

# P<sup>3</sup> Profitable Product Performance

Concept for Alternatives Generation at MD



#### Introduction

- The purpose of the paper is to explain the principles of Alternatives Generation within the Target Costing methodology.
- The paper is one of 6 concept papers in the Target Costing compendium for MD.
- The paper is divided into 2 chapters:
  - The first chapter gives an overview of the methodology of the tool.
  - The **second chapter** presents the adaptation of the Alternatives Generation to specific requirements of MD.

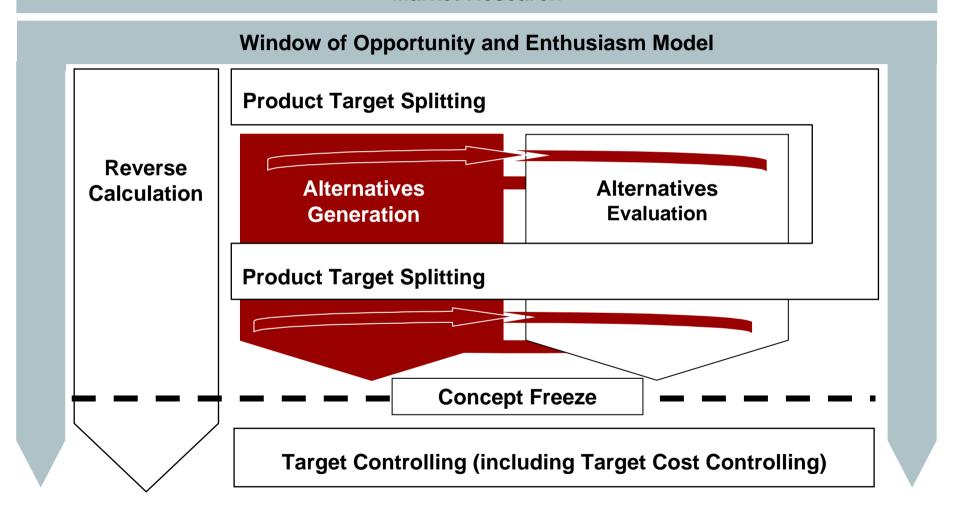
# Agenda

- Methodology and benefits of the Alternatives Generation
- The Alternatives Generation at Siemens MD

# **The Target Costing concept**

Based on results of the Enthusiasm Model, indications of the Reverse Calculation and the Product Target Splitting, the Alternatives Generation supplies input for the Alternatives Evaluation

#### **Market Research**



#### **Definition and benefits of Alternatives Generation**

The Alternatives Generation defines possible options for pre-development of components, product concepts and in-depth technical solutions

The Alternatives Generation (AG) aims at identifying favorable product, module and component alternatives which not only satisfy the requirements set by the predefined window of opportunity but also meet the cost guidelines set by Reverse Calculation and Product Target Splitting.

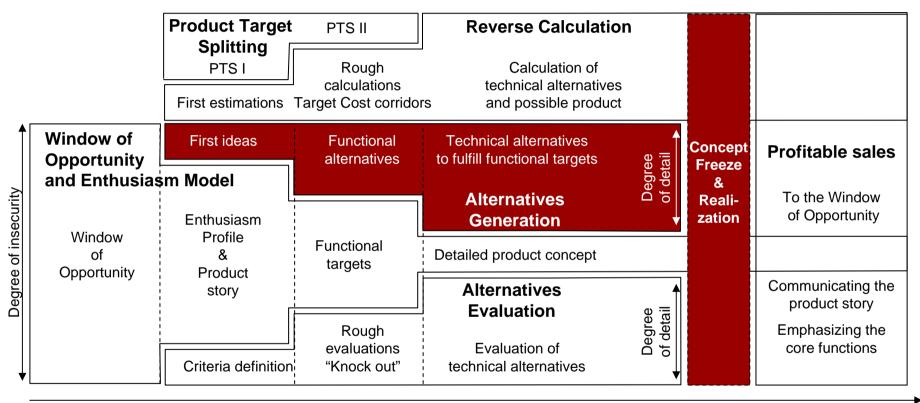
#### **Benefits of the Alternatives Generation**

- AG assures a wide understanding of how product ideas are created.
- AG guides structured and systematic generation of different platform, concept, module and component options.
- Due to it's structure AG enables the reuse of the documented decisions and information and therefore could speed up future decision processes.
- AG describes the different alternatives for reaching a desired cost and market position and thus supports fact-based decision taking (Alternatives Evaluation).
- AG supports profit-focused decision at an early stage of the product development process and thus minimizes dead ends, time excess, cost "explosions" etc.



# **Alternatives Generation: Translating Enthusiasm Model to products**

The AG translates Enthusiasm Model goals into specific solution options and, with Alternatives Evaluation as "sparring partner", assures structured product detailing



Duration of the product development project



## **The concept Alternatives Generation**

The process of Alternatives Generation focuses on combining market orientation, profitability awareness and cost corridor thinking into feasible options while balancing costs and perceived value

#### **Enthusiasm Model**

Market orientation

**Reverse Calculation** 

**Profitability framework** 

**Product Target Splitting** 

**Target Costs sensitivity** 

TTM planning

TTM fit

Alternatives Evaluation

#### **Alternatives Generation**

- Customer-value oriented innovation
- Focus on enthusiasm features perceived by customers and addressed to targeted customer groups in core countries
- Performance-optimized product compared to competitor products
- Market orientation of platform development

"Value Up"

Product integrity

"Cost Down"

Product profitability

- Minimum costs for Basic Requirements
- Standardization of models and processes
- Overhead reduction

- Raise technical feasibility awareness early
- Combine market and profit focus in down-to-earth product, module and component definition
- Document, visualize and explain options
- Communicate and distribute pathway decisions early and thus achieve crossfunctional buy-in

#### **Tools for Alternatives Generation**

Cross-functional cooperation, structured moderation and specialized methodologies are key success factors for generating alternatives.

**Alternatives** for platforms **Alternatives** for product concepts

**Alternatives** for modules/ components

**Alternatives** Generation

**Alternatives Evaluation** 

- Combine information in internal workshops (e.g. strategic marketing with research teams)
- Create information in external workshops (e.g. adjacent industries)
- Breaking down **strategies** into themes and platform level
- Trend analysis of markets and technologies
- Themes strategy assessment
- Portfolio assessment
- Creativity techniques
- Competition strategy analysis
- Scenario thinking
- Make or buy-decision platform

**Alternatives** Generation

**Alternatives Evaluation** 

- Combine information in internal workshops (e.g. competitor experts with sourcing responsibles)
- Create information in external workshops (e.g. suppliers)
- Breaking down strategies into concept level and technical solutions
- **Creativity techniques**
- Competitor products comparison and extrapolation - Reverse **Engineering** and benchmarking
- Enthusiasm Model assessment
- Alternatives thinking

**Alternatives** Generation

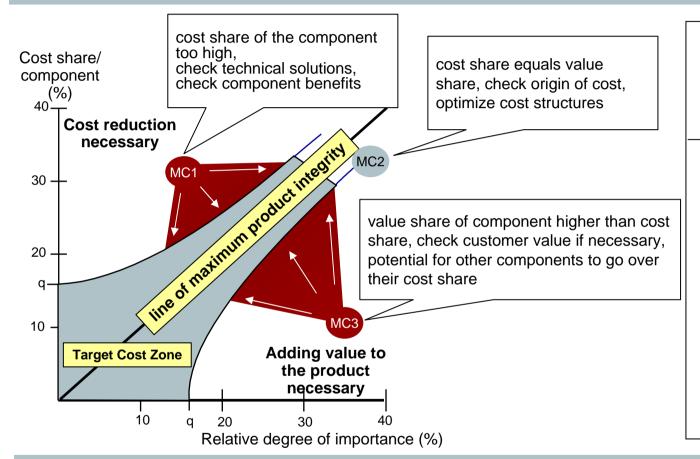
**Alternatives Evaluation** 

- Combine information in internal workshops (e.g. development staff)
- Create information in external workshops (e.g. best practice interviews)
- Screening possible modules and components in interface relations
- Manufacturing method analysis
- Make or buy-decision for modules
- Cost forechecking



## Cost challenges to be regarded

Generating Alternatives is restricted to the financial setting of the products derived from Product Target Splitting



- Along the different stages of Alternatives Generation, cost consciousness needs to be kept and is monitored by the Reverse Calculation.
- The earlier in the product definition process, the less reliable underlying data for the Reverse Calculation will be. Therefore, AG will always face the challenge of having to anticipate cost developments based on projected information.
- Only long term orientation on a structured derivation of cost corridors will give the Alternatives Generation additional security on the cost estimation side.

Alternatives have to be generated for both modules/components marked red (MC1 / MC3) in order to optimize product integrity in terms of value versus cost. The red areas are indicating the direction of necessary improvement.

In reference to Seidenschwarz, W.: Target Costing - Verbindliche Umsetzung marktorientierter Strategien, in: Kostenrechnungspraxis (1994) 1, S. 80



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# **Alternatives Generation in the product development process**

As the level of detail along the product development process increases, the Alternatives Generation has to be conducted with a different scope for each stage

**CTO process** 

Roadmapping / Malpha process



The CTO processes are supported with AG/AE regarding:

- ■Innovation alternatives
- **■Platform** alternatives



Focus of TC handbook

Generation and evaluation of product concept alternatives



 Generation and evaluation of module/component alternatives

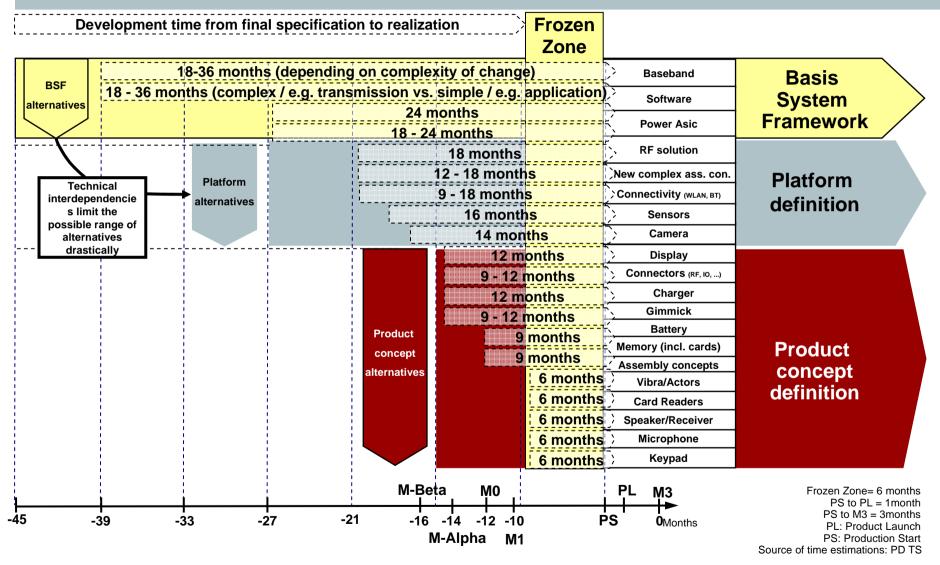
After each generation and evaluation the decision is **frozen and handed over** to the next decision process.





# Different development lead times at MD

The different development lead times at MD are defining three relevant stages of Alternative Generation and Alternative Evaluation



# **Steps of Alternatives Generation for product concepts**

Alternatives Generation as a methodology of triggering and controlling creativity and future-bound thinking needs to be well organized, prepared and executed in order to present feasible results

Input/ preparation

# Setting of framework by

- Window of Opportunity
- Enthusiasm Model
- Morpologic Case (incl. target cost setting)
   and definition of precise objectives
- •What product themes will not be in focus?
- Which are the critical market requirements and respective technical values?
- What is the defined cost frame to generate profitable product concepts (value driven development)?
- What are the key questions and "knock-out criteria"

2

**Brainstorming to determine alternative product concepts** 

- •Which new functional topics do we want to address?
- Are there operator requirements really mandatory?
- Are their different solutions to address the key theme?
- What is happening in adjacent industries (trends)?

3

Discussion and clustering of generated alternative product concepts ideas

- Which ideas can be merged or clustered to overall product concepts?
- Are there aspect missing to define competitive product concepts?

4

5

Selection of feasible product concepts by ranking at least top 3 alternatives

- Do the alternatives fit the precise objektives?
- Based on a cross-functional discussion of the whole product team which alternatives are perceived to be the most interesting?

Output/ results

Tool application/

procedure

**Specification of selected product concept alternatives** 

- What product themes will not be in focus of product development?
- •What financial guidelines do we have?
- Is the Window of Opportunity/ TTM matched?

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Besides the Window of Opportunity and the Enthusiasm Model the Cost-Module Matrix provides a mask of remaining alternatives

## **Setting of framework**

Opportunity Window

Enthusiasm

Model



Morphologic Case





"Knock-out criteria"

## **Definition of precise objectives**

Definition of precise objectives concerning

- the target market,
- the target portfolio positioning and
- the product idea.

Definition of precise objectives concerning

- the innovation and themes roadmaps,
- the real mandatory operator requirements,
- other

Definition of precise objectives concerning

- the defined target costs on module level,
- possible cost reduction issues.
- other
- Technological aspects:
- other

# **Alternatives Generation implementation for product concepts (II)**

**1**b

The Cost-Module Matrix defines the range of possible features and components for the creation of product concept alternatives

	•			•									
			Weighting	Core architecture + processors	Sensors	Connectivity	Camera	Display	Memory	Housing, keypad incl. accoustics	Battery	Delivery unit incl. Accessories	Software *
Ī	0 to 2	Euro		Dual band		RF-Adapter	# LED-flashlight	# 64x101 B/W 2€	# RS MMC support	# Basic sound quality	High talk and # standby time >2 weeks	#	Basic games
L							#		#MMC Card >32 MB bundled	Exceptional sound quality	#	Car holder preparation	Email
	2 to 4	Euro		FM radio		IRDA	#	#	Internal storage <5MB	#	medium talk and standby time	# Serial data cable in bundle	
				QCIF video, 15 fps, encoding, decoding, streaming		USB	#	#	# Internal storage >5MB	#	=	# USB cable in bundle	Full messaging functionality
	4 to 6	Euro		MP3 ringtones but no MP3 player		Very quick picture download and sync over USB (USB 2.0)	#	#	#MMC Card <32 MB bundled	#			Presence enhanced notebook
				Tri band		Bluetooth	#	#	#	# Other innovative form factor	#		
	6 to 8	Euro		FM&AM radio			# VGA-camera	# 101 x 80/ 65k-color	#	Push to talk HW	exceptional leightweight		Enable over the air gaming
ŀ	8 to 10	Euro	<b></b>	FINAAM (adio			1.3 M-pix	# 130 x 130 (CSTN)	*	Extra robustness			
	0 10 10	Luio						#	#	cover/(CF62)  waluable material mix (no metal)			Peer to peer gaming Noise cancellation, automatic volume adjustment
	10 to 12	Euro		MP3 player incl. De- & encoding streaming/ download				#		# Glossy			IMPS
								#		# Clam			Push to talk SW
	12 to 14	Euro		Quad band			2.0 M-pix	# #		# Patterned # Laquered			3D Games
•	14 to 16	Euro						# # # # # # # # # # # # # # # # # # #		# Slider			
	16 to 18	Euro						#		# (			
•	18 to 20	Euro						# #					
	20 to 22	Euro	<u> </u>										
	22 to 24	Euro											
	24 to 26	Euro											

#### **Information input**

- Functional roadmaps provide a first indication of the relevant module alternatives at the products' price range over its lifecycle
- Component or module roadmaps indicate prices for components over the product's lifecycle
- Purchasing also provides price indications (by regarding supplier price trends)
- PTS and RC define the price bands for the alternatives under consideration
- EM provides a consistent product story and therefore narrows down the reasonable alternatives

\* Example not yet comprehensively filled

Additional alternatives based on EM – Functional targets



# Alternatives Generation implementation for product concepts (III)

After the review of the relevant framework various conceptual alternatives have to be generated, selected and specified during an AG workshop

# Concept brainstorming

# Concept Discussion & Clustering

# **Concept** ranking

# **Concept** detailing

#### **Objective**

 Pool of creative ideas for product concepts

#### **Objective**

- Structuring of concept ideas in clusters
- Slogan for each cluster

#### **Objective**

 Pre-selection of concept ideas for indepth evaluation

## **Objective**

 Description of functional characteristics for each alternative

#### **Success factors**

- Good preparation and clear objectives
- No discussions
- Big picture thinking in concepts, not in details
- Experienced crossfunctional teams

#### **Success factors**

- Stay open-minded even if concepts do not seem feasible on the first sight
- Set up alternatives clusters that base on market needs and/ or technical reach

#### **Success factors**

- Encourage diversity of selected alternatives
- Mix of common and exceptional ideas
- Rational-based selection

#### **Success factors**

- Availability of experts
- Detailed documentation of results

PDM as facilitator (Structured approach of workshop)

# **Alternatives Generation implementation for product concepts (IV)**

The results of the Alternatives Generation have to be specified in a structured way to pass on to the Alternative Evaluation

Product functions	Nestor Base Case	Nestor Design Phone	Nestor Connector Phone	Nestor Camera Phone
Make and receive calls (Quality of basic function – I/O/ UI/ RF)	Tri band / high talk & standby time			
Appeal to user (Design/ Material / Form factor)	classic & elegant metal housing	Thinnest (17mm) metal housing & leather/ rubber		Thicker housing than base case (21 mm)
Support imaging and video	VGA camera, no Flash, 2x digital zoom			1.3 Mpix camera with 3x optical zoom
Support music and audio	Common music files supported	MP3 ringtones supported	Surround sound speaker system	
Provide gaming	Provide gaming			
Provide outdoor/ leisure features (e.g. sensors)	Not wanted			
Enable messaging	Enable messaging			
Support business applications (incl. PIM and Sync)	Standard organizer functionality			
Provide additional services (e.g. location services)	Not wanted			
Provide visualization (Display)	176x220, TFT 2,1', 256k	132x176, TFT, 1,8', 265k	176x220, TFT 2,1', 256k	176x220, TFT 2,1', 256k
Provide usage-/ standby time	300 h (Li-lon 750 mAh)			400 h (Li-ion 900 mAh)
Interaction with devices	Slim Lumberg, IrDa	New Lumberg solution	IrDa	
Store data	32MB, MMC slot		MMC card 32MB bundled	MMC card 32MB bundled
Consumer personalization/ Operator customization	Main operator UI supported			clubbers wristband

#### **Responsibles for Alternatives Evaluation**

Strategic and Portfolio fit N.N.

Financial fit N.N. Competitiveness Operators N.N.

Competitiveness End-Users N.N. Technical Feasibility N.N.

Resource fit N.N. Time to Market fit N.N.

Seidenschwarz & Comp.

# **Alternatives Generation implementation for product creation (V)**

All possible features selected by the Enthusiasm Model are further filtered according to the MD price points thus resulting in several feature set alternatives per price point

