

Local Service Organization Service Manual

BE INSPIRED

M65/M65R



V1.1

Version	Date	Department	Notes to change
0.9		ICM MP CCQ SLI RHQ	New Document
1.0	06.09.2004	ICM MP CCQ GRM T	SW update section changed, other minor changes
1.1	04.04.2005	ICM MP CCQ GRM T	M65R update

Our innovation shapes the future

Table of Contents

1	GPRS (GENERAL PACKET RADIO SERVICE).....	3
2	K JAVA APPLICATION.....	4
3	KEY FEATURES.....	5
4	COMPARISON WITH PERVIOUS PRODUCT.....	7
5	ACCESSORIES.....	8
6	UNIT DESCRIPTION CX65.....	10
7	DISASSEMBLY OF CX65.....	14
8	REASSEMBLY OF CX65.....	17
9	MOBILE SOFTWARE PROGRAMMING.....	18
10	SIEMENS SERVICE EQUIPMENT USER MANUAL.....	21
11	JPICS INTERNET.....	22
12	INTERNATIONAL MOBILE EQUIPMENT IDENTITY, IMEI.....	28
13	GENERAL TESTING INFORMATION.....	29
	Annex 1.....	34
	Annex 2.....	35

1 GPRS (General Packet Radio Service)

GPRS is a new non-voice value added services that allows information to be sent and received across a GSM mobile telephone network. It supplements today's Circuit Switched Data (CSD) and Short Message Services (SMS). GPRS involves overlaying a packet based air interface on the existing circuit switched GSM network. This gives the option to use a packet-based data service. The information is split into separated but related "packets" before being transmitted and reassembled at the receiving end. Theoretically, maximum speeds of up to 171.2 kilobits per second (kbps) are achievable with GPRS using all eight timeslots at the same time. This is about 3 times as fast as the data transmission speed possible over today's fixed telecommunications networks and 10 times as fast as current Circuit Switched Data services on GSM networks.

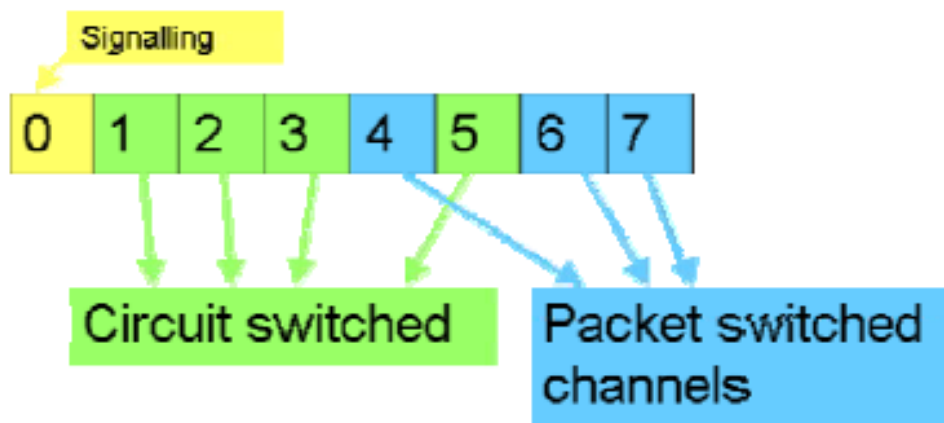


Figure1. Example of GPRS data transmission

Example: Cell with 1 Frequency channel:

1 physical channel for signaling, 4 physical channels for Circuit switched and 3 physical channels for Packet switched.

2 K-Java Application

Java-based game system		
Java Application Manager (JAM)	Application launcher and download manager. Supports HTTP-based OTA download of applications over GPRS and CSD.	yes
RAM for Java applications	Available RAM for Java applications (i.e. Program code and data) during application runtime: Minimum 100 Kbytes (Has to be taken as working assumption for application development). Goal: 145 Kbytes as SL45i (not committed)	yes
MIDP 1.0, CLDC 1.0	As SL45i, including performance optimizations from SL45i-Infusio.	yes
'OEM extensions'	Proprietary API extension as SL45i. Including 'Siemens Game API'	yes
HTTP API over GPRS	SL45i: only CSD	yes

3 Key Features

Bands	<ul style="list-style-type: none">• Triple Band E-GSM 900 / GSM 1800 / GSM 1900• GPRS Multi Class 10
Battery	<ul style="list-style-type: none">• Li-Ion Battery Pack• Nominal Voltage : 3.7V• Nominal Capacity : 780 mAh• GSM Capacity : 750 mAh• Power Input : 2.0A (0.6 ms) / 0.25A (0.4 ms)• Cut-off Threshold : 3.2V
Stand-by Time	<ul style="list-style-type: none">• 60 h to 250 h (approx. 3mA quiescent current)
Talk Time	<ul style="list-style-type: none">• 100 min to 300 min
SIM Card	<ul style="list-style-type: none">• Small ("Plug In") 3V SIM card (Phase II)• To insert the SIM card, the battery pack must be removed.
GSM Antenna	<ul style="list-style-type: none">• A triple band PIFA antenna will be an integral part of the mobile phone.
Dimensions	<ul style="list-style-type: none">• 109 x 49 x 19 mm (L x W x H)q
Volume	<ul style="list-style-type: none">• 89 cm³
Weight	<ul style="list-style-type: none">• 104 g
Charging time	<ul style="list-style-type: none">• < 2 h for 100%
Storage	<ul style="list-style-type: none">• Up to 11 MByte

Transmitter Power	<ul style="list-style-type: none">• EGSM: nominal 2W (Specification: Class 4 Mobile phone)• PCN and PCS: nominal 1W (Specification: Class 1 Mobile phone) <p>Transmitter output characteristics is according to GSM 11.10 specification implying all specified operating conditions (temperature, battery level ...).</p> <p>Transmitter set points will be specified for GSM and PCN when typical values and statistical values become available.</p>
Speech Codec	<ul style="list-style-type: none">• Triple Rate (HR/FR/EFR) and Adaptive Multi Rate are available as standard
Temperature Range	<ul style="list-style-type: none">• -10⁰C to +55⁰C (Normal operation)• -30⁰C to +85⁰C (Storage capability)

Display	<ul style="list-style-type: none">• Type: Full Graphic• Resolution: 132 x 176 Pixel• Color depth: 65K• Technology: TFT (Sharp); TFD (Epson)• Active area: 31.284mm x 41.712mm• Pixel size: 0.079mm x 0.237mm. (1 Pixel consists of 3 sub-pixels in red, green and blue)• Illumination: White LED (3 LEDs integrated)• Contrast: Adjustable• Frame rate: 15 frames/seconds
Keypad	<ul style="list-style-type: none">• 12-digit block (0-9, #, *)• Two illuminated function keys (SEND, END)• IMF Technology @ keys: 2-5-8-0-send-end-soft-navy• Silicon printed @ keys: 1-4-7-*-3-6-9-#• ON/OFF key combined with the END key; the symbol ⓘ (I inside O) is used as a symbol for ON/OFF.• 5 way-joystick with printable design-cap (transparent soft material)• 2 soft-keys for different SW-enabled functions• red display illumination colour• tactile finder on key "5"• 6 red LEDs for keypad
Acoustics	<ul style="list-style-type: none">• Three-in-one-loudspeaker (water protected) for handset, handsfree and ringing tones• Omni-directional microphone (water protected)• Loud signal emitter (sound ringer) (>100dB(A) SPL @5cm, 'Hongkong-Spec.') for dedicated sound signals• Polyphonic ringer tones (parallel to GPRS: 16 voices; all other Use Cases: 32 voices)• Hands free mode• Different selectable volume levels for handsfree, handset and ringer mode (for the amount see SW product description)
Internet Access	<ul style="list-style-type: none">• Wap 2.0 Dual stack
Camera	<ul style="list-style-type: none">• Integrated VGA photo & video camera (5x digital zoom, up to 12 f/s)
Connectivity	<ul style="list-style-type: none">• USB, Serial, and IrDA
Night Design	<ul style="list-style-type: none">• 2 red LEDS (side shooter) on the side of the phone (north)

4 Comparison with Previous Product

Feature	Barracuda 55	R65 X-Cite	Improvement
Supported Systems	Triple Band 900/1800/1900	Triple Band EGSM 900/GSM1800/ GSM1900 (EMEA, APAC)	
Stand-by Time	Up to 250 h	≥ 250h (approx. 3mA quiescent current)	improvement expected
Talk Time	Up to 5 h	≥ 5 h (approx. 150mA average current for lowest TX-power level)	improvement expected
Battery Technology Battery Capacity	Li-Ion Battery Pack NOMINAL CAP.: 750 MAH	Li-Ion Battery Pack NOMINAL CAP.: 780 MAH	+4% higher capacity
Weight	Approx. 95 g	Approx. 100 g	+5% weight increase
Volume	Approx. 69 cm ³	Approx. 85 cm ³	+23% volume increase
Length	100,8 mm	108,8	8
Width	45,6 mm	48,9 mm	3,3 mm wider
Thickness	20,9 mm	20,8 mm	0,1mm thinner
SIM	Plug-In 1.8V/3V	Plug-In 1.8V/3V	Same
Antenna	Integrated	Integrated	Same
Antenna Performance in comparison to R65/R66 Ulysses		-0,5 dB @ 900 MHz -0,5 dB @ 1800 MHz -0,5 dB @ 1900 MHz	Performance loss due to metal clam
SAR related to 1 g	1,0 W/kg @ 900 MHz 0,8 W/kg @ 1800 MHz 0,8 W/kg @ 1900 MHz	< 1,0 W/kg @ 900 MHz < 1,0 W/kg @ 1800 MHz < 1,0 W/kg @ 1900 MHz	Same or better than Ulysses due to metal clam
Half Rate	Yes	Yes	Same
Enhanced Full Rate	Yes	Yes	Same
AMR	Yes	Yes	Same
Fax/Data	Yes	Yes	Same
GPRS	Yes (Class 8)	Yes (Class 10)	Higher Data Rate
Keypad Illumination	Yes	Yes	Same
DISPLAY / DISPLAY ILLUMINATION	4K color STN full dot matrix, 6 lines graphic and icons white	TFT/TFD 65k colour white	High Resolution Colour
CAMERA	No	Yes (integrated VGA camera)	NEW feature
Ringer volume level	Min. 95 dB(A) @ 5cm Typ. >100 dB(A) @ 5cm	> 100dB(A) SPL @ 5cm (for dedicated sound signals)	Same

5 Accessories

For M65, the following accessories will be available.

Description	Part number
Belt Case FCL-600	L36880-N7101-A120
Bike-o-Meter IBS-600	L36880-N7151-A300
Car Charger Plus ECC-600	L36880-N7101-A109
Car Kit Comfort Data HKC-685	L36880-N7101-A116
Car Kit Comfort HKC-680	L36880-N7101-A104
Car Kit Easy HKP-600	L36880-N7101-A100
Car Kit Portable HKP-500	L36880-N5601-A109
Data Cable DCA-500	L36880-N5601-A110
Data Cable USB DCA-510	L36880-N5601-A111
Data Cable USB DCA-540 SX1/CX65/CXT65/CXV65	L36880-N6501-A102
Flash IFL-600	L36880-N7101-A400
Headset HHS-500	L36880-N5601-A107
Headset with PTT HHS-510	L36880-N5601-A108
Headset Purestyle HHS-610	L36880-N7101-A500
Li-Ion Battery 750mAh EBA-660	L36880-N7101-A111
Mobile Holder Antenna HMH-685	L36880-N7101-A106
Mobile Holder HMH-680	L36880-N7101-A105
SyncStation DSC-600	L36880-N7101-A113
Tour Case FCT-650 C60/A60/CF65/CX65/CXT65	L36880-N5601-A149
Travel Charger ETC-500 EU	L36880-N5601-A104
Travel Charger ETC-510 UK	L36880-N5601-A105
Upgrade Kit HKO-620	L36880-N7101-A103

Note: Visit the Communication Market for updated accessories:

<https://communication-market.siemens.de/>

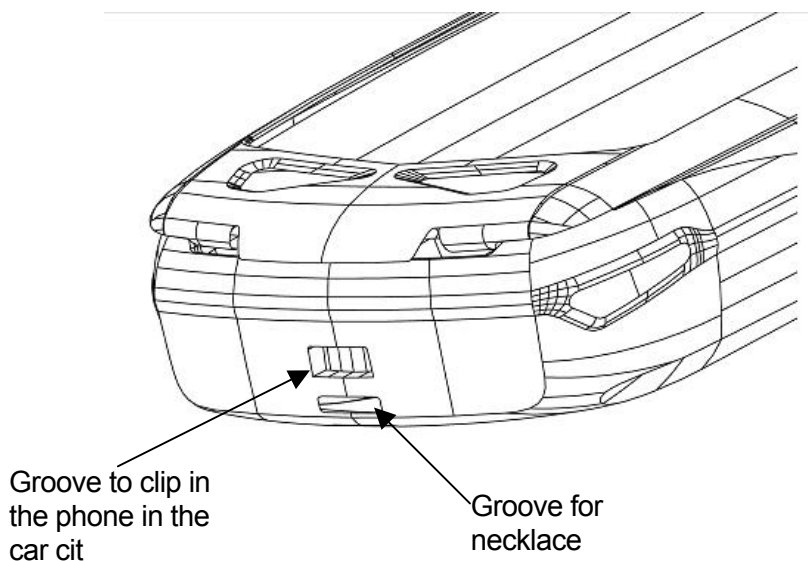
5.1 M65 Interface to accessories

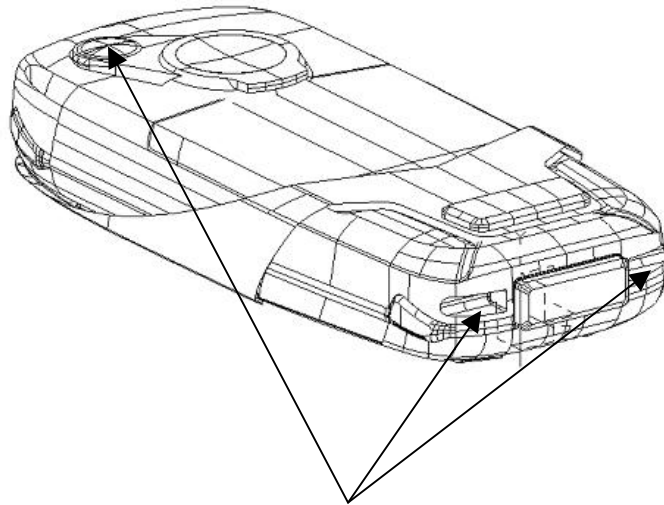
The phone has got a full compatible interface to accessories. The I/O-Connector (Lumberg-(slim)-connector) shall be in the same position as in the 55 series.

All shown interfaces are for car-cradle. Interfaces for Belt-Clip will not be necessary.



Slim Lumberg I/O Connector





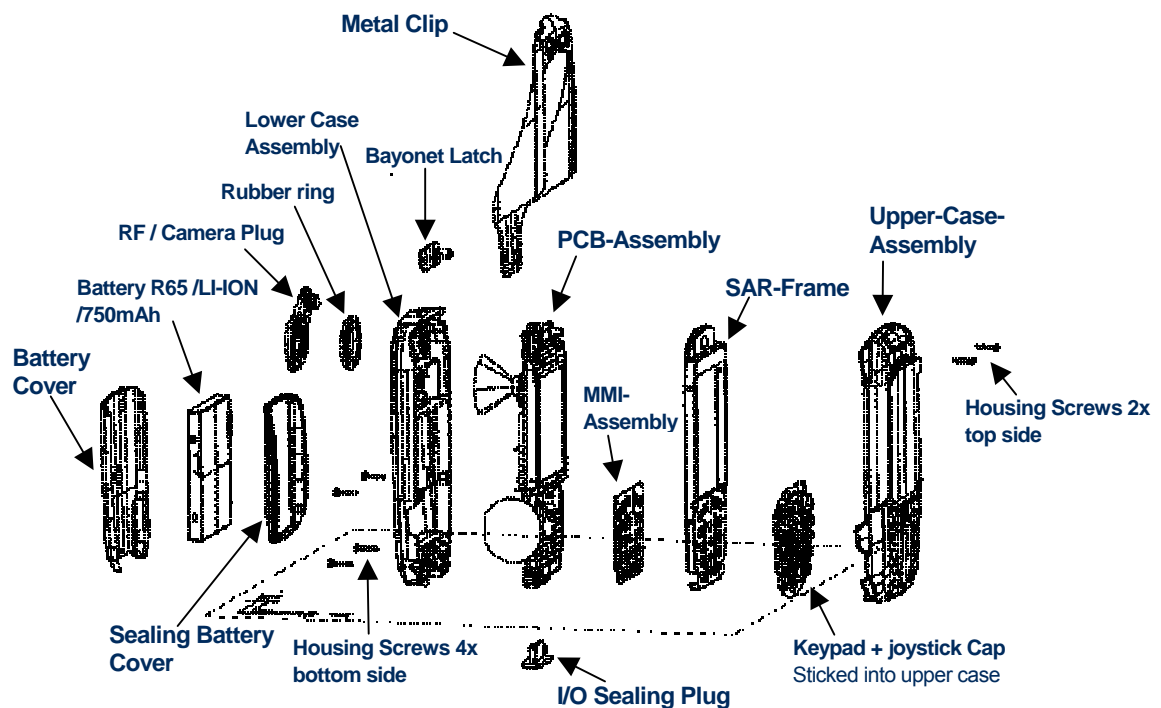
Accessory
interfaces (scetch
with plugs)

6 Unit Description of M65

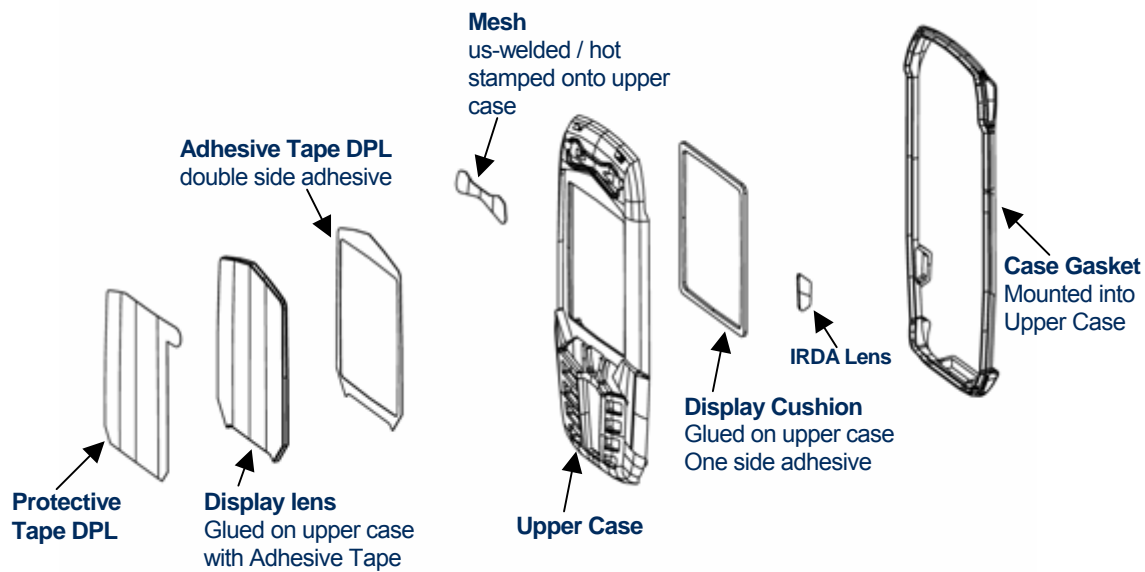
The M65 is designed as a two-PCB phone, water repellent with a design metal clip. The cases are effect plastic-parts (1-shot-molding; 1 colour with effect granulate).



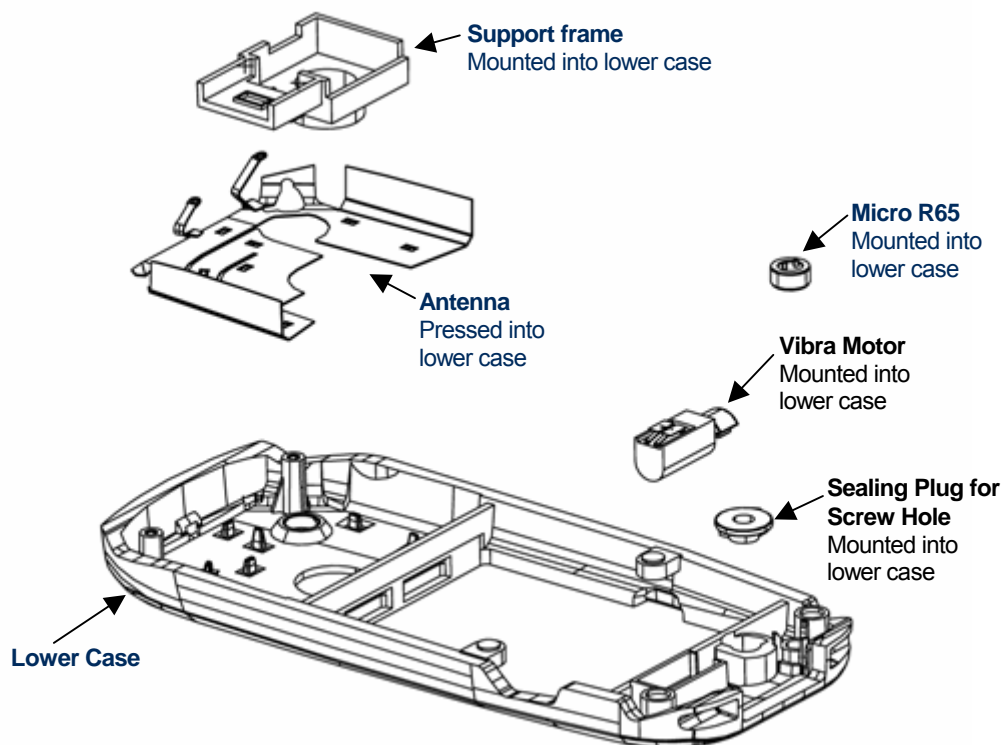
6.1 Exploded View of M65



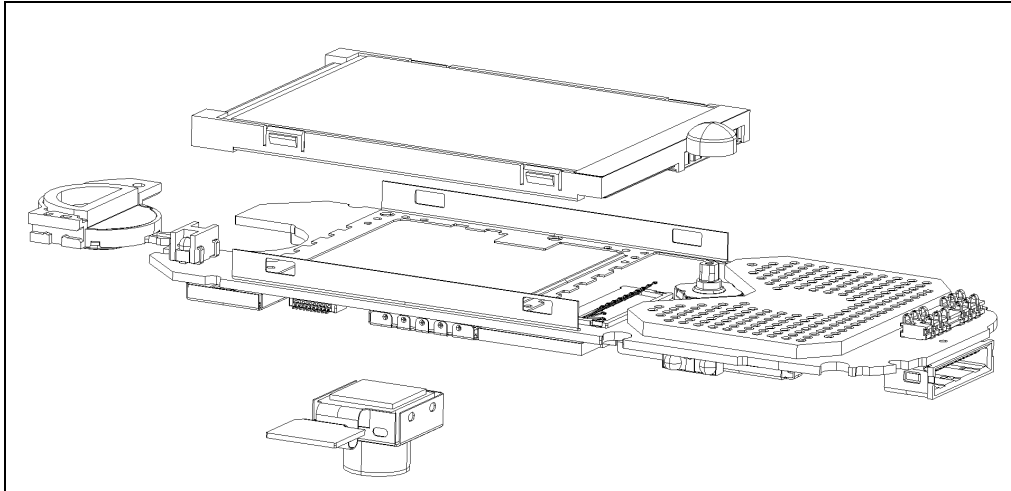
Upper case assembly



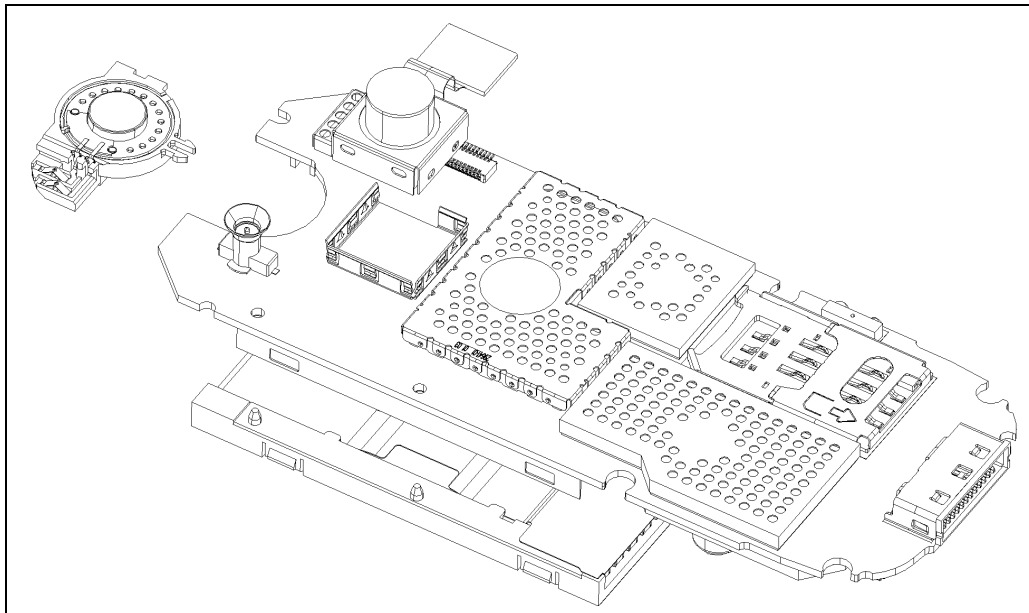
Lower case assembly



PCB top side



PCB bottom side





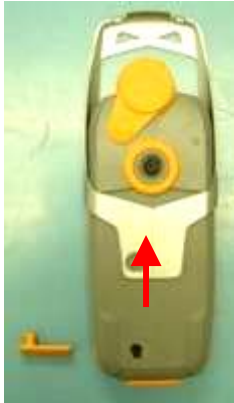

7 Disassembly of M65

Note: ESD concept; the internal circuits are more susceptible to ESD because of the use of exchangeable housing. The construction of the internal block is designed, in the best possible way, to protect the circuit against sparks.

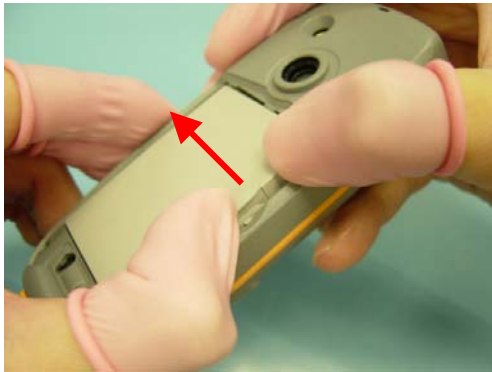
The keypad must be completely closed to prevent any occurrence of an ESD disruptive discharge.

The SIM contacts may be open, thus reachable for ESD contact discharge. This could lead to damage or destruction of the E-Gold pins.

It is a requirement for the service personnel to observe ESD protection rules while performing servicing the M65.

<p>Step 1</p>  <p>Front view of the M65</p>	<p>Step 2</p>  <p>Back View of the M65</p>
<p>Step 3</p>  <p>Unlatch the Bayonet Latch to remove the Metal Clip.</p>	<p>Step 4</p>  <p>Remove the RF/Camera Plug, Rubber Ring, Battery Cover and I/O Sealing Plug from the Lower Case.</p>

Step 5



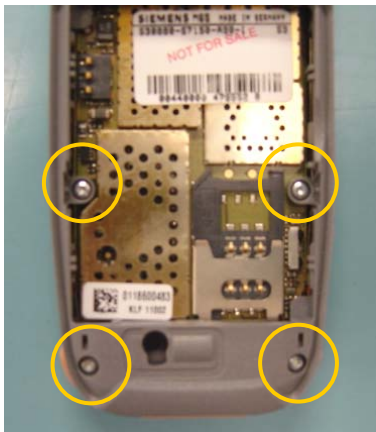
Remove the Battery as shown.

Step 6



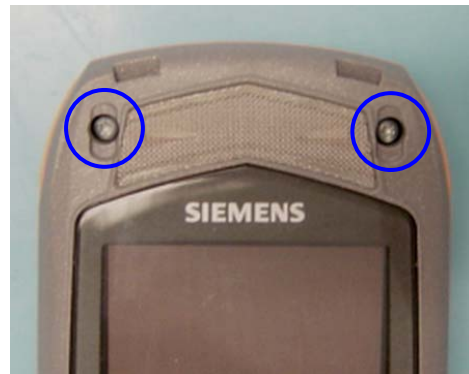
Remove the SIM card in the direction as shown.

Step 7



Unscrew the 4 screws (as indicated) on the Lower Case with a T5 Plus screw driver (set Torque = 16 cNm).

Step 8



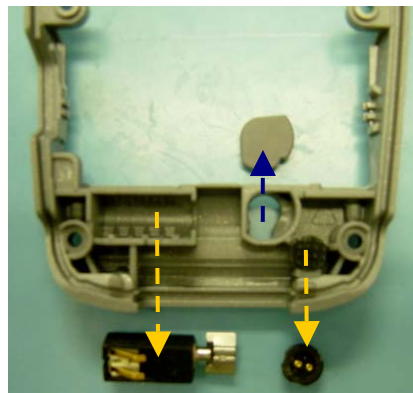
Unscrew the 2 screws (as indicated) on the Upper Case with a T5 Plus screw driver (set Torque = 16 cNm).

Step 9



Separate the Lower Case from the Upper Case.

Step 10



Remove the Vibration Motor, Micro R65 and Sealing Plug from the Lower Case.

Step 11



Separate the Case Gasket from the PCB and Upper Case.

Step 12



Separate the PCB from the Upper Case. Place the PCB on ESD safe foam.

Step 13



Remove the Keypad + Joystick Cap, SAR Frame and MMI from the PCB.

Step 14



Remove the Display Module, as shown, from the PCB. Place the Display Module and PCB on ESD safe foam.

Step 15



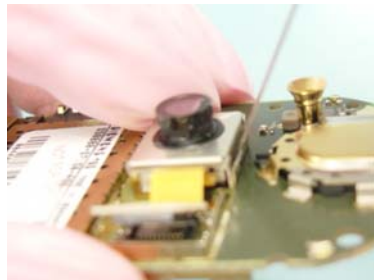
Remove the Shielding Cover for Camera Module Frame from the PCB as shown. Place the PCB on ESD safe foam.

Step 16



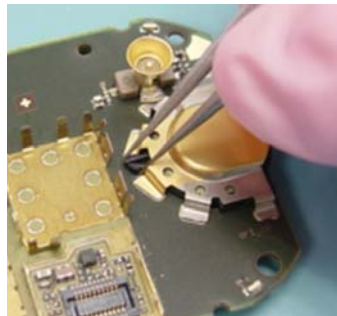
Remove the Shielding. Disconnect the camera connector.

Step 17



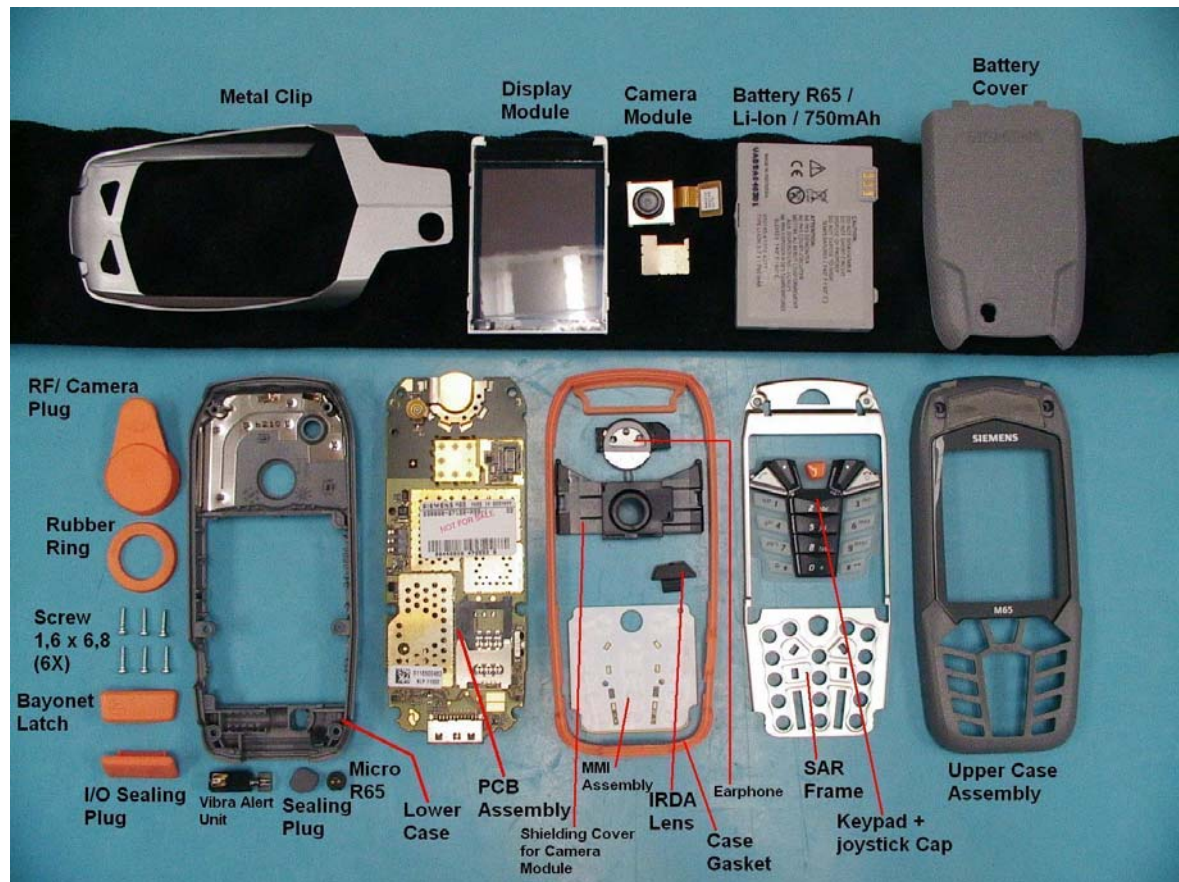
Remove the camera module from the PCB with an opening tool. Place the camera module and PCB on ESD safe foam.

Step 18



Remove the Speaker from the PCB with a pair of tweezers.

Step 19

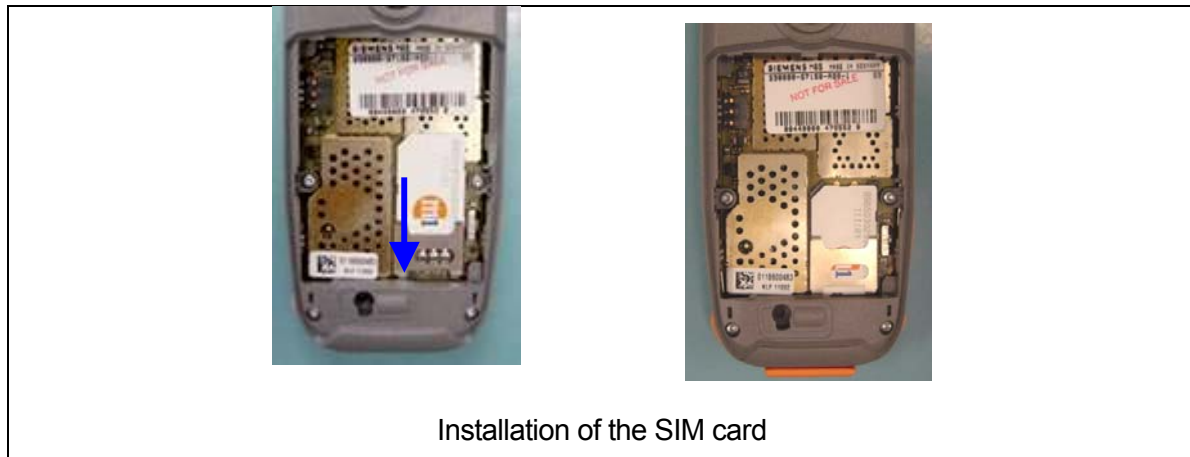


Fully disassembled M65

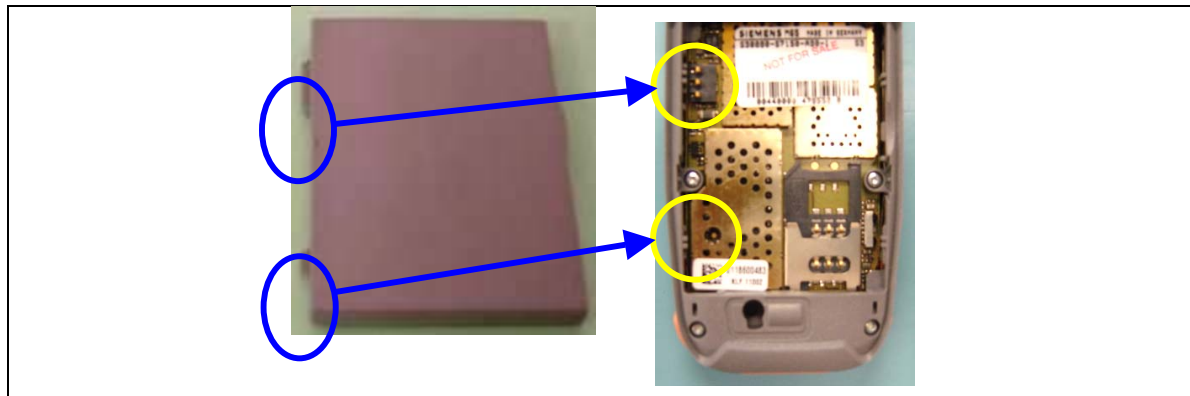
8 Reassembly of M65

For the reassembly of the M65, reverse the disassembly procedures from Step18 to Step1. However there are some areas to be taken note of during reassembly of the phone.

During the installation of the SIM card, make sure that the SIM card is inserted properly and that the golden contact area is facing downwards. Insert the SIM card downwards to lock the SIM card into position.



During the installation of the battery, make sure that the hinges are properly in place (See picture below). Otherwise the battery will not fit into the phone properly.



9 Mobile Software Programming

The common mobile software is divided into language groups. However, this software does not contain the specific settings, such as ringing tones, greeting text, and short dial list etc., required by the operator or service provider. Therefore, it is common to have some menu item(s) differ in different variants or are not visible at all. These settings are stored in different memory area of the mobile and will be activated depending on the customer specific model or variant of the phone by a separate test step during the production process.

Due to this separation of common mobile software and customer specific initialization, it is possible to fulfil the demands of the market requiring customization and flexibility. As a consequence the software programming process in the LSO is divided into two different steps as followed:

- Software update to actual version and appropriate language group
- Programming of CUSTOMER SPECIFIC INITIALIZATION

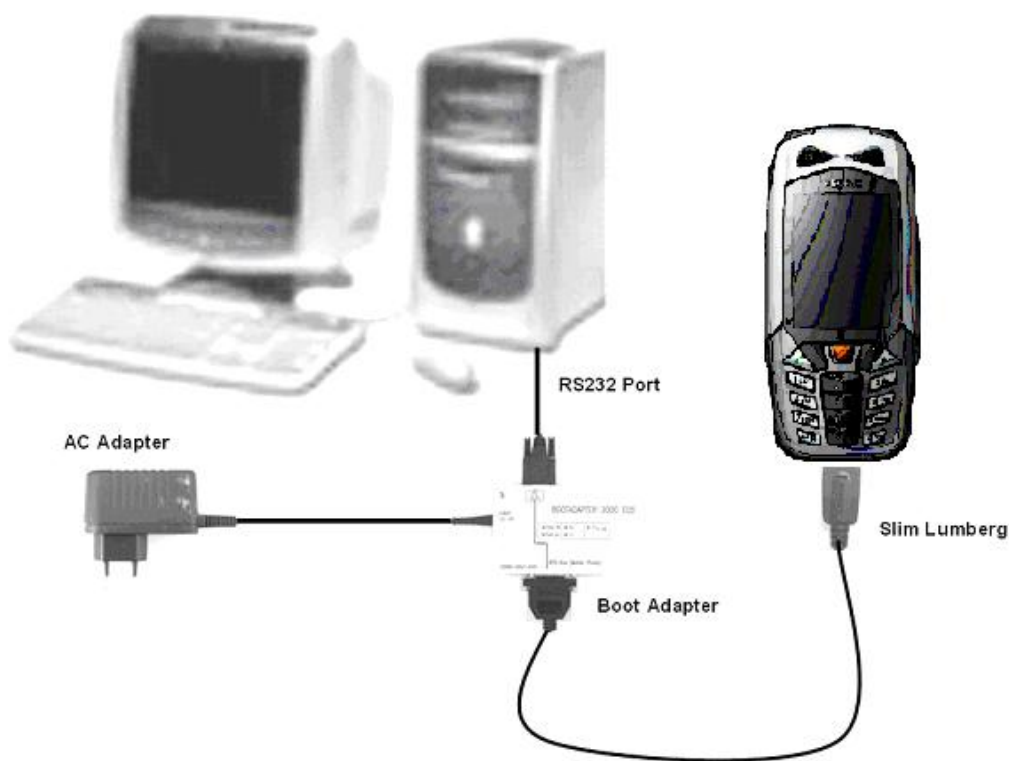


Figure 1. M65 Software Programming Setup

9.1 Mobile Software Updating

The software of the mobile, R65 series is loaded from a PC directly. Hardware interconnection between the mobile and the PC is shown in Figure 1. Because of the new type of external connector used in X55 series (Slim-Lumberg type) an additional adaptor cable between mobile and boot adaptor is required. In Table 1 the hardware requirements are listed.

If you use the battery dummy, make sure that the power supply voltage is correctly adjusted.

Description	Part No.
Bootadapter 2000/2002 incl. AC-Adapter, serial cable and mobile connection cable	L36880-N9241-A200
IBM Compatible PC—Pentium (min P3, 800) with Win 2k, NT or XP	-
Adapter cable – Slim Lumberg to Old	F30032-P226-A1
Dongle (for mapping only)	F30032-P28-A1

TABLE 1. EQUIPMENT LIST FOR SOFTWARE PROGRAMMING

See following presentation for SW update concept



SW-Update.pps

10 Siemens Service Equipment User Manual

Introduction

Each LSO, repairing Siemens handsets, must ensure that the quality standards are observed. Siemens has developed an automatic testing system which performs all necessary measurements. This testing system is known as:

Siemens Mobile Service Equipment

Each mobile phone has to be tested with the GRT-Software. The Service Partner is responsible to ensure that every required hardware is available.

For questions, please check the service information form Jan.04 or ask your Service Manager

Make sure that your CTS firmware is Version 3.01 or higher. For CMD 55 it must be Version 4.03 and higher. Please check with the Service Info SB_0500 for the CTS/CMD Hardware Options.

11 JPICS (Java based Product Information Controlling System)



Overview

The following functions are available for the LSO:

- General mobile information
- Generate PINCODE
- Generate SIMLOCK-UNLOCK-Code
- Print IMEI labels
- Lock, Unlock and Test the BF-Bus



The access to the JPICS server, which is located in Kamp-Lintfort, is protected by chip card and in addition using secure socket layer (SSL) connection.

The JPICS server is only available for authorized users with a specially coded chip card.

These chip cards and the administration of the JPICS web server and the PICS database-server can only be provided by the JPICS-TRUST-Center of the [responsible department](#) in Kamp-Lintfort.

In case of any questions or requests concerning chip cards or administration of the databases please ask your responsible Siemens Customer Care Manager.

Installation overview

The following installation description assumes that a web browser is already installed. JPICS is tested with the following browsers

1. [Internet Explorer](#) Version 5.5 and higher
2. [Netscape](#) Version 6 and higher

For further information regarding supported browsers, browser version and supported operating systems, see the [Sun FAQ's](#).

Here is a step by step instruction to install all the required components:

It is necessary to follow this order!

1. [Card reader \(Omnikey\)](#)
2. [CardOS interface](#) (Siemens)
3. [JPICS Certificates](#)
4. [Java Plugin JVM/JRE](#) (Sun)
5. [Java additional components](#)

Every user is responsible for a proper installation matching the license agreements.

For installation and further access you need the following:

1. The JPICS Installation-CD
2. A chip card. Chip cards can be ordered via your responsible Customer Care Manager within Siemens.
3. A supported chip card reader (Smarty or Siemens B1) in order to access your chip card.

Remark:

We recommend to use Siemens B1 reader. Similar device to B1 is Cardman 9010.

Generate Codes

In the module “**Generate Codes**” you can choose to generate:

- **Master – Phonecodes**
- **Simlock Unlock – Codes**

Master - Phonecodes

The **Master – Phonecode** is used to unlock blocked mobiles.

Master – Phonecodes can only be supplied for mobiles which has been delivered in a regular manner.

The screenshot displays the Siemens JPCS internet portal in a Microsoft Internet Explorer browser window. The page title is "JPCS -- PICS internet portal -- --PICSKL--". The Siemens logo and "mobile" text are at the top left. Navigation links include "Global Home", "My-Siemens", and "E-Mail". A menu bar contains "Action", "JPCS user menu", "View", "Extra", "Window", and "Help". The main content area is titled "Masterphone-Code" and includes a sidebar with links: "Mobile info", "IMEI label printing", "Masterphone codes", and "BFBus - Status". The main form contains several input fields and buttons:

- Input:** A text field for "IMEI" containing "351630001655108" and an "Execute" button.
- DB-Location:** A text field containing "Kamp-Lintfort".
- Mobile data:** A table of fields:

Producttype	SL55	Deliverypartnumber	L36880-Q4910-A10-3
SW version	005	Partnumber	L36880-Q4910-A10-3
Warranty	12.09.05	Status	Normal
- Delivery information:** A table of fields:

Deliverynote	0065801221	Deliverydate	25.06.03
--------------	------------	--------------	----------
- Mobile codes:** A text field for "Mobile unlock code" containing "*#0003*18312287#".

On the right side of the form, there is an image of a Siemens SL55 mobile phone. At the bottom right, a status bar shows a "connected" icon.

Simlock Unlock - Code

The **Simlock-Unlock-Codes** can only be generated if the following conditions are given:

- Mobile must have an active **Simlock** inside.
- The user must be given the authorization to obtain **Simlock Unlock- Codes** for the variant of the operator to which the mobile was delivered last time.

The screenshot shows the Siemens Mobile JPICS internet portal in a Microsoft Internet Explorer browser window. The page title is "JPICS -- PICS internet portal -- --PICS KLF-- - Microsoft Internet Explorer von Siemens AG ICM MP KLF". The page has a blue header with the Siemens Mobile logo and navigation links: "Global Home", "My-Siemens", and "E-Mail". Below the header is a menu bar with "Action", "JPICS user menu", "View", "Extra", "Window", and "Help". The main content area is titled "Simlock-Unlock-Code" and contains several sections:

- Mobile info:** Includes "IMEI label printing" with an input field for IMEI (350673547180612) and an "Execute" button. It also shows "DB-Location" (Kamp-Lintfort).
- Masterphone codes:** Includes "Mobile data" with fields for Producttype (C45), Deliverypartnumber (L36880-S5100-X139-15), SW version (049), Partnumber (S30880-S5100-A139-14), Warranty (21.08.05), and Status (Normal).
- Delivery information:** Includes "Deliverynote" (0066015319) and "Deliverydate" (22.08.03).
- Mobile codes:** Includes fields for Networkcode, Network Mastercode, S. Providercode, S. Provider Mastercode, SIM-Mastercode, SIM-Reenablecode, Corporatecode, Corporate Mastercode, Network Subnet Code, and Network Subnet Mastercode (with a value of *0004*291011500#).

On the right side of the page, there is a small image of a Siemens mobile phone. At the bottom right, there is a "connected" status indicator.

Printing IMEI label

The module “**Print IMEI label**” offers the possibility to re-print IMEI labels for mobiles.

The screenshot shows a web browser window titled "JPCS -- PICS internet portal -- --PICS5KLF-- - Microsoft Internet Explorer". The page features the Siemens Mobile logo and navigation links: "Global Home", "My-Siemens", and "E-Mail". A menu bar includes "Action", "JPCS user menu", "View", "Extra", "Window", and "Help". The main content area is titled "Reprint IMEI Label" and "Masterphone-Code". It contains two input fields: "IMEI" with the value "351630001655108" and a "Print label" button, and "DB-Location" with the value "Kamp-Lintfort". Below these is a section for "Print test label(s)" with a checkbox and a progress bar. The left sidebar lists "Mobile info", "IMEI label printing", "Masterphone codes", and "BFBUS - Status". The bottom status bar shows a "connected" icon.

You are able to print 1 label in just one step.

To prevent that misaligned labels are being printed, the setting "Print test labels = ✓" is activated as default. After having printed a well-aligned test label you can uncheck the setting and print the correct label.

Hint:

For correct printing of IMEI labels you must have a **Zebra – label printer** with special material that fits for label printing. This printer has to be connected to local LPT1 printer port (also see Installation of IMPRINT) and **MUST** feature a printing resolution of 300dpi.

12 International Mobile Equipment Identity, IMEI

The mobile equipment is uniquely identified by the International Mobile Equipment Identity, IMEI, which consists of 15 digits. Type approval granted to a type of mobile is allocated 6 digits. The final assembly code is used to identify the final assembly plant and is assigned with 2 digits. 6 digits have been allocated for the equipment serial number for manufacturer and the last digit is spare.

The part number for the C65 is S30880-S7800-Axx-x where the last 4 letters specify the housing and software variant.

C65 series IMEI label is accessible by removing the battery.

Re-use of IMEI label is possible by using a hair-dryer to remove the IMEI label.

On this IMEI label, Siemens has also included the date code for production or service, which conforms to the industrial standard DIN EN 60062. The date code comprises of 2 characters: first character denotes the Year and the second character denotes the Month.

For example: **M3**

CODE	YEAR	MONTH	CODE
M	2000	MARCH	3
N	2001	APRIL	4
P	2002	MAY	5
R	2003	JUNE	6
S	2004	JULY	7

TABLE 2 DIN EN 60062 DATE CODE

To display the IMEI number, exit code and SW/HW version, key: ***#06#**.

13 General Testing Information

General Information

The technical instruction for testing GSM mobile phones is to ensure the best repair quality.

Validity

This procedure is to apply for all from Siemens AG authorized level 2 up to 2.5e workshops.

Procedure

All following checks and measurements have to be carried out in an ESD protected environment and with ESD protected equipment/tools. For all activities the international ESD regulations have to be considered.

Get delivery:

- Ensure that every required information like fault description, customer data a.s.o. is available.
- Ensure that the packing of the defective items is according to packing requirements.
- Ensure that there is a description available, how to unpack the defective items and what to do with them.

Enter data into your database:

(Depends on your application system)

- Ensure that every data, which is required for the IRIS-Reporting is available in your database.
- Ensure that there is a description available for the employees how to enter the data.

Incoming check and check after assembling:

!! Verify the customers fault description!!

- After a successful verification pass the defective item to the responsible troubleshooting group.
- If the fault description can not be verified, perform additional tests to save time and to improve repair quality.
 - Switch on the device and enter PIN code if necessary unblock phone.
 - Check the function of all **keys** including **side keys**.
 - Check the **display** for error in line and row, and for illumination.
 - Check the **ringer/loudspeaker** acoustics by individual validation.
 - Perform a **GSM Test** as described on page 34.

Check the storage capability:

- Check internal resistance and capacity of the battery.
- Check battery charging capability of the mobile phone.
- Check charging capability of the power supply.
- Check current consumption of the mobile phone in different mode.

Visual inspection:

- Check the entire board for liquid damages.
- Check the entire board for electrical damages.
- Check the housing of the mobile phone for damages.

SW update:

- Carry out a software update and data reset according to the master tables and operator/customer requirements.

Repairs:

The disassembling as well as the assembling of a mobile phone has to be carried out by considering the rules mentioned in the dedicated manuals. If special equipment is required the service partner has to use it and to ensure the correct function of the tools.

If components and especially soldered components has to be replaced all rules mentioned in dedicated manuals or additional information e.g. service information has to be considered.

GSM Test:

All tests has to be performed with GRT Test software

- Connect the mobile/board via internal antenna (antenna coupler) and external antenna (car cradle) to a GSM tester.
- Use a Test SIM.
- Skip GSM 900/GSM1800 or GSM1900 test cases if not performed by the mobile phone.

Internal Antenna			
Test case	Parameter	Measurements	Limits
1 Location Update	<ul style="list-style-type: none"> • GSM900 • BS Power = -55 dBm • middle BCCH 	<ul style="list-style-type: none"> • Display check 	<ul style="list-style-type: none"> • individual check
2 Call from BS	<ul style="list-style-type: none"> • low TCH • PCL 5 • BS Power = -55 dBm • middle BCCH 	<ul style="list-style-type: none"> • Ringer/Loudspeaker check 	<ul style="list-style-type: none"> • individual check
3 TX GSM900	<ul style="list-style-type: none"> • low TCH • PCL 5 • BS Power = -55 dBm • middle BCCH 	<ul style="list-style-type: none"> • Frequency Error • Phase Error RMS • Phase Error Peak • Average Power • Power Time Template 	<ul style="list-style-type: none"> • GSM Spec.
4 Handover to GSM1800 Including Handover Check			
5 TX GSM1800	<ul style="list-style-type: none"> • low TCH • PCL 0 • BS Power = -55 dBm • middle BCCH 	<ul style="list-style-type: none"> • Frequency Error • Phase Error RMS • Phase Error Peak • Average Power • Power Time Template 	<ul style="list-style-type: none"> • GSM Spec.
6 Handover to GSM1900 Including Handover Check			
7 TX GSM1900	<ul style="list-style-type: none"> • low TCH • PCL 0 • BS Power = -55 dBm • middle BCCH 	<ul style="list-style-type: none"> • Frequency Error • Phase Error RMS • Phase Error Peak • Average Power • Power Time Template 	<ul style="list-style-type: none"> • GSM Spec.
8 Call release from BS			

External Antenna			
Test case	Parameter	Measurements	Limits
9 Call from MS	<ul style="list-style-type: none"> GSM900 high TCH PCL 6 BS Power = -55 dBm middle BCCH 	<ul style="list-style-type: none"> Keyboard check 	<ul style="list-style-type: none"> individual check
10 TX GSM900	<ul style="list-style-type: none"> high TCH PCL 6 BS Power = -55 dBm middle BCCH 	<ul style="list-style-type: none"> Frequency Error Phase Error RMS Phase Error Peak Average Power Power Time Template 	<ul style="list-style-type: none"> GSM Spec.
11 RX GSM900	<ul style="list-style-type: none"> high TCH BS Power = -102 dBm 50 Frames middle BCCH 	<ul style="list-style-type: none"> RX Level RX Qual BER Class Ib BER Class II BER Erased Frames 	<ul style="list-style-type: none"> GSM Spec.
12 Handover to GSM1800 Including Handover Check			
13 TX GSM1800	<ul style="list-style-type: none"> high TCH PCL 1 BS Power = -55 dBm middle BCCH 	<ul style="list-style-type: none"> Frequency Error Phase Error RMS Phase Error Peak Average Power Power Time Template 	<ul style="list-style-type: none"> GSM Spec.
14 RX GSM1800	<ul style="list-style-type: none"> high TCH BS Power = -102 dBm 50 Frames middle BCCH 	<ul style="list-style-type: none"> RX Level RX Qual BER Class Ib BER Class II BER Erased Frames 	<ul style="list-style-type: none"> GSM Spec.
15 Call release from MS			

16 Handover to GSM1900 Including Handover Check			
17 TX GSM1900	<ul style="list-style-type: none">• high TCH• PCL 1• BS Power = -55 dBm• middle BCCH	<ul style="list-style-type: none">• Frequency Error• Phase Error RMS• Phase Error Peak• Average Power• Power Time Template	<ul style="list-style-type: none">• GSM Spec.
18 RX GSM1900	<ul style="list-style-type: none">• high TCH• BS Power = -102 dBm• 50 Frames• middle BCCH	<ul style="list-style-type: none">• RX Level• RX Qual• BER Class Ib• BER Class II• BER Erased Frames	<ul style="list-style-type: none">• GSM Spec.
19 Echo Test	<ul style="list-style-type: none">• high TCH• PCL 1• BS Power = -70 dBm• middle BCCH		<ul style="list-style-type: none">• individual check

Final Inspection:

The final inspection contains:

- 1) A 100% network test (location update, and set up call).
- 2) Refer to point 3.3.
- 3) A random sample checks of:
 - Data reset (if required)
 - Optical appearance
 - complete function
- 4) Check if PIN-Code is activated (delete the PIN-Code if necessary).

Basis is the international standard of **DIN ISO 2859**.

Use Normal Sample Plan Level II and the Quality Border 0,4 for LSO.

Remark: All sample checks must be documented.

Annex 1

Test SIM Card

There are two different “Test SIM Cards” in use:

1) Test SIM Card from the company “**ORGA**”

Pin 1 number:	0000
PUK 1 :	12345678

Pin 2 number:	0000
PUK 2 :	23456789

2) Test SIM Card from the company “**T-D1**”

Pin 1 number:	1234
PUK :	76543210

Pin 2 number:	5678
PUK 2 :	98765432

Annex 2

Battery Date Code overview

Varta

Date code example → N 9 A VA

Year (N:2001, O:2002...) →
Month (1:Jan, 2:Feb,...9:Sep, O:Oct, N:Nov, D:Dec) →
Revision Letter (A, B,...) →

Supplier Code
(Maker's marking)

Hitachi / Maxwell

Date code example → N 9 A MX

Year (N:2001, O:2002...) →
Month (1:Jan, 2:Feb,...9:Sep, O:Oct, N:Nov, D:Dec) →
Revision Letter (A, B,...) →

Supplier Code
(Maker's marking)

Sanyo

Date code example → N 9 A SY

Year (N:2001, O:2002...) →
Month (1:Jan, 2:Feb,...9:Sep, O:Oct, N:Nov, D:Dec) →
Revision Letter (A, B,...) →

Supplier Code
(Maker's marking)

NEC

Date code example → N 8 A NT

Year (N:2001, O:2002...) →
Month (1:Jan, 2:Feb,...9:Sep, O:Oct, N:Nov, D:Dec) →
Revision Letter (A, B,...) →

Supplier Code
(Maker's marking)

Panasonic

Date code example → O N A PAN

Year (N:2001, O:2002...) →
Month (1:Jan, 2:Feb,...9:Sep, O:Oct, N:Nov, D:Dec) →
Revision Letter (A, B,...) →

Supplier Code
(Maker's marking)

Sony

Date code example → P N A SO

Year (O:2002, P:2003...) →
Month (1:Jan, 2:Feb,...9:Sep, O:Oct, N:Nov, D:Dec) →
Revision Letter (A, B,...) →

Supplier Code
(Maker's marking)