```

QUESTION 27:

What will happen if you configure an application object with a distribution script, but leave the Script Engine Location field blank on the Distribution Options > Distribution Scripts configuration page?



The image shows a configuration window for the Novell Script for NetWare (NSN) engine. It has a title bar and a menu bar. The main area is divided into three sections: 'Run before Distribution:' with a large text area, 'Run after Distribution:' with a large text area, and 'Script Engine Location:' with a text box. Below these is a section labeled 'Enter or select the extension for the script file:' with a text box.

- A. NAL will not execute the script.
- B. NAL will execute the script as Javascript using the workstation's browser software.
- C. NAL will execute the script as a DOS batch file.
- D. NAL will execute the script using the client workstation's Novell Client software.
- E. NAL will execute the script on the server using the Novell Script for NetWare (NSN) engine.

Answer: D

QUESTION 28:

Which objects can you associate with a workstation package? (Choose 3.)

- A. Profile
- B. Server
- C. User
- D. Group
- E. Workstation
- F. Alias
- G. Printer
- H. Workstation Group
- I. Container

Answer: E,H,I

QUESTION 29:

Which type of ZENworks Personality Migration takes place over a TCP/IP connection and transfers a workstation's personality directly from the old system to the new system?

- A. Point-to-point migration
- B. Immediate migration
- C. Host-to-host migration
- D. Deferred migration
- E. Real-time migration
- F. Imaged migration

Answer: E

QUESTION 30:

Which ActiveX control file is loaded by the Myapps.html file when a user accesses the NAL Application Browser URL?

- A. Nalserver.dll
- B. Appbrowser.dll
- C. Axappserver.dll
- D. Axnalserver.dll
- E. Nalbrowser.dll

Answer: D

QUESTION 31:

Which ZENworks Application Management feature allows users to install, run, and repair applications when they are not authenticated to the eDirectory tree?

- A. Application load balancing
- B. Application caching
- C. Push-pull application distribution
- D. Lights-out distribution
- E. Application fault-tolerance
- F. Location-independent access

Answer: B

QUESTION 32:

Which Workstation Inventory component converts ZENworks 3.2 inventory information to the format required by ZENworks Desktop Management?

- A. TCP Receiver
- B. Sender
- C. Storer
- D. Dictionary Provider
- E. STR Converter
- F. Intermediate Server

Answer: E

QUESTION 33:

When using a Windows Group policy in a user policy package to import an Active Directory group policy containing security settings, which file are the imported settings saved in by ZENworks?

- A. Zenpolicy.inf
- B. ZenADsec.inf
- C. Zensettings.txt
- D. WGPsec.txt
- E. Security.inf
- F. Zensec.inf

Answer: F

QUESTION 34:

Which policy package can be used to configure the Database Location policy?
(Choose 2.)

- A. Service Location package
- B. Container package
- C. Server package
- D. Workstation package
- E. User package

Answer: A,C

QUESTION 35:

When referring to ZENworks Desktop Management, which statements are true

regarding fault tolerance? (Choose 2.)

- A. By default, Application Launcher implements load balancing first and then fault tolerance.
- B. Access the properties of a server object to configure fault tolerance.
- C. Where possible, avoid fault-tolerant linked applications that span WAN links.
- D. The duplicate application objects must reside in the same container.
- E. You can configure fault tolerance for MSI applications, but not for non-MSI applications.

Answer: A,C

QUESTION 36:

Which file system rights should users have to the Personality Migration Personality Store directory on your NetWare server? (Choose 4.)

- A. Create
- B. Modify
- C. Erase
- D. Write
- E. Access Control
- F. File Scan
- G. Read

Answer: A,D,F,G

QUESTION 37:

In relation to ZENworks 6.5 Desktop Management workstation imaging, which operating system is loaded from the boot image prior to performing the required imaging activity on the workstation?

- A. Windows
- B. Linux
- C. UNIX
- D. DOS

Answer: B

QUESTION 38:

Which steps must you complete to configure a Standalone Workstation Inventory

server? (Choose 2.)

- A. Configure the Workstation Inventory policy.
- B. Configure the Roll-Up policy.
- C. Configure the Dictionary Update policy.
- D. Configure the Inventory Service object.
- E. Configure the Database Location policy.

Answer: A,E

QUESTION 39:

You have a critical application that is being deployed to workstations and you want to receive notification if any workstation fails to install the application. You also want a list of workstations that the application is delivered to. Which service location package policies should you configure to receive this information? (Choose 2.)

- A. XSLT policy
- B. SMTP host policy
- C. SNMP trap targets policy
- D. ZENworks database policy

Answer: C,D

QUESTION 40:

You are creating an inventory deployment plan for a WAN environment using Workstation Inventory. At the most, how many workstations should be serviced by a single Inventory server?

- A. 25
- B. 50
- C. 500
- D. 5000
- E. 100

Answer: D

QUESTION 41:

The ZENworks Desktop Management web services architecture eliminates the need for which component?

- A. Firewall
- B. ZENworks middle tier
- C. Novell Client
- D. ZENworks back-end server

Answer: C

QUESTION 42:

Which type of application object can be distributed using a lights-out distribution when the user is not logged in?

- A. User-associated
- B. Server-associated
- C. Group-associated
- D. Workstation-associated
- E. Profile-associated
- F. Template-associated

Answer: D

QUESTION 43:

In relation to ZENworks 6.5 Desktop Management workstation imaging, which operating system is loaded from the boot image prior to performing the required imaging activity on the workstation?

- A. DOS
- B. Linux
- C. Windows
- D. UNIX

Answer: B

QUESTION 44:

Which statements are true about ZENworks 6.5 Desktop Management site lists? (Choose 2.)

- A. Users can access applications locally even if they authenticate across the WAN.
- B. They can be implemented, regardless of whether users authenticate using the Novell Client or a ZENworks middle-tier server.
- C. They must be configured differently depending on which client is being used.

D. Users must authenticate locally to take advantage of them.

Answer: A,B

QUESTION 45:

Which utilities will allow you to copy policy packages from one container to another container? (Choose 2.)

- A. ConsoleOne
- B. COPY.EXE
- C. COPYPOL.EXE
- D. Workstation Manager
- E. Server Manager

Answer: A,C

QUESTION 46:

If you modify the myapps.html file on the Middle Tier Server, users who access the file from the server have the modified version of the myapps.html file downloaded to which directory on their Windows workstations?

- A. C:\Program Files\Novell\Zenworks\Cache\Nal
- B. C:\Program Files\Novell\Zenworks\Appbrowser
- C. C:\Program Files\Novell\Zenworks
- D. C:\Program Files\Novell\Zenworks\Nls\your_language
- E. C:\Program Files\Novell\Zenworks\Nal\your_language
- F. C:\Program Files\Novell\Zenworks\Nal

Answer: D

QUESTION 47:

You're configuring a Remote Control session with a remote managed workstation over a slow connection. Which Color Quality option should you choose for best performance?

- A. Greyscale
- B. 8 colors
- C. Normal
- D. 256 colors
- E. 64k colors

F. 16 colors

Answer: F

QUESTION 48:

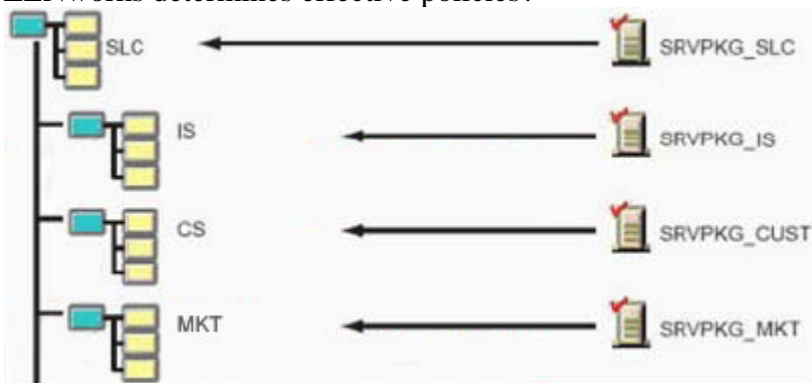
Which objects in ConsoleOne can you use to initiate a remote control session?
(Choose 2.)

- A. Container
- B. User package
- C. Workstation
- D. Workstation package
- E. Root
- F. User
- G. Help desk

Answer: C,F

QUESTION 49:

Your user object is BBell.SLC. Which server package takes precedence when ZENworks determines effective policies?



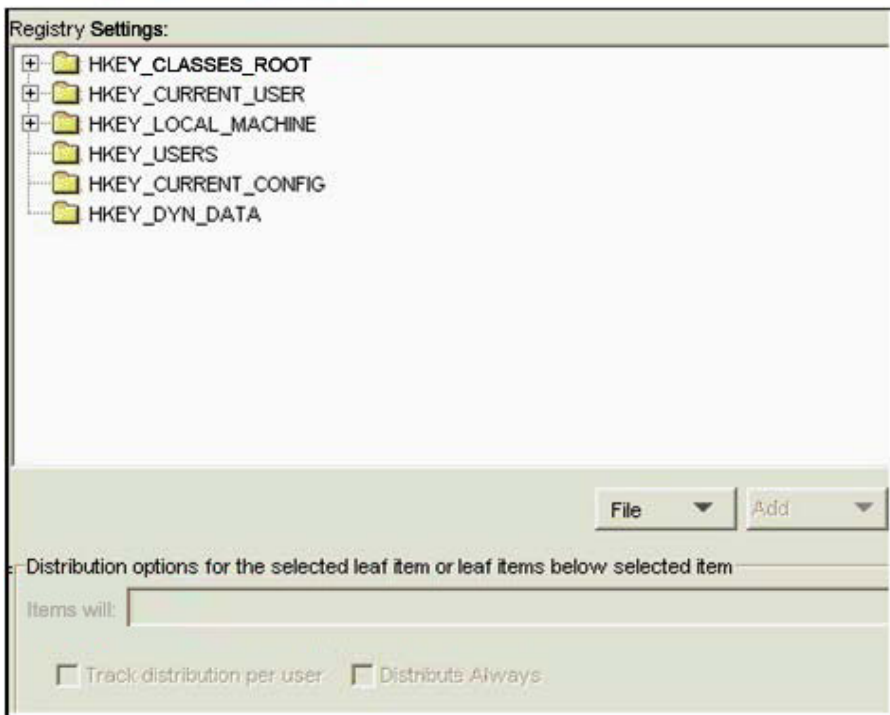
- A. SRVPKG_MKT
- B. SRVPKG_SLC
- C. SRVPKG_CUST
- D. SRVPKG_IS

Answer: B

QUESTION 50:

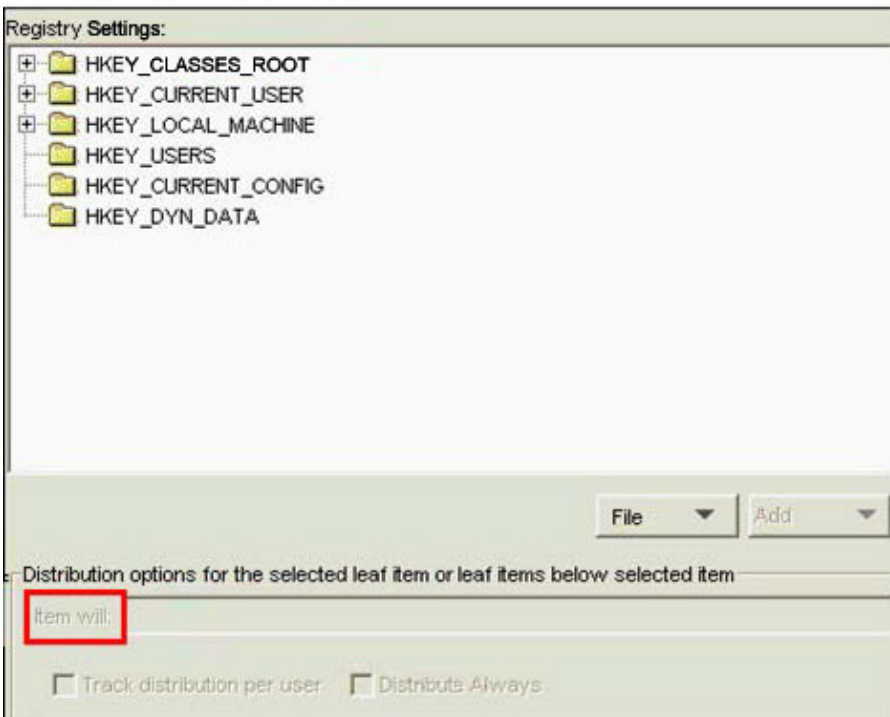
HOTSPOT

Click the option you would use to configure the application object to remove the Registry data defined in the object from workstations it is distributed to.



The image shows a 'Registry Settings' dialog box. It features a tree view on the left with the following items: HKEY_CLASSES_ROOT, HKEY_CURRENT_USER, HKEY_LOCAL_MACHINE, HKEY_USERS, HKEY_CURRENT_CONFIG, and HKEY_DYN_DATA. Each item has a plus sign icon next to it. To the right of the tree view are two buttons: 'File' and 'Add', both with dropdown arrows. Below the tree view, there is a section titled 'Distribution options for the selected leaf item or leaf items below selected item'. This section contains a text field labeled 'Items will:' followed by a blank space. At the bottom of this section, there are two checkboxes: 'Track distribution per user' and 'Distribute Always', both of which are currently unchecked.

Answer:



This image is identical to the one above, showing the 'Registry Settings' dialog box. However, in this version, the text 'item will:' in the 'Items will:' field is highlighted with a red rectangular box, indicating the correct answer to the question.

QUESTION 51:

Which ZENworks Desktop Management policies are cumulative policies?

- A. Service Location policies
- B. Windows Group policies
- C. Windows Desktop Preferences policies
- D. Dynamic Local User policies
- E. Scheduled Action policies

Answer: B

QUESTION 52:

To view the hardware configuration data on a workstation that ZENworks will use to determine if an imaging policy should be applied, you can boot the workstation from the ZENworks imaging CD or boot diskettes. Then, at the bash prompt, you should enter which command?

- A. img info
- B. img policy
- C. img.s
- D. img display
- E. imaging.s
- F. imaging dump
- G. img screendump
- H. img config

Answer: A

QUESTION 53:

Your DHCP service is running on the same server as your ZENworks Preboot service. Because of this, you need to configure your DHCP server to deliver option 60. Which value should you enter as the Vendor Class Identifier?

- A. Your Preboot server's IP address
- B. PDHCPServer=your server's IP address
- C. PXE
- D. PXEServer
- E. TFTPServer=your server's IP address
- F. PXEClient
- G. PXEServer=your server's IP address

Answer: F

QUESTION 54:

In relation to a Windows group policy, which feature allows you to change the policy preference to ensure that workstation policies take precedence over user policies?

- A. ZEN policy loopback
- B. User policy loopback
- C. Workstation policy loopback
- D. Group policy loopback

Answer: D

QUESTION 55:

Which property page of a NAL application object can you use to configure a lights-out distribution of the application to user workstations?

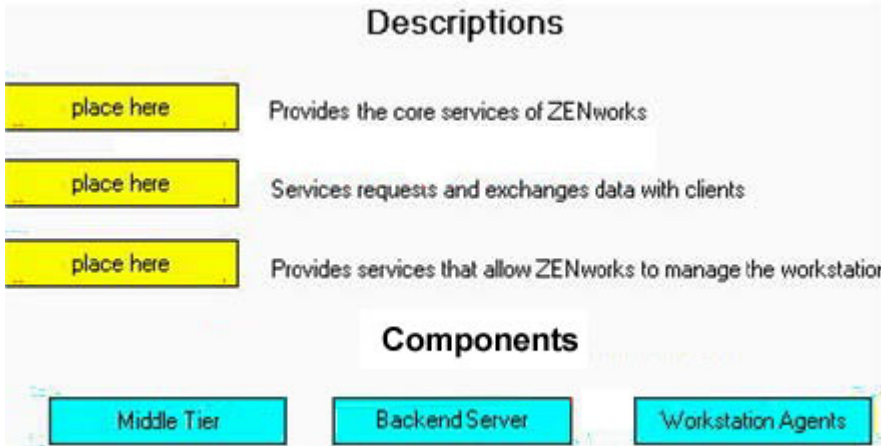
- A. Distribution Scripts
- B. Options
- C. Identification
- D. Icons/Shortcuts
- E. Pre-Install Schedule
- F. Registry
- G. Pre-Distribution Process Termination
- H. Application Files

Answer: E

QUESTION 56:

DRAG DROP

Match each ZENworks Desktop Management architecture component with the correct description.



Answer:



QUESTION 57:

How do you verify that the Automatic Workstation Removal (AWR) service is running on a Linux box?

- A. Enter /etc/init.d/novell-aws status at the command line
- B. Enter /etc/init.d/novell-zdm-awr status at the command line
- C. Enter /etc/init.d/novell-awr status at the command line
- D. Enter /etc/init.d/novell-zen-awr status at the command line
- E. Enter /etc/init.d/novell-zdm-aws status at the command line

Answer: E

QUESTION 58:

By default, which port does the ZENworks Asset Management Manager use?

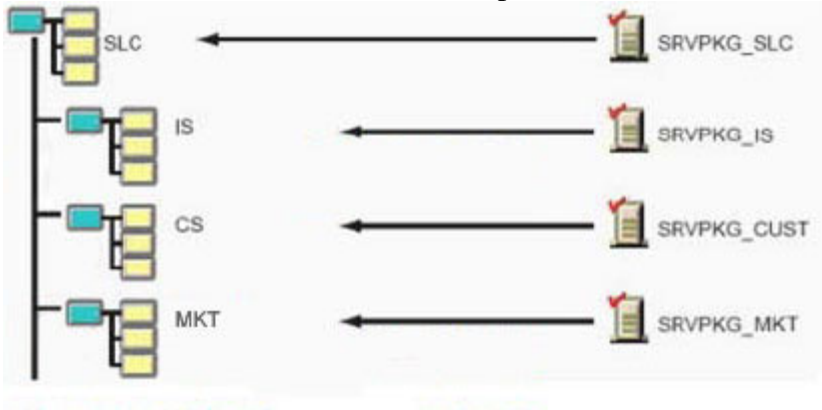
- A. 7462
- B. 997
- C. 2024

- D. 4532
- E. 3389

Answer: A

QUESTION 59:

Your user object is MHuffman.MKT.SLC. Which server package takes precedence when ZENworks determines effective policies?



- A. SRVPKG_IS
- B. SRVPKG_MKT
- C. SRVPKG_CUST
- D. SRVPKG_SLC

Answer: B

QUESTION 60:

Which file can you edit on the managed workstation to configure the TCP port used by the Remote Management Agent?

- A. RemMan.cfg
- B. ZenRm.cfg
- C. Zrm.ini
- D. Remote.ini
- E. Rm.cfg
- F. Rmcfgr.ini

Answer: F

QUESTION 61:

HOTSPOT

Click the component of InstallShield AdminStudio you would use to convert an application that uses a proprietary installation routine to an MSI package.



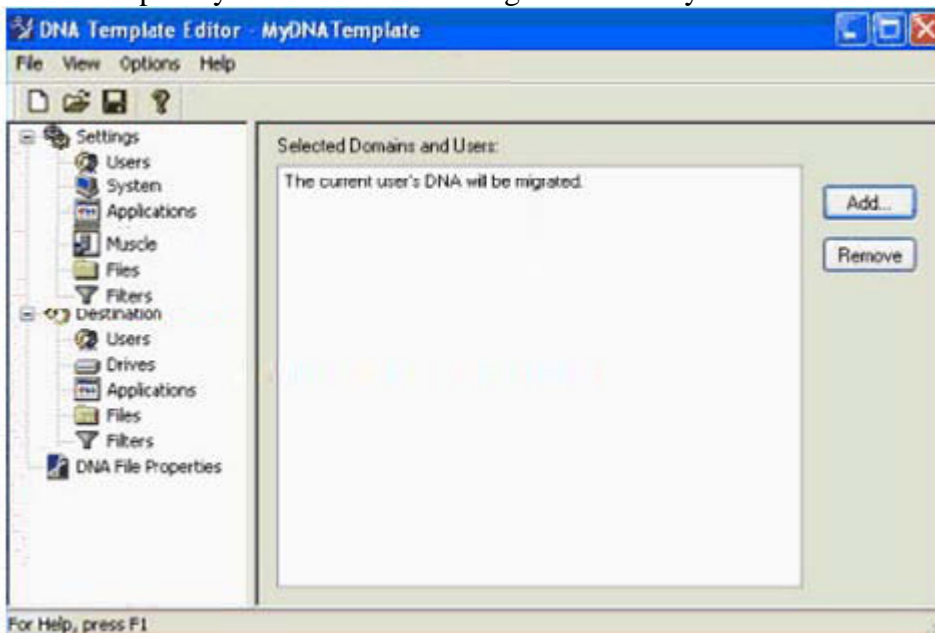
Answer:



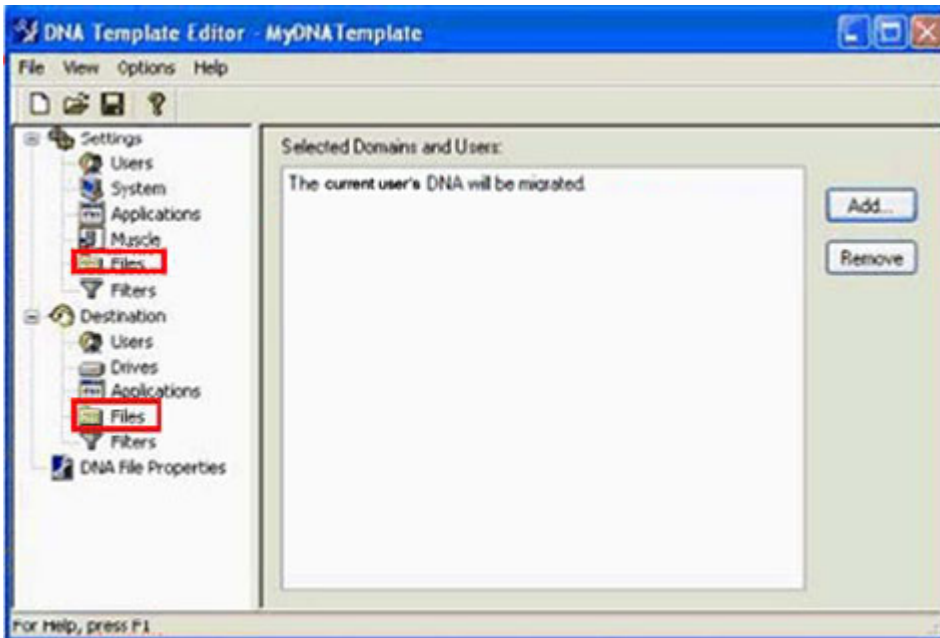
QUESTION 62:

HOTSPOT

Click the option you would select to migrate users' My Documents folder.



Answer:



QUESTION 63:

Which object can you associate with a workstation package? (Choose 2.)

- A. Alias
- B. Workstation Group
- C. Printer
- D. Container
- E. Computer
- F. User
- G. Profile
- H. Security

Answer: B,D

QUESTION 64:

Which is true regarding Workstation Inventory software dictionary updates?

- A. Leaf servers can only receive dictionary updates from Root servers.
- B. Leaf servers can only receive dictionary updates from Intermediate servers.
- C. Any Inventory server can receive dictionary updates from any other Inventory server.
- D. Intermediate servers can only receive dictionary updates from Root servers.
- E. Root servers can only receive dictionary updates from Intermediate servers.

Answer: C

QUESTION 65:

Which type of ZENworks Personality Migration saves the personality in a file which can be then transferred to a different computer?

- A. Hosted migration
- B. Suspended migration
- C. Delayed migration
- D. Real-time migration
- E. Stored migration
- F. Deferred migration
- G. Imaged migration

Answer: F

QUESTION 66:

For an application to be distributed to a workstation, what defines the information required to distribute it?

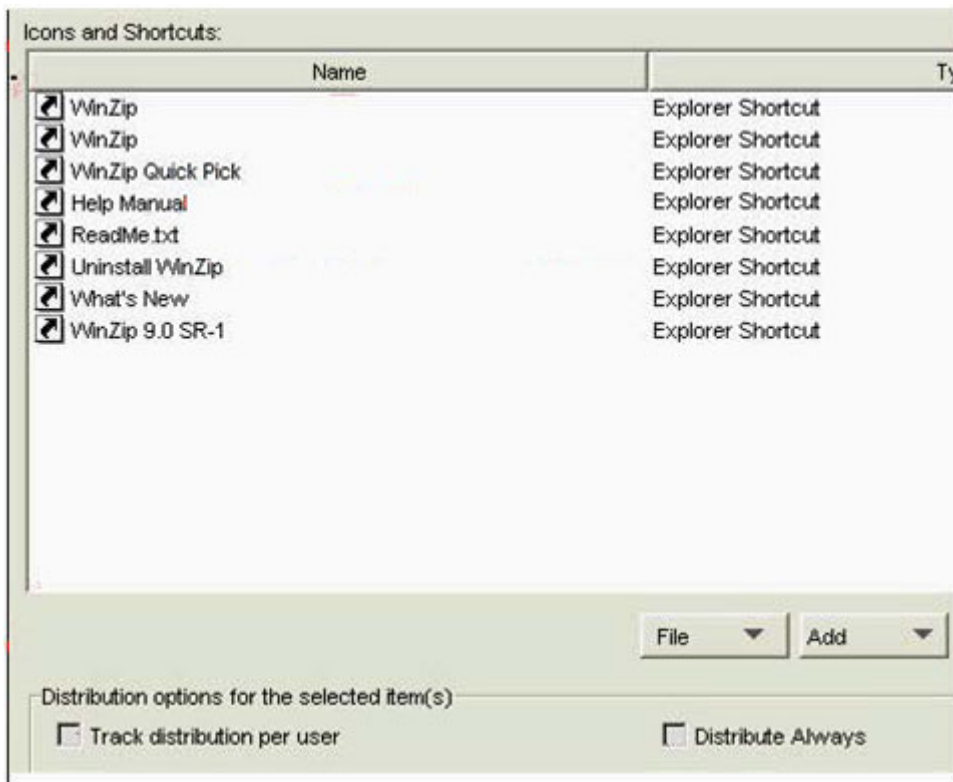
- A. The application container
- B. Novell application launcher (NAL)
- C. The application's .INI file
- D. The application object

Answer: D

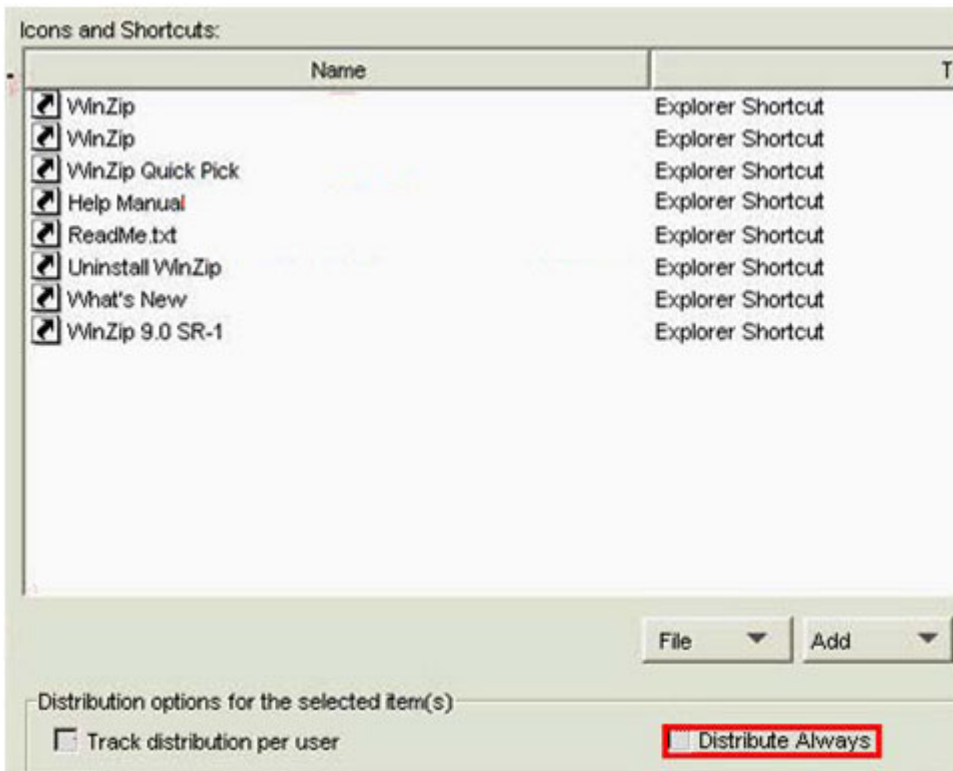
QUESTION 67:

HOTSPOT

Click the option you would use to ensure icons and shortcuts are created or deleted each time the directory-enabled application is distributed.



Answer:



QUESTION 68:

In addition to using the Hosts file or a DNS A record, you can also use registry data to enable workstations to locate the Import server in your network. Which registry key does this?

- A. HKEY_LOCAL_MACHINE\Software\Novell\ZENworks\zenwsreg
- B. HKEY_CURRENT_CONFIG\Software\Novell\ZENworks\zwsreg
- C. HKEY_LOCAL_MACHINE\Software\Novell\ZENworks\zwsreg
- D. HKEY_CURRENT_USER\Software\Novell\ZENworks\zwsreg
- E. HKEY_CURRENT_CONFIG\Software\Novell\ZENworks\zenwsreg
- F. HKEY_CURRENT_USER\Software\Novell\ZENworks\zenwsreg

Answer: A

QUESTION 69:

Which DHCP option must be configured if ZENworks 6.5 Preboot Services and Dhcpsrvr.nlm are running on the same server?

- A. 60
- B. 997
- C. 53
- D. 001
- E. 100

Answer: A

QUESTION 70:

Which objects can you use to set security parameters for remote management?
(Choose 2.)

- A. Workstation
- B. Server package
- C. Profile
- D. Template
- E. Group
- F. User
- G. Alias

Answer: A,F

QUESTION 71:

You created a server policy package and associated it with a server object. Where are the policies applied?

- A. To all objects in the tree that are valid types for the package
- B. To all ZENworks back-end servers
- C. To all objects on the server that are valid types for the package
- D. To all objects in the container that are valid types for the package

Answer: C

QUESTION 72:

You are about to implement application load balancing. Which statements are true? (Choose 2.)

- A. Your duplicate application objects must be stored on the same server as the application objects.
- B. It can be configured to optimize server utilization.
- C. It can be configured to handle server failover.
- D. Your duplicate application object files must be stored on a different server.
- E. You do not need to create and define application objects.

Answer: B,D

QUESTION 73:

When repackaging a legacy installer, which repackaging method captures settings before the application is installed and then again after the installation is installed.

- A. Installation Monitoring
- B. Repackage Monitoring
- C. Snapshot
- D. Pre-Post Processing
- E. Post-Install Processing

Answer: C

QUESTION 74:

Which server package policy is used to configure an Inventory server to receive

software definition updates from other Inventory servers?

- A. Dictionary Update policy
- B. Inventory Update policy
- C. RollUp policy
- D. ZENworks Database policy
- E. Software Update policy

Answer: A

QUESTION 75:

When does Automatic Workstation Removal (AWR) automatically delete a workstation object?

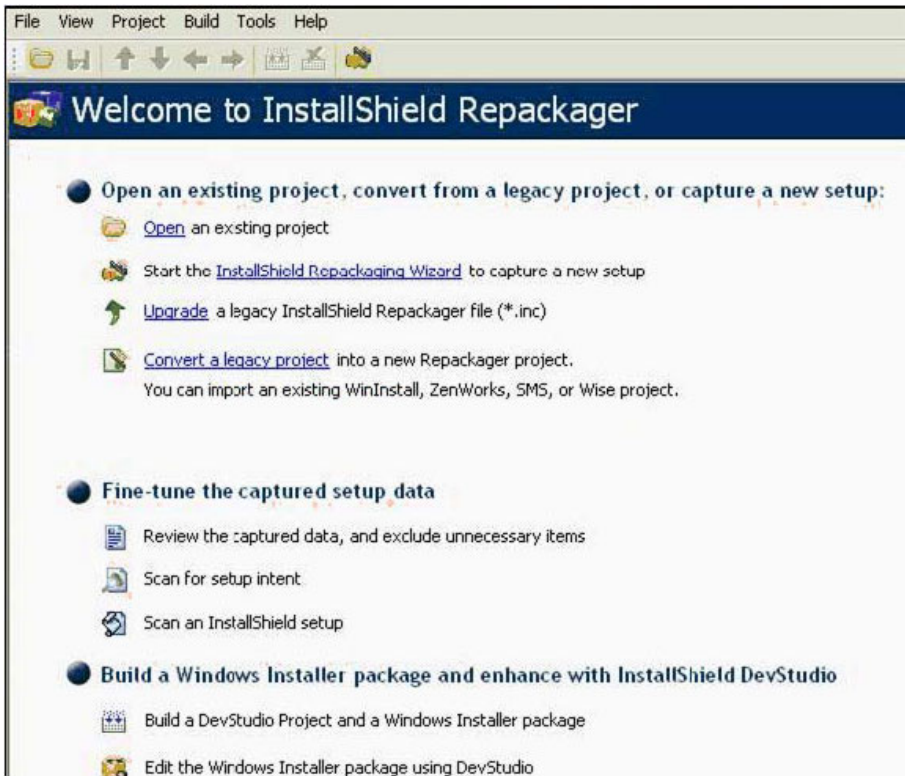
- A. It will not automatically delete a workstation object, but generates a report of workstation objects not updated in a specified period of time.
- B. When the workstation is physically been removed from the network longer than the number of days specified in the Workstation Removal policy.
- C. When a workstation object has been duplicated and both objects receive updates at the same time.
- D. When the Last Registered Time value is older than the number of days specified in the Workstation Removal policy.

Answer: D

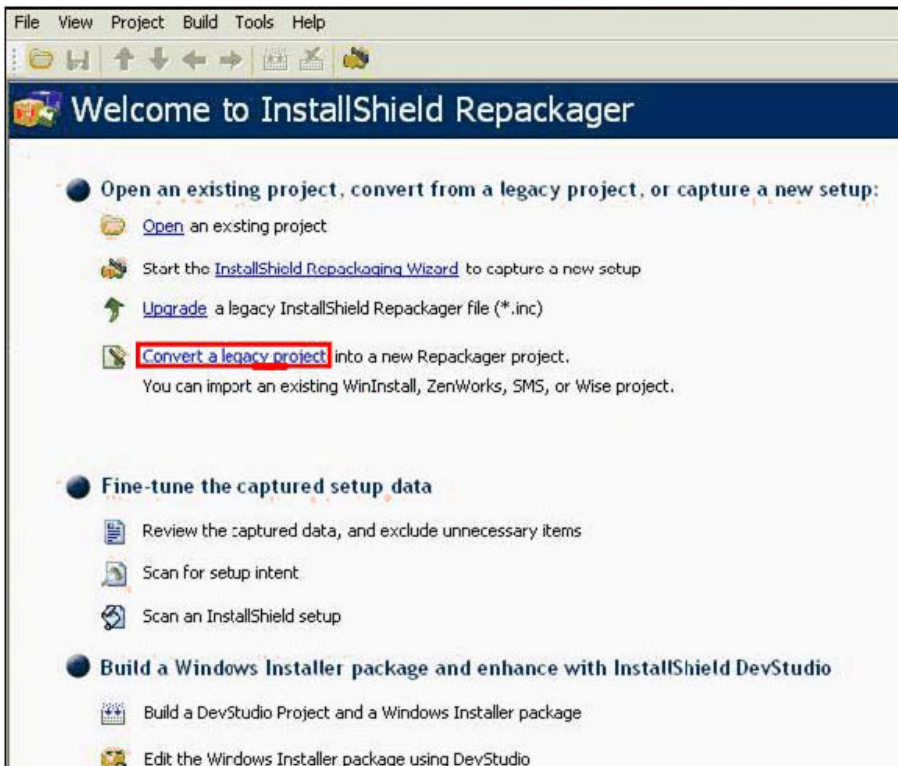
QUESTION 76:

HOTSPOT

Click the Repackager option you would use to covert an AOT file to an MSI package.



Answer:



QUESTION 77:

User DGrow.MKT.SLC.DA is a member of the PowerUsers.SLC.DA group. You have associated a user policy package with the SLC.DA container that configures user desktops to use the Rainy Day color scheme. You've also associated a user policy package with the MKT.SLC.DA container that configures user desktops to use the Pumpkin color scheme. You've also associated a user policy package with DGrow.MKT.SLC.DA that configures user desktops to use the Maple color scheme. Finally, you've associated a user policy package with PowerUsers.SLC.DA that configures user desktops to use the Spruce color scheme. When DGrow logs in, which color scheme will be applied to her workstation?

- A. Maple
- B. Pumpkin
- C. The user and the group associations are in conflict and, therefore, no color scheme will be applied.
- D. Rainy Day
- E. Spruce

Answer: A

QUESTION 78:

Which Personality Migration component is used to customize and automate the migration process?

- A. Log files
- B. Template files
- C. DNA files
- D. Application scripts
- E. Options file
- F. DNA engine

Answer: B

QUESTION 79:

When configuring a Workstation package, policies are available under 6 categories: General, Windows 98, Windows NT-2000-XP, Windows NT, Windows 2000, and Windows XP. Which policies can be configured under the General policies category? (Choose 3.)

- A. Remote Control
- B. Windows Group

- C. ZENworks Desktop Management Agent
- D. Workstation Imaging
- E. Computer Extensible
- F. Workstation Inventory

Answer: A,C,D

QUESTION 80:

Click on the option or tab you would select to configure NAL to use the workstation's credentials, rather than require a user to be logged in, to perform a lights-out distribution.

The screenshot shows the 'Distribution Options' tab of the ZENworks Desktop Management Agent configuration window. The window has a tabbed interface with the following tabs: Identification, Distribution Options (selected), Run Options, Associations, Availability, Common, and MSI. The 'Distribution Options' tab contains the following fields and options:

- Version Number:** A dropdown menu set to '0'.
- GUID:** A text field containing the value 'AA364FF9-C491-4a8a-8B9A-BCE200A4E3B0' and a 'Modify' button.
- Options:** A section with three checkboxes:
 - ☐ Distribute Always
 - ☐ Prompt before distribution
 - ☐ Distribute in Workstation Security Space if Workstation Associated
- Reboot:** A section with three radio buttons:
 - ☒ If Needed
 - ☐ Away
 - ☐ Never
- Prompt for Reboot:** A section with two radio buttons:
 - ☒ Prompt
 - ☐ Don't Prompt

Answer:

Identification ▾ Distribution Options ▾ Run Options ▾ Associations Availability ▾ Common ▾ MSI ▾

Options

Version Number: 0 GUID: AA364FF9-C491-4a8a-8B9A-BCE200A4E3B0 Modify

Options:

☐ Distribute Always

☐ Prompt before distribution

☒ Distribute in Workstation Security Space if Workstation Associated

Reboot:

☒ If Needed

☐ Away

☐ Never

Prompt for Reboot:

☒ Prompt

☐ Don't Prompt

QUESTION 81:

Which policy package contains policies that are container specific?

- A. Server Policy Package
- B. Workstation Policy Package
- C. User Policy Package
- D. Service Location Policy Package

Answer: D

QUESTION 82:

User MHoffmann.LEADS.SALES.SLC.DA is a member of the ProjectLeads.DA group. You have associated a user policy package with the DA container that configures user desktops to use the Corplogo.bmp background. You've also associated a user policy package with the SALES.SLC.DA container that configures user desktops to use the Corplogo2.bmp background. You've also associated a user policy package with ProjectLeads.DA that configures user desktops to use the Corplogo3.bmp background. When MHoffmann logs in, which background will be applied to her workstation?

- A. Corplogo2.bmp

- B. The container and group associations are in conflict and, therefore, no background will be applied.
- C. Corplogo.bmp
- D. Corplogo3.bmp

Answer: D

QUESTION 83:

Which configurations can be easily set using policies in the user package? (Choose 2.)

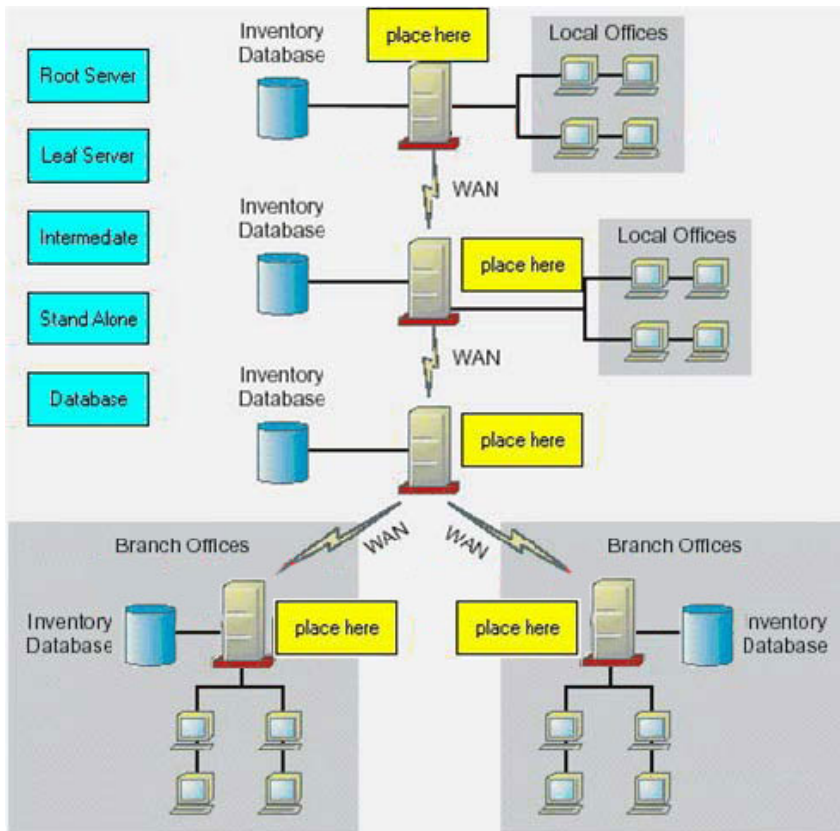
- A. The tracking of various types of hardware used in your organization
- B. A restricted workstation environment for users
- C. The deploying of applications across various LAN locations
- D. A standard workstation wallpaper for all users

Answer: B,D

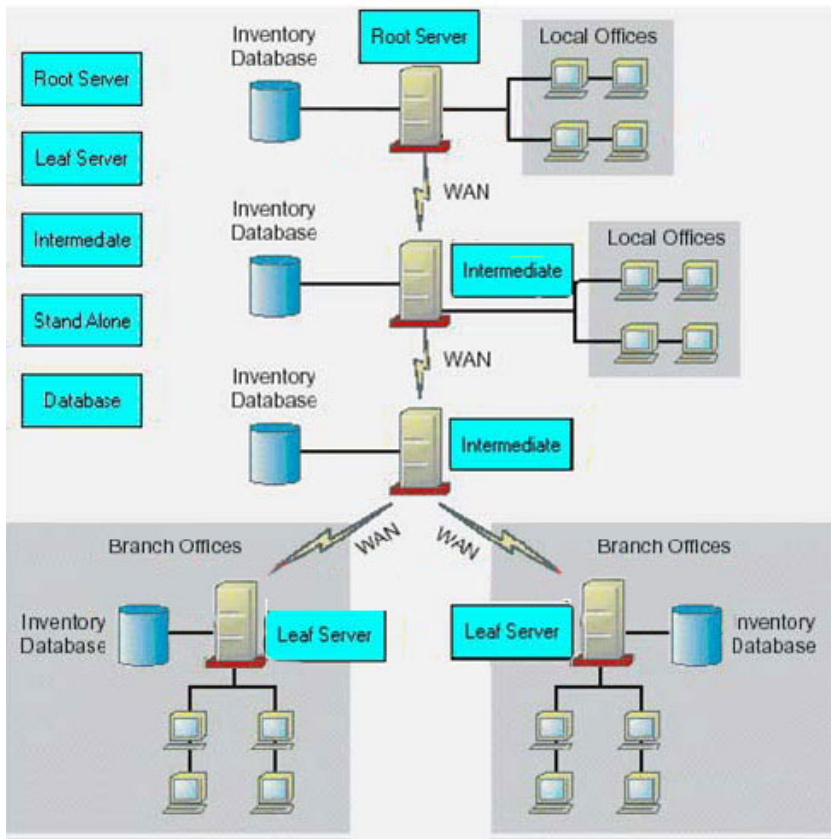
QUESTION 84:

DRAG DROP

The graphic shows a ZENworks Desktop Management workstation inventory configuration. Drag and drop the correct labels to the corresponding workstation inventory components.



Answer:



QUESTION 85:

Which NAL application delivery method allows ZENworks applications to be accessed through icons in the System Tray?

- A. Application Browser
- B. ZENworks Middle-Tier server
- C. Application Explorer
- D. Application Window
- E. Application Loader

Answer: C

QUESTION 86:

You want to initiate a Remote Management session with a managed workstation whose Remote Management Agent has been configured to use TCP port 1968. Which file must you edit on the management console workstation to do this?

- A. Rmtcpports.ini
- B. Zports.cfg
- C. Zenports.ini
- D. Mcports.cfg
- E. IPports.ini
- F. Rmports.ini

Answer: F

QUESTION 87:

What is the name of the hidden directory created on the workstation hard drive when a user runs a NAL-delivered application?

- A. NALAPPCACHE
- B. APPS_CACHE
- C. NALAPPS
- D. _NOVELL
- E. N_CACHE
- F. _NETWARE
- G. NALCACHE
- H. APPCACHE

Answer: G

QUESTION 88:

Which type of reporting is most appropriate when you need Novell application launcher (NAL) to report events for users located outside your firewall?

- A. XML
- B. Database
- C. SNMP Trap
- D. Log to file

Answer: A

QUESTION 89:

Which type of ZENworks application can be used to deliver registry keys, INI files, text files, or icons without actually installing an application on user workstations?

- A. MSI

- B. AXT
- C. Web
- D. MST
- E. AOT
- F. Simple

Answer: F

QUESTION 90:

Which ZENworks Application Management feature allows administrators to install applications after normal working hours?

- A. Push-pull application distribution
- B. Application fault-tolerance
- C. Application caching
- D. Lights-out distribution
- E. Application load balancing
- F. Location-independent access

Answer: D

QUESTION 91:

Where does Novell recommend that InstallShield AdminStudio packages be captured and created in your network?

- A. On a clean Windows 2000 or 2003 lab server.
- B. On the same system where AdminStudio is installed.
- C. On a clean NetWare 6.5 server installed in its own tree with no other applications installed.
- D. On any NetWare 6.5 server in your tree.
- E. On the workstation of a typical user in your network.
- F. On your administrative workstation.
- G. On a clean workstation that has no applications installed.
- H. On any Windows 2000 or 2003 Domain server in your network

Answer: G

QUESTION 92:

HOTSPOT


Click the option you would use to configure the application so that its icon won't appear until it has been automatically run by NAL after user authentication.

Identification ▾ | **Distribution Options** ▾ | **Run Options** ▾

Icon

Application icon title: ZENworks Agent

Application Icon

 **Modify**

☒ Disconnectable

☐ Wait on force run

☐ Determine force run order

Item:

☒ Show progress

User Interface Level: **Default** ▾


Answer:

Identification ▾ | **Distribution Options** ▾ | **Run Options** ▾

Icon

Application icon title: ZENworks Agent

Application Icon

 **Modify**

☒ Disconnectable

☐ Wait on force run

☐ Determine force run order

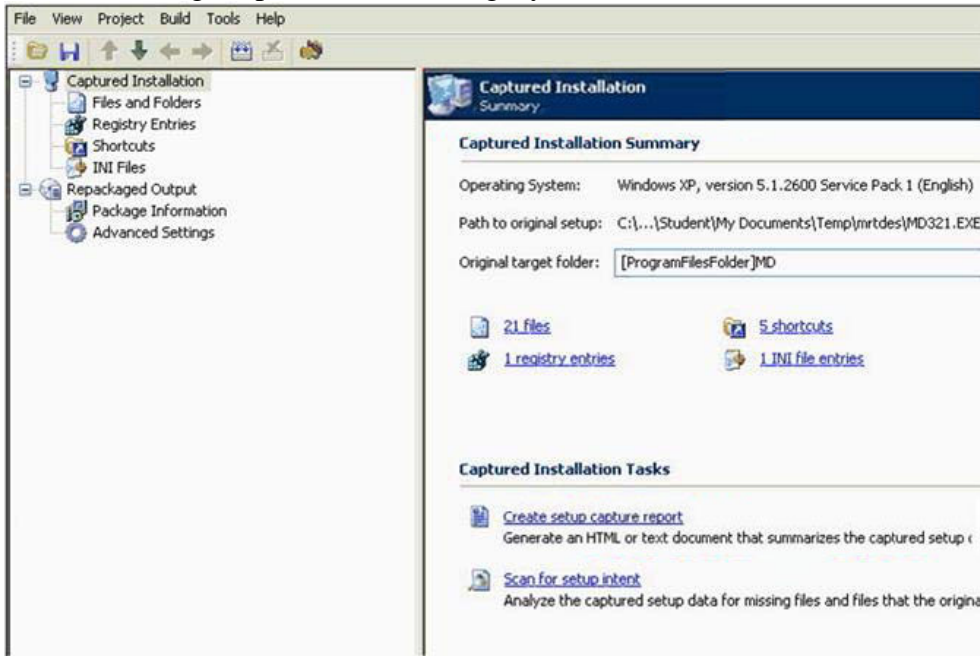
Item:

☒ Show progress

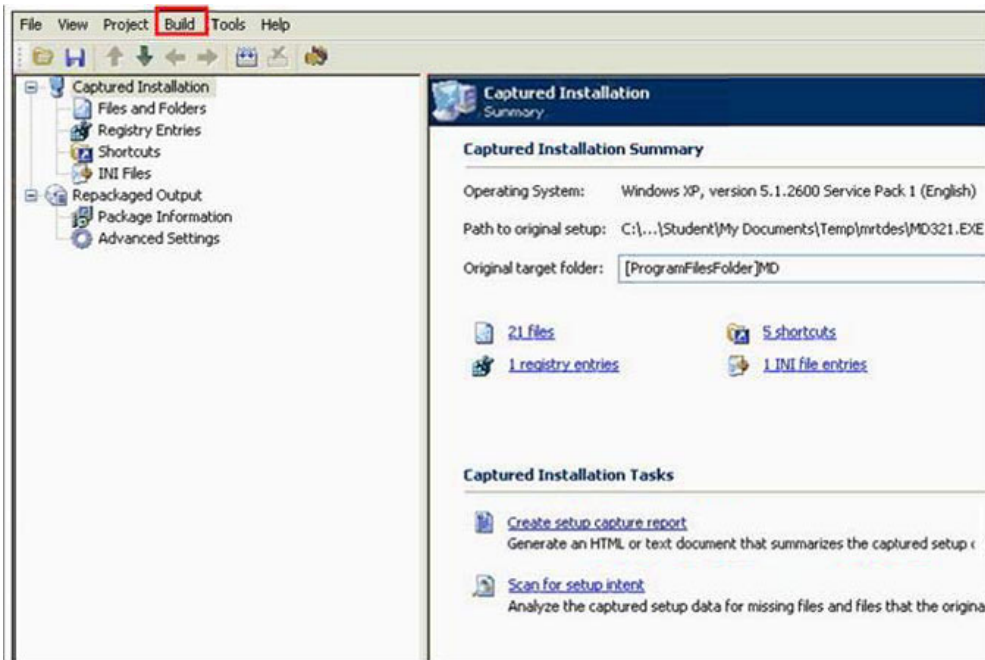
User Interface Level: **Default** ▾

QUESTION 93:**HOTSPOT**

Click the option in the Repackager screen you would use to create an MSI package from the settings captured from the legacy installation routine.



Answer:



QUESTION 94:

When using a registry key to enable workstations to locate your Import server, which value should you enter for the ImportServer parameter in the registry key?

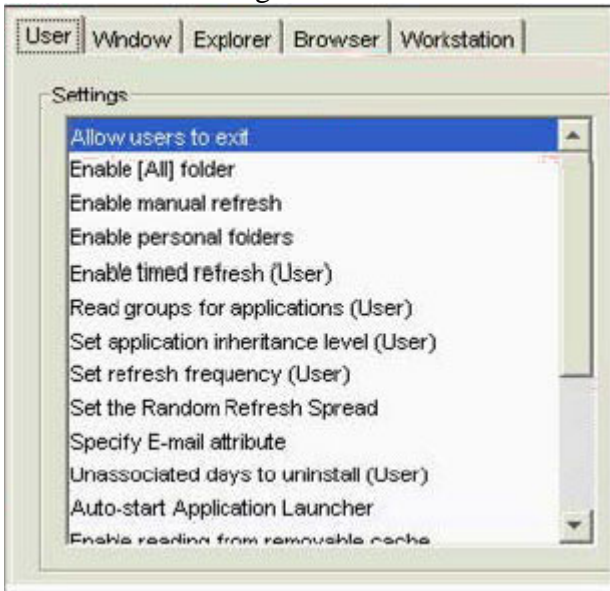
- A. The typeful fully-distinguished name and context of your Import server in the tree.
- B. The fully-distinguished name and context of your Import server in the tree.
- C. The IP address of your Domain server.
- D. The IP address and port number of the LDAP service on your Import server.
- E. The IP address of your Import server.
- F. The name of your eDirectory tree.

Answer: E

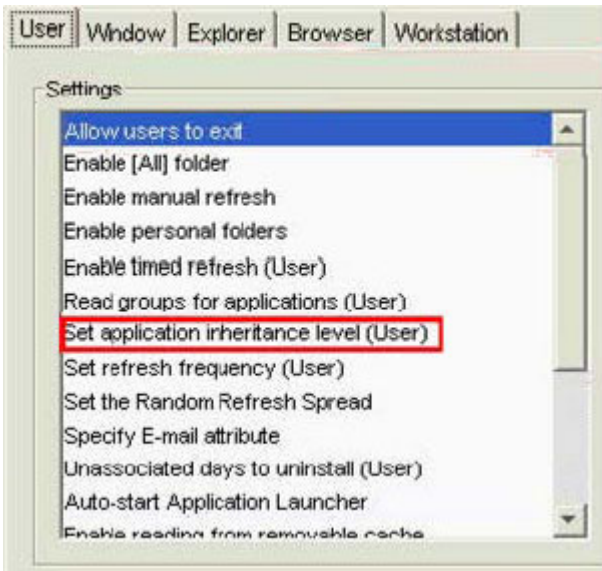
QUESTION 95:

HOTSPOT

Click on the Launcher Configuration option you would use if you want to limit the number of parent containers NAL will search when determining applications associated with the given user.



Answer:



QUESTION 96:

In preparation for migrating workstation personalities using ZENworks, you've created a Personality Store on your NetWare 6.5 server's VOL1 volume. Personalities will be stored in VOL1:\Ddna\Data. Your users reside within several different containers within the O=DA container, so you've granted O=DA Read, Write, and File Scan rights to VOL1:\Ddna\Data. You've created an application object to collect workstation personalities when users login to the tree. However, when your users do this, the DNA Engine generates an error and the workstation personalities aren't saved in the Personality store. Your users use a mixture of Windows XP Professional and Windows 2000 Professional systems. What's causing the problem?

- A. Personality Migration isn't compatible with Windows 2000 systems.
- B. The Personality Store must reside on the server's SYS volume.
- C. Personality Migration doesn't support trees where users reside in dispersed contexts.
- D. The Personality Store must reside at the root of a server volume.
- E. Personality Migration isn't compatible with mixed Windows operating systems.
- F. Users need the Create right to the Personality Store in addition to the rights already granted.

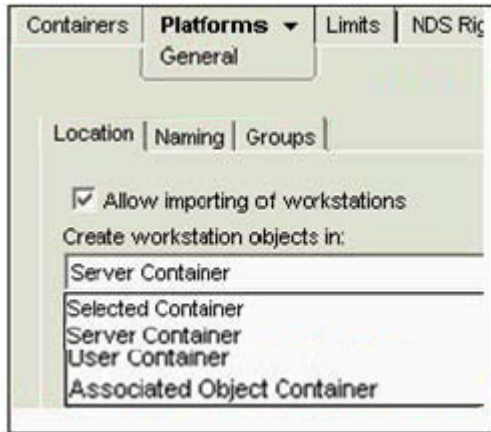
Answer: F

QUESTION 97:

HOTSPOT

You want to configure your Workstation Import policy such that workstation

objects are created in the container associated with the Workstation Import policy. Click the option in the Workstation Import policy screen in ConsoleOne that will do this.



Answer:



QUESTION 98:

When configuring a Remote Control session from your management console, which button in the viewer window toolbar will send the Alt+Tab key sequence to the managed workstation?

- A. Full Screen Polling
- B. Alt Key Pass
- C. System Keys
- D. Toggle
- E. System Key Pass Through

Answer: D

QUESTION 99:

HOTSPOT

Click the application pre-installation option you would set if you don't want multiple workstations installing the same application at the same time.

☒ Pre-Install application

Schedule Type: **Range of days**

Date Range

Start Date: 9/11/04 End Date: 9/11/04

Select the day(s) the schedule will activate:

Sun Mon Tue Wed Thu Fri

Time for selected range

Start Time: 00:00 (12:00AM) End Time: 00:00 (12:00AM)

Spread from start time (in Minutes): 0

☐ Use this schedule in GMT for all clients

Answer:

☒ Pre-Install application

Schedule Type: **Range of days**

Date Range

Start Date: 9/11/04 End Date: 9/11/04

Select the day(s) the schedule will activate:

Sun Mon Tue Wed Thu Fri

Time for selected range

Start Time: 00:00 (12:00AM) End Time: 00:00 (12:00AM)

Spread from start time (in Minutes): 0

☐ Use this schedule in GMT for all clients

QUESTION 100:

Which TCP port is used by the Remote Management Agent?

- A. 8010
- B. 8008
- C. 389
- D. 2020

- E. 443
- F. 1761

Answer: F

QUESTION 101:

You're installing the Middle Tier Server on your NetWare 6.5 server. The users in your tree that will use the Middle Tier Server are in MKT.SLC.DA, DEL.DA, IS.FOPS.SLC.DA, REMOTE.SYD.DA, REMOTE.TXL.DA, and IS.TYO.D

A. In the ZEN works Users Context page of the Middle Tier Server installation program, what should you enter as the eDirectory context for user objects?

- A. TXL.DA and TYO.DA
- B. DA
- C. SLC.DA and DEL.DA
- D. SLC.DA, DEL.DA, SYD.DA, TXL.DA, and TYO.DA.
- E. MKT.SLC.DA, DEL.DA, IS.FOPS.SLC.DA, REMOTE.SYD.DA, REMOTE.TXL.DA, and IS.TYO.DA

Answer: B

QUESTION 102:

Which policy package is used to configure the Workstation Inventory policy?

- A. Server package
- B. User package
- C. Service Location package
- D. Container package
- E. Workstation package

Answer: E

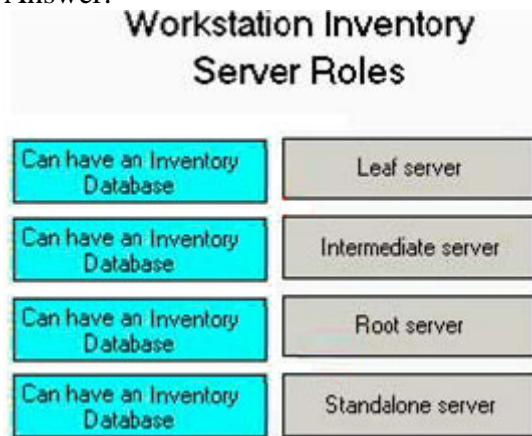
QUESTION 103:

DRAG DROP

The graphic shows ZENworks Desktop Management workstation inventory server roles. Indicate whether each server role can have an associated inventory database.



Answer:



QUESTION 104:

Click on the option or tab you would select to configure NAL to use the workstation's credentials, rather than require a user to be logged in, to perform a lights-out distribution.

Identification ▾ **Distribution Options ▾** Run Options ▾ Associations Availability ▾ Common ▾ MSI ▾

Options

Version Number: 0 GUID: AA364FF9-C491-4A8A-8B9A-BCE200A4E3B0 Modify

Options:

- ☐ Distribute Always
- ☐ Prompt before distribution
- ☐ Distribute in Workstation Security Space if Workstation Associated

Reboot:

- ☒ If Needed
- ☐ Always
- ☐ Never

Prompt for Reboot:

- ☒ Prompt
- ☐ Don't Prompt

Answer:

Identification ▾ **Distribution Options ▾** Run Options ▾ Associations Availability ▾ Common ▾ MSI ▾

Options

Version Number: 0 GUID: AA364FF9-C491-4A8A-8B9A-BCE200A4E3B0 Modify

Options:

- ☐ Distribute Always
- ☐ Prompt before distribution
- ☒ Distribute in Workstation Security Space if Workstation Associated

Reboot:

- ☒ If Needed
- ☐ Always
- ☐ Never

Prompt for Reboot:

- ☒ Prompt
- ☐ Don't Prompt

QUESTION 105:

HOTSPOT

You are configuring an application object for distributing an application patch to user workstations. The patch will require full access to the workstation operating system. You don't want to rely on users to interact with the patch installation to complete the installation process.

Click on the Environment page option that will configure the application object to

function in this manner.

Run

Windows NT/2000/XP

Run 16 bit applications in windows on windows session that is:

☒ Shared

☐ Separate

Executable security level

☒ Run Normal

☐ Run as secure system user

☐ Run as unsecure system user

☒ Clean up network resources

Monitor module name:

Answer:

Run

Windows NT/2000/XP

Run 16 bit applications in windows on windows session that is:

☒ Shared

☐ Separate

Executable security level

☒ Run Normal

☒ Run as secure system user

☐ Run as unsecure system user

☒ Clean up network resources

Monitor module name:

QUESTION 106:

Which elements are included in the ZENworks Desktop Management Workstation Inventory Software Dictionary? (Choose 2.)

- A. Versions
- B. Identifiers
- C. Definitions
- D. Rules
- E. Patch Levels

Answer: B,D

QUESTION 107:

In preparation for migrating workstation personalities using ZENworks, you've created a Personality Store on your NetWare 6.5 server's VOL1 volume. Personalities will be stored in VOL1:\Ddna\Data. Your users reside within several different containers within the O=DA container, so you've granted O=DA Read, Create, Write, and File Scan rights to VOL1:\Ddna\Data. You've created an application object to collect workstation personalities when users login to the tree. However, when your users do this, the DNA engine won't run on user's workstations. Your users use Windows 2000 Professional systems with Internet Explorer 5.5 installed. What's causing the problem?

- A. Personality Migration isn't compatible with Windows 2000 systems.
- B. Workstations need to have either Internet Explorer 6 or Microsoft XML Parser 3 installed.
- C. Users need the Erase right to the Personality Store in addition to the rights already granted.
- D. The Personality Store must reside on the server's SYS volume.
- E. Personality Migration doesn't support trees where users reside in dispersed contexts.
- F. The Personality Store must reside at the root of a server volume.

Answer: B

QUESTION 108:

You're implementing the Novell iPrint policy in a user package for users in your eDirectory tree. Your iPrint service is running on a NetWare 6.5 server that has Support Pack 2 applied. You need to configure the iPrint policy to automatically install the iPrint client on users' workstations. In which directory is the iPrint client installation file located on your server?

- A. Sys:\Etc\Ippclient
- B. Sys:\Etc\iPrint
- C. Sys:\Apache2\Htdocs\Iprint
- D. Sys:\iPrint\Client\Nipp-s
- E. Sys:\Apache2\

F. Sys:\Apache2\Htdocs\Ippclient
G. Sys:\Apache2\Htdocs\

Answer: G

QUESTION 109:

Which object can a service location policy package be associated with?

- A. Workstation Group object
- B. User object
- C. Workstation object
- D. Group object
- E. Container object
- F. Server object

Answer: E

QUESTION 110:

Which of the following describes the ZENworks Desktop Management application browser?

- A. A distributed application icon that is displayed in the system tray
- B. A distributed application icon that is displayed on the Windows desktop
- C. A standalone window that displays icons for distributed applications
- D. A web browser view that displays icons for distributed applications

Answer: D

QUESTION 111:

Where are policy packages stored?

- A. In Sys:\Zenworks\Policies.db3
- B. In a MySQL database
- C. In a Sybase database
- D. In Sys:\Zenworks\Policy.mdb
- E. Within the LDAP server
- F. In Sys:\Zenworks\Policy.dat
- G. On the local Domain server
- H. In the eDirectory tree

Answer: H

QUESTION 112:

HOTSPOT

Click on the option or tab you would select to configure NAL to use the workstation's credentials, rather than require a user to be logged in, to perform a lights-out distribution.

The screenshot shows the NAL Configuration console with the 'Distribution Options' tab selected. The console has a top navigation bar with tabs: Identification, Distribution Options (selected), Run Options, Associations, Availability, Common, and MSI. Below the tabs, there are fields for 'Version Number' (set to 0) and 'GUID' (AA364FF9-C491-4A8A-8B9A-BCE200A4E3B0), with a 'Modify' button next to the GUID. The main area is divided into three sections: 'Options' with three checkboxes ('Distribute Always', 'Prompt before distribution', 'Distribute in Workstation Security Space if Workstation Associated'), 'Reboot' with three radio buttons ('If Needed' selected, 'Always', 'Never'), and 'Prompt for Reboot' with two radio buttons ('Prompt' selected, 'Don't Prompt').

Identification ▾ **Distribution Options ▾** Run Options ▾ Associations Availability ▾ Common ▾ MSI ▾

Options

Version Number: 0 GUID: AA364FF9-C491-4A8A-8B9A-BCE200A4E3B0 Modify

Options:

☐ Distribute Always

☐ Prompt before distribution

☐ Distribute in Workstation Security Space if Workstation Associated

Reboot

☒ If Needed

☐ Always

☐ Never

Prompt for Reboot:

☒ Prompt

☐ Don't Prompt

Answer:

Identification ▾ **Distribution Options ▾** Run Options ▾ Associations Availability ▾ Common ▾ MSI ▾

Options

Version Number: 0 GUID: AA364FF9-C491-4A8A-8B9A-BCE200A4E3B0 Modify

Options:

- ☐ Distribute Always
- ☐ Prompt before distribution
- ☐ Distribute in Workstation Security Space if Workstation Associated

Reboot

- ☒ If Needed
- ☐ Always
- ☐ Never

Prompt for Reboot:

- ☒ Prompt
- ☐ Don't Prompt

QUESTION 113:

Which file launches the ZENworks scheduler for policy management?

- A. SCHEDULR.EXE
- B. PMSCH.EXE
- C. WMSCHED.EXE
- D. ZENMAN.EXE
- E. SCHED.EXE

Answer: C

QUESTION 114:

By default, which policy package has highest precedence?

- A. A policy package associated with the root object
- B. A policy package associated with a group object
- C. A policy package associated with an organization (O) object
- D. A policy package associated with an organizational unit (OU) object

Answer: B

QUESTION 115:

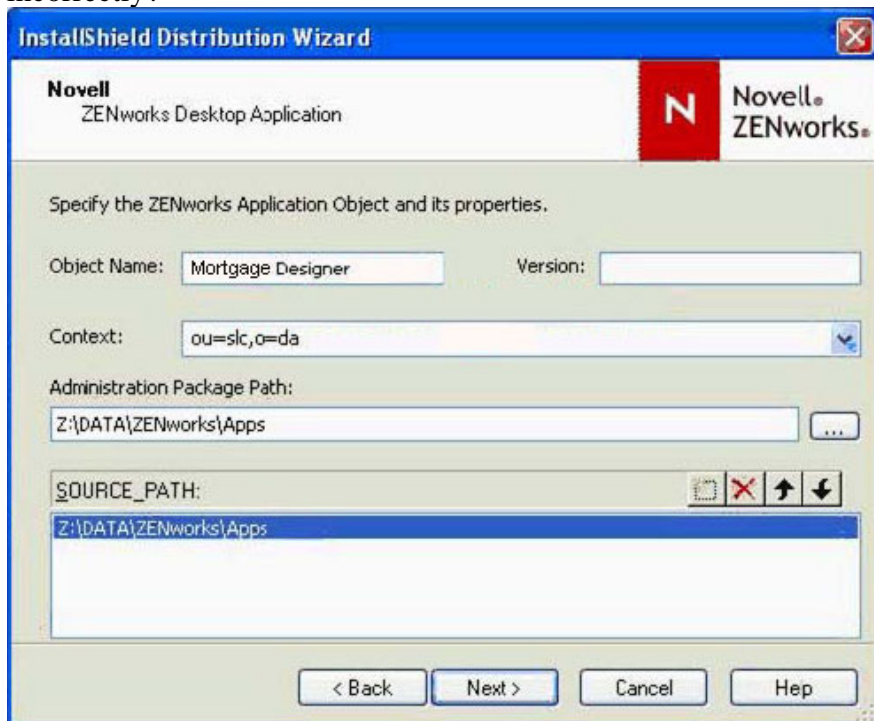
Which DesktopDNA.exe switch configures the DNA Engine to automatically execute a migration without displaying the Personality Migration Wizard screens?

- A. /X
- B. /T
- C. /NA
- D. /Q
- E. /M
- F. /A

Answer: D

QUESTION 116:

This MSI distribution project has been misconfigured. What has been done incorrectly?



- A. The version field must not be left blank for new application objects.
- B. You must not use LDAP naming syntax in the Context field.
- C. You should not use mapped drive letters in the path fields.
- D. The Administration Package Path and the SOURCEPATH must not be the same.

Answer: C

QUESTION 117:

You are about to implement application load balancing. Which statements are true?
(Choose 3.)

- A. It can be configured to optimize server utilization.
- B. You need to create and define at least one application object.
- C. Your duplicate application objects must be stored on the same server as the application objects.
- D. It can be configured to handle server failover.
- E. Your duplicate application object files must be stored on a different server.

Answer: A,B,E

QUESTION 118:

To configure user-defined policies using the ADM files for workstation objects, which policy do you configure?

- A. Computer extensible
- B. Workstation imaging
- C. Remote control
- D. iPrint
- E. ZENworks Desktop Management agent

Answer: A

QUESTION 119:

Which type of policy package must be used for imaging operations on workstations that haven't been imported into the eDirectory tree?

- A. Server package
- B. Service Location package
- C. Workstation package
- D. User package
- E. Container package

Answer: A

QUESTION 120:

Which objects are used to compute effective policies for the Remote Control policy?
(Choose 2.)

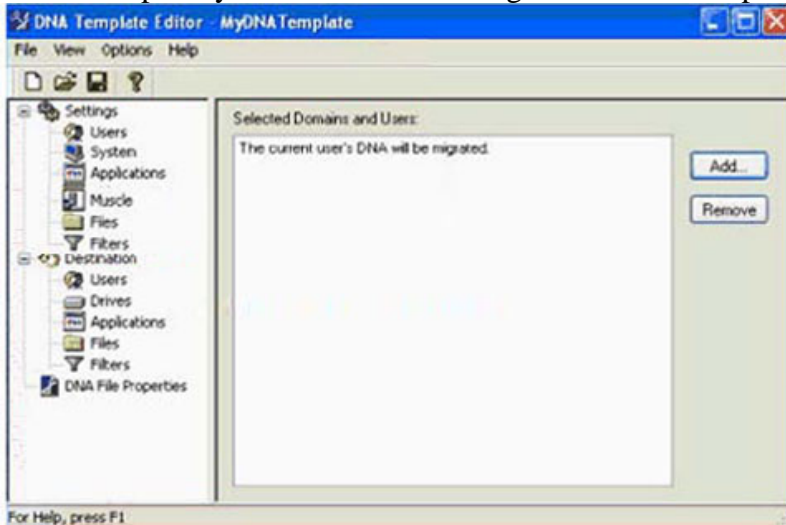
- A. The user object of the user logged in to the management console workstation.
- B. Template objects associated with the user object of the user logged in to the managed workstation.
- C. The user object of the user logged in to the managed workstation.
- D. The workstation object of the managed workstation.
- E. The workstation object of the management console workstation.
- F. Profile objects associated with the user object of the user logged in to the managed workstation.

Answer: C,D

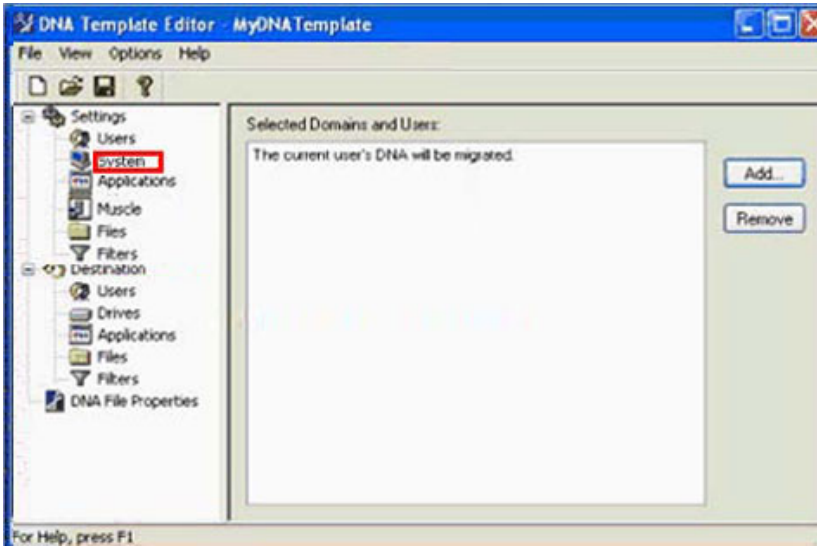
QUESTION 121:

HOTSPOT

Click the option you would select to migrate users' desktop settings.



Answer:



QUESTION 122:

Which Personality Migration component is used to control how the DNA engine functions?

- A. Options file
- B. Log files
- C. DNA files
- D. Application scripts
- E. Template files

Answer: A

QUESTION 123:

HOTSPOT

You need to configure a Workstation Import policy to import workstations in your network into your eDirectory tree. Click on the eDirectory object you would use to configure this policy.

CORP	DA1-PS	Desktop Management ...
CS	LDAP Server - DA1	Sample Application
Extend	LDAP Group - DA1	SLC_CustomsScanner
FOPS	SAS Service - DA1	WS Import to DA1
ISA	DNSAG_DA1.da.com - ...	ZPMS Update Agent
MKT	IP AG 192.168.1.101 - ...	SLC - Container Packa...
RES	SSL CertificateDNS - D...	DA1 - Server Package
Tomcat-Roles	SSL CertificateIP - DA1	SLC - User Package
Workstations	NLS_LSP_DA1	DA1 - Workstation Pack...
Manager	DA1BR1	DA1_invDatabase
DBUSERS	DA1MGR1	DA1_nalDatabase
DNSDHCP-GROUP	iPrintPrinter	XP Image
NFAUWorld	DA1_DATA_POOL_PO...	DA1_ZenInvService
SMS SMDR Group	DA1_SYS_POOL	DA1_WOLService
WPUSERS	NISSERV_DA1	DA1-ZIS
admin	DNS-DHCP	
AOsmond	DA1_Subnet	
kTracy	DHCP_DA1	
NFAUUser	da_com	
DA1 Backup Queue	RootServerInfo	
ADMIN_DA1	DNS_DA1	
DA1_DATA	ApplyDNA	
DA1_SYS	CollectDNA	
DA1	ConsoleOne Update	

Answer:



QUESTION 124:

Which file system rights should users have to the Personality Migration Template Store directory on your NetWare server? (Choose 2.)

- A. File Scan
- B. Modify
- C. Erase
- D. Create
- E. Write
- F. Access Control
- G. Read

Answer: A,G

QUESTION 125:

Which ZENworks Desktop Management workstation agent distributes, installs, and uninstalls applications?

- A. Novell application launcher (NAL)
- B. Workstation Inventory
- C. Remote Management
- D. Workstation Imaging
- E. Workstation Manager

Answer: A

QUESTION 126:

Which policy in the user policy package is used to create a user account on a Windows NT, 2000, or XP workstation when a user authenticates to eDirectory?

- A. Dynamic Local User policy
- B. User Extensible policy
- C. Workstation Preferences policy
- D. Local User policy
- E. Windows Local User policy
- F. Windows Group policy

Answer: A

QUESTION 127:

DRAG DROP

Match each ZENworks back-end service with the correct description.

Descriptions	
place here	Gathers hardware and software information for all managed workstations on the network
place here	Allows you to configure a workstation based on policies or a user login
place here	Provides management of a workstation's lifecycle, from object creation to removal
place here	Allows you to take a file-by-file copy of the workstation OS, applications, and data files to be saved and restored to another workstation
place here	Allows you to manage any workstation using the administrator workstation

Back-end Services		
Automatic Workstation Import	Workstation Management	
Remote Management	Workstation Imaging	Workstation Inventory

Answer:

	Descriptions
Workstation Inventory	Gathers hardware and software information for all managed workstations on the network
Workstation Management	Allows you to configure a workstation based on policies or a user login
Automatic Workstation Import	Provides management of a workstation's lifecycle, from object creation to removal
Workstation Imaging	Allows you to take a file-by-file copy of the workstation OS, applications, and data files to be saved and restored to another workstation
Remote Management	Allows you to manage any workstation using the administrator workstation

QUESTION 128:

Which utility must you install on your management console workstation to generate Inventory reports?

- A. MicrosoftSQL
- B. ODBC Reporting agent
- C. ZENworks Reporting agent
- D. ODBC client
- E. Desktop Management agent

Answer: D

QUESTION 129:

Which type of package contains the Workstation Import policy?

- A. Server package
- B. Service Location package
- C. User package
- D. Container package
- E. Workstation package

Answer: A

QUESTION 130:

Which object can a service location package be associated with? (Choose 2.)

- A. Organizational unit object
- B. Workstation group object

- C. Country object
- D. Workstation object
- E. Server object
- F. User object
- G. Group object

Answer: A,C

QUESTION 131:

Which user policy package should you configure to restrict user desktop settings on Windows XP and 2000 workstations?

- A. Scheduled action policy
- B. User extensible policy
- C. Dynamic local user policy
- D. Windows desktop preferences policy
- E. Windows group policy

Answer: E

QUESTION 132:

Before a user can access applications through application objects, the user must have the minimum of which rights?

- A. Create, Read, and Compare rights to the container where the applications were created
- B. Create, Read, and Compare rights to the root of the tree
- C. Supervisor rights to the container where the applications were created
- D. Trustee of the application objects and the Read right to the files
- E. Trustee of the container where the application objects are and the Read right to the files

Answer: D

QUESTION 133:

HOTSPOT

Click on the parameter in the Myapps.html file you would edit if you want to remove the banner section of the Application Browser view.

```
<!--param name="\SingleTree\" value="\DA-TREE\"-->
<!--param name="\Portalview\" value="\false\"-->
<!--param name="\BannerURL\" value="\http://dal.da.com/banner.html\"-->
<!--param name="\BannerHeight\" value="\80\"-->
<!--param name="\ShowTree\" value="\true\"-->
<!--param name="\ShowTasks\" value="\false\"-->
<!--param name="\AppDisplayType\" value="\0\"-->
<!--param name="\ShowAppFrameNavigation\" value="\true\"-->
<!--param name="\ShowIEToolbarButton\" value="\true\"-->
```

Answer:

```
<!--param name="\SingleTree\" value="\DA-TREE\"-->
<!--param name="\Portalview\" value="\false\"-->
<!--param name="\BannerURL\" value="\http://dal.da.com/banner.html\"-->
<!--param name="\BannerHeight\" value="\80\"-->
<!--param name="\ShowTree\" value="\true\"-->
<!--param name="\ShowTasks\" value="\false\"-->
<!--param name="\AppDisplayType\" value="\0\"-->
<!--param name="\ShowAppFrameNavigation\" value="\true\"-->
<!--param name="\ShowIEToolbarButton\" value="\true\"-->
```

QUESTION 134:

You are configuring the Dynamic Local User policy in a user package for users in your eDirectory tree. Company policy dictates that any local user accounts created on workstations by the Dynamic Local User policy must be immediately deleted when users log out. Which type of Dynamic Local User accounts should you configure the policy to use?

- A. Volatile
- B. Nonvolatile
- C. Temporary
- D. The Dynamic Local User policy doesn't support this type of account.
- E. Transient
- F. Non-persistent

Answer: A

QUESTION 135:

When distributing software, you want to be able to change application properties such as files, INI settings and registry keys from Console One. Which software distribution method should you use?

- A. AdminStudio Tuner
- B. snAppShot
- C. InstallShield Repackager
- D. AdminStudio Repackager

Answer: B

QUESTION 136:

In relation to ZENworks Desktop Management and disconnected Novell application launcher (NAL), what can be used to distribute applications to disconnected workstations? (Choose 2.)

- A. Serial Port
- B. Firewire Port
- C. DVD
- D. Wireless NIC
- E. USB Port
- F. CD
- G. LAN

Answer: C,F

QUESTION 137:

Which Novell application launcher (NAL) settings are applied if custom settings for the user object and its parent container are configured?

- A. The container's custom settings only
- B. The default settings only
- C. The container's custom settings will override any conflicts
- D. The user's custom settings will override any conflicts

Answer: D

QUESTION 138:

Which utility is used to output changes made during an install to an application object template (AOT) file?

- A. Schemax
- B. ConsoleOne
- C. iManager
- D. iMonitor
- E. SnAppShot

Answer: E

QUESTION 139:

When configuring a Remote Management session from the management console, which configuration option allows you pass Alt+key_stroke sequences to the managed workstation?

- A. Alt key passthrough
- B. System key pass
- C. Enable Ctrl & Alt key pass
- D. Enable accelerator keys

Answer: B

QUESTION 140:

HOTSPOT

Click the component of InstallShield AdminStudio you would use to create a transform of an existing MSI package.



Answer:



QUESTION 141:

If you're using the Hosts file or DNS to provide host name resolution for your ZENworks Automatic Workstation Import service, what host name must you configure to resolve to your Import server's IP address?

- A. ZENWSREG
- B. ZIMPORT
- C. You use your Import server's host name, such as DA1 or NTI-PROVO.
- D. ZWSIMPORT
- E. ZWSREG
- F. ZENWSIMPORT

Answer: F

QUESTION 142:

Which statement is true regarding search policies?

- A. To make a search policy effective, it must be associated with a particular workstation object
- B. To make a search policy effective, it must be associated with a particular

Organizational object.

C. To make a search policy effective, it must be associated with a particular server.

D. To make a search policy effective, it must be associated with a particular user with administrative rights.

E. To make a search policy effective, it must be associated with a particular container.

Answer: E

QUESTION 143:

You are installing ZENworks workstation agents and need functionality for distributing and managing applications to associated users. Which feature should you select during installation to obtain this functionality?

A. Workstation Inventory

B. Remote Management

C. Workstation Imaging

D. Workstation Manager

E. Application Management

Answer: E

QUESTION 144:

In ZENworks Desktop Management, users are provided access to directory-enabled application through which means? (Choose 2.)

A. Application Explorer

B. Application Reader

C. Application Browser

D. Application Executor

E. Application Loader

F. Application Query

Answer: A,C

QUESTION 145:

Which policies are included in the Service Location policy package? (Choose 2.)

A. Computer Extensible

B. Workstation Imaging

- C. ZENworks Database
- D. Workstation Group
- E. ZENworks Desktop Management Agent
- F. iPrint
- G. XML Targets

Answer: C,G

QUESTION 146:

Which file is the ZENworks Preboot Services client?

- A. Dinic.sys
- B. Pxe-c.sys
- C. Pmap.sys
- D. Rsync.exe
- E. Rimage.exe
- F. Pxe.exe
- G. Zimage.exe

Answer: A

QUESTION 147:

What are the benefits of an efficient eDirectory design? (Choose 2.)

- A. It allows ZENworks to quickly locate and access eDirectory objects.
- B. It minimizes tree walking.
- C. It provides efficient user access through global groups.
- D. It allows ZENworks to access users in multiple domains.

Answer: A,B

QUESTION 148:

Which ZENworks Preboot Services component delivers the IP address of the TFTP/MTFTP server to Preboot Services clients?

- A. DiNIC Transaction Server
- B. Pmap.nlm
- C. Imagesrvr.nlm
- D. DHCP Server
- E. PDHCP Server

Answer: E

QUESTION 149:

Which ZENworks 6.5 Desktop Management Imaging Services component is used by PXE-enabled workstations to request files required for imaging tasks?

- A. DHCP Server
- B. DiNIC Transaction Server
- C. Proxy DHCP Server
- D. Ziswin
- E. TFTP Server

Answer: E

QUESTION 150:

You created a server policy package and associated it with an organizational unit. Where are the policies applied?

- A. To all objects in the tree that are valid types for the package
- B. To all objects in the container that are valid types for the package
- C. To all ZENworks back-end servers
- D. To all objects on the server that are valid types for the package

Answer: B

QUESTION 151:

When installing ZENworks Desktop Management workstation agents, which information must be configured if the Novell Client is not being used to access policies and applications? (Choose 2.)

- A. The HTTP port number used by the middle tier server
- B. The DNS name or IP address of the middle tier server
- C. The DNS name or IP address of the back-end server
- D. The Remote Management agent
- E. The Workstation Manager agent

Answer: A,B

QUESTION 152:

Which type of application object can be configured for a lights-out distribution?
(Choose 2.)

- A. MSI
- B. Web
- C. AXT
- D. Simple
- E. AOT

Answer: C,E

QUESTION 153:

Which application lets you publish a ZENworks application that launches a Citrix MetaFrame session?

- A. Simple
- B. Terminal Server
- C. Web
- D. AOT/AXT
- E. MSI

Answer: B

QUESTION 154:

Which remote management utility can you use to get realtime information about the device drivers on the controlled workstation?

- A. Remote View
- B. File Transfer
- C. Diagnostics
- D. Remote Execute
- E. Chat

Answer: C

QUESTION 155:

Referring to ZENworks Asset Management, what is the default port that Task

Server uses?

- A. 7462
- B. 7460
- C. 997
- D. 7461
- E. 7465

Answer: E

QUESTION 156:

HOTSPOT

Click the option in the Distribution Rules page of this application object that will allow you to manage it in a mixed environment consisting of ZENworks 7.0 and pre-ZENworks 6.5 versions of NAL.

Add rules to control availability of this application.

Type	Subject	Operator	Value
Disk size	Windows Directory Drive	>=	1
AND Disk size	C:	>=	5
AND OS version	Windows 2000/XP	>=	5.0.x

Disk size(Windows Directory Drive) >= 1
AND Disk size(C:) >= 5
AND OS version(Windows 2000/XP) >= 5.0.x

☐ Always show icon

Legacy File Add Modify Delete

Answer:

Add rules to control availability of this application.

Type	Subject	Operator	Value
Disk size	Windows Directory Drive	>=	1
AND Disk size	C:	>=	5
AND OS version	Windows 2000/XP	>=	5.0.x

Disk size(Windows Directory Drive) >= 1
AND Disk size(C:) >= 5
AND OS version(Windows 2000/XP) >= 5.0.x

☐ Always show icon

Legacy File Add Modify Delete

QUESTION 157:

Which policy package is used to configure the Workstation Inventory Roll-Up policy?

- A. User package
- B. Service Location package
- C. Workstation package
- D. Container package
- E. Server package

Answer: E

QUESTION 158:

Which ZENworks Asset Management component manages database purges, network discovery, and scheduled, Product Recognition Updates?

- A. Collection Server
- B. Collector
- C. Task Server
- D. Manager
- E. Collection Editor

Answer: C

QUESTION 159:

Which is NOT a component of an Windows Installer (MSI) package?

- A. Transforms
- B. Installation instructions
- C. Package summary
- D. Installation history
- E. Application data

Answer: D

QUESTION 160:

When configuring a Workstation package, policies are available under 6 categories: General, Windows 9x, Windows NT-2000-XP, Windows NT, Windows 2000, and Windows XP. Which policies can be configured under the General policies category? (Choose 3.)

- A. Novell iPrint
- B. Workstation Imaging
- C. Remote Control
- D. Windows Group
- E. Workstation Inventory
- F. Computer Extensible

Answer: A,B,C

QUESTION 161:

Which parameter in the Settings.txt file is used to specify the address of your Imaging server?

- A. TFTP SRVR
- B. IMAGE SRVR ADDR
- C. PXESERVER
- D. SERVER
- E. PXE ADDR
- F. IP ADDR
- G. SERVER ADDR
- H. PROXY ADDR

Answer: H

QUESTION 162:

What is the primary benefit of Rogue Process Management?

- A. It provides the ability to publish a ZENworks application that launches a Citrix MetaFrame session.
- B. It provides the ability to configure both the Inventory database and Application Management databases.
- C. It provides the ability to track what applications users are running from outside Of Application Launcher.
- D. It provides the ability for users to install, run, verify, and uninstall applications while being disconnected from eDirectory and the network.

Answer: C

QUESTION 163:

Which utility can be used to create an MST file?

- A. Schemax
- B. SnAppShot
- C. iManager
- D. ConsoleOne
- E. AdminStudio

Answer: E

QUESTION 164:

You need to allow users the ability to uninstall a Novell application launcher (NAL) delivered application by right-clicking the application icon and selecting uninstall. What must be done to make this feature available? (Choose 2.)

- A. The user must have administrator rights to be able to uninstall the application.
- B. An administrator must enable users to perform a manual uninstall in the properties of the application object.
- C. An administrator must enable uninstall in the properties of the application object.
- D. An administrator must enable uninstall using a remote control agent.

Answer: B,C

QUESTION 165:

Which server is the lowest-level inventory server in the inventory tree hierarchy?

- A. Standalone server
- B. Top server
- C. Terminal server
- D. Leaf server
- E. Root server

Answer: D

QUESTION 166:

For an application to be distributed to a workstation, what defines the information required to distribute it?

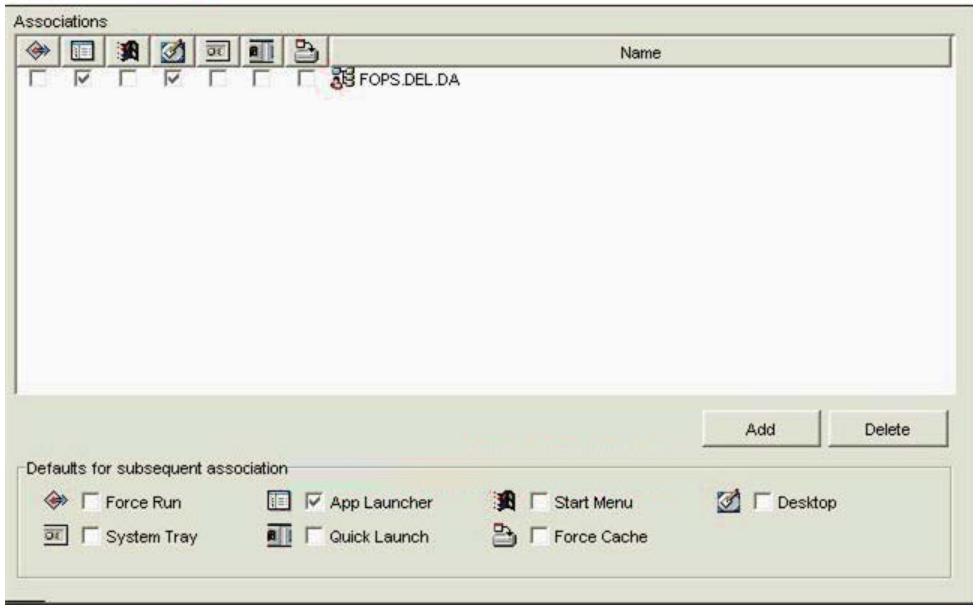
- A. The application container
- B. Novell application launcher (NAL)
- C. The application object
- D. The application's .INI file

Answer: C

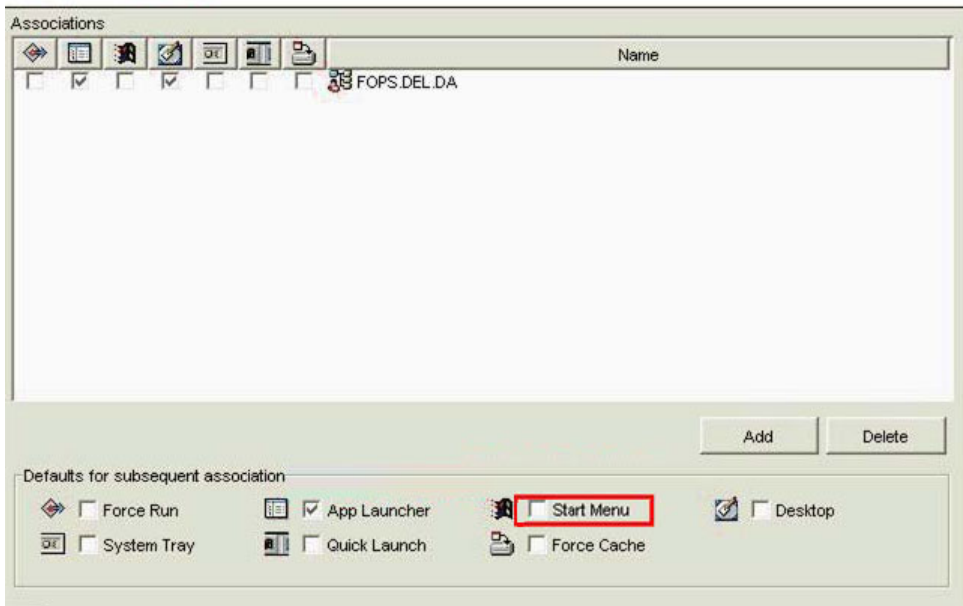
QUESTION 167:

HOTSPOT

You are configuring an application object for a spreadsheet application, which is part of a suite of office productivity applications. You want all application objects in the suite to appear in the Start Menu. Click the option you would use to specify that Start Menu be automatically marked the next time you create an application object.



Answer:



QUESTION 168:

Which server package policy should you create to remotely turn on a workstation to allow a software upgrade?

- A. Rollup policy
- B. Workstation update policy
- C. Wake-on-LAN policy
- D. Imaging server policy

Answer: C

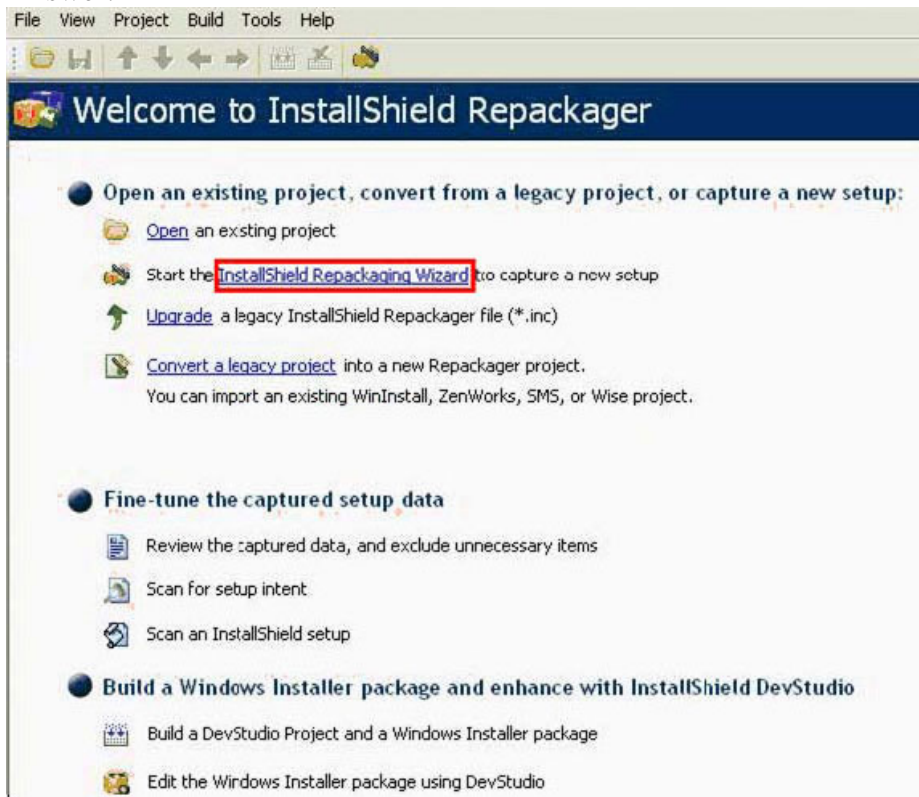
QUESTION 169:

HOTSPOT

Click the Repackager option you would use to monitor and gather data from a legacy installation routine.



Answer:



QUESTION 170:

Which server package policy is used to specify the database that the Inventory server uses to store workstation inventory and application data?

- A. Workstation Database policy
- B. RollUp policy
- C. Dictionary Update policy
- D. ZENworks Database policy
- E. Inventory Server policy

Answer: D

QUESTION 171:

Which configurations can be easily set using policies in the user package? (Choose 2.)

- A. Deploying applications across various LAN locations
- B. Tracking various types of hardware used in your organization
- C. Maintaining a workstation environment for users with special needs

D. Providing a full-access workstation environment for administrators

Answer: C,D

QUESTION 172:

Which is a prerequisite for implementing auto-imaging operations using ZENworks Imaging?

- A. Workstations must be registered in the tree.
- B. You must configure a Service Location policy for your server.
- C. Your DHCP server must be configured to deliver option 61, which contains your Imaging server's IP address.
- D. The Imaging service must be configured to use Multicast TFTP (MTFTP).
- E. The NetWare DHCP service must be running on the same server as the Imaging service.

Answer: A

QUESTION 173:

Which TCP port is used by the Remote Control Listener?

- A. 2021
- B. 390
- C. 8009
- D. 1762
- E. 443
- F. 8011

Answer: D

QUESTION 174:

For an application to be distributed to a workstation, what defines the information required to distribute it?

- A. The application object
- B. The application's .INI file
- C. The application container
- D. Novell application launcher (NAL)

Answer: A

QUESTION 175:

How do you verify that a NAL-delivered application has the files, Registry settings, etc., required for it to run?

- A. At the server console, enter NAL -VERIFY applicationname.
- B. Reboot the workstation.
- C. Right-click the application icon in a NAL window and select Verify.
- D. Open a command window at the workstation and enter NAL -VERIFY applicationname.
- E. Schedule a lights-out distribution.

Answer: C

QUESTION 176:

Which port does the ZENworks 6.5 Desktop Management Imaging proxy server run on?

- A. 223
- B. 443
- C. 8008
- D. 80
- E. 8009
- F. 224
- G. 998

Answer: G

QUESTION 177:

In relation to ZENworks Desktop Management, distributing an application without an AXT, AOT, or MSI file is known as distributing a _____ application.

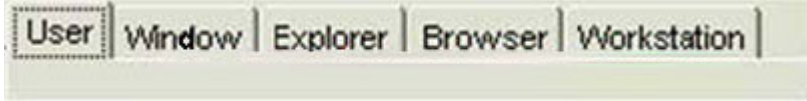
- A. Simple
- B. Complex
- C. Custom
- D. Single

Answer: A

QUESTION 178:

HOTSPOT

Click on the Launcher Configuration tab you would use if you wanted to configure an icon to be displayed for Application Explorer in your workstations' system tray.



Answer:



QUESTION 179:

Which DesktopDNA.exe switch configures the DNA Engine to capture a workstation's personality?

- A. /APPLY
- B. /P
- C. /C
- D. /U
- E. /CAPTURE
- F. /DNA
- G. /A
- H. /UPLOAD

Answer: F